



Metropolitan Area EMS Authority (MAEMSA)

d.b.a. MedStar Mobile Healthcare

Board of Directors

February 26, 2020

**METROPOLITAN AREA EMS AUTHORITY
DBA MEDSTAR MOBILE HEALTHCARE
BOARD OF DIRECTORS**

Meeting Location: MedStar Mobile Healthcare, 2900 Alta Mere Dr., Fort Worth, TX 76116
Meeting Date and Time: February 26, 2020; 10:00 a.m.

- | | | | |
|-------------|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| I. | CALL TO ORDER | | Dr. Brian Byrd |
| II. | INTRODUCTION
OF GUESTS | | Dr. Brian Byrd |
| III. | CONSENT
AGENDA | Items on the consent agenda are of a routine nature. To expedite the flow of business, these items may be acted upon as a group. Any board member may request an item be removed from the consent agenda and considered separately. The consent agenda consists of the following: | |
| | BC – 1414 | Approval of board minutes from January 22, 2020 meeting. | Dr. Brian Byrd
Pg. 4 |
| | BC – 1415 | Approval of board audit minutes from January 22, 2020 meeting. | Dr. Brian Byrd
Pg. 8 |
| | BC - 1416 | Approval of Check History for January 2020 | Dr. Brian Byrd
Pg. 10 |
| IV. | NEW BUSINESS | | |
| | IR-211 | Discussion of Aggregate Stop-Loss coverage | Douglas Hooten |
| | IR-212 | Discussion of Development of Investments Policies | Douglas Hooten |
| | IR-213 | Discussion of IT Security Measures (Closed Session) | Douglas Hooten |
| | BC – 1417 | Approve Hospital Resource and Continuity Committee | Douglas Hooten
Pg. 13 |
| | BC – 1418 | Review and Approval of Proposed Interlocal Revisions | Dr. Brian Byrd
Pg. 14 |
| V. | MONTHLY REPORTS | | |
| | A. | Chief Executive Officer’s Report | Douglas Hooten |
| | B. | Office of the Medical Director Report | Dwayne Howerton
Dr. Veer Vithalani |
| | C. | Chief, Financial Officer | Steve Post |

D.	Human Resources	Leila Peebles
E.	Compliance Officer/Legal	Chad Carr Kristofer Schleicher
F.	Chief, Operations	Ken Simpson
G.	FRAB	Fire Chief Jim Davis Fire Chief Kirt Mays
H.	Chief, Strategic Integration Officer	Matt Zavadsky

VI. OTHER DISCUSSIONS

A.	Requests for future agenda items	Dr. Brian Byrd
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VII. CLOSED SESSION

The Board of Directors may conduct a closed meeting in order to discuss matters permitted by any of the following sections of Chapter 551 of the Texas Government Code:

1. Section 551.071: To seek the advice of its attorney(s) concerning pending or contemplated litigation or a settlement offer, or on any matter in which the duty of the attorney to the Board and the Authority to maintain confidentiality under the Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Open Meetings Act, including without limitation, consultation regarding legal issues related to matters on this Agenda;
2. Section 551.072: To deliberate the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the Authority in negotiations with a third person;
3. Section 551.074: To (1) deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of an Authority officer or employee; or (2) to hear a complaint or charge against an officer or employee; or
4. Section 551.089: To deliberate security assessments or deployments relating to information resources technology; network security information; or the deployment of, or specific occasions for implementation, of security personnel, critical infrastructure, or security devices.

VIII. RECONVENE FROM CLOSED SESSION

The Board may act on any agenda item discussed during the Closed Session.

IX. ADJOURNMENT

MINUTES

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE BOARD OF DIRECTORS MEETING

2900 Alta Mere Dr., Fort Worth, TX 76116
January 22, 2020

The Metropolitan Area EMS Authority Board of Directors met on January 22, 2020 at MedStar Mobile Healthcare offices.

I. CALL TO ORDER

Chairman Brian Byrd called the meeting to order at 10:02 a.m.

MedStar Board members present: Dr. Brian Byrd, Chairman, Dr. Janice Knebl, Paul Harral, Matthew Aiken, Dr. Chris Bolton, EPAB; Douglas Hooten (Ex-officio), Fire Chief Kirt Mays (Ex-officio), Dr. Veer Vithalani (Ex-officio) and Kristofer Schleicher, General Counsel for MAEMSA dba MedStar Mobile Healthcare. Not present: Dr. Rajesh Gandhi and Fire Chief Jim Davis (Ex-officio).

Guests present were Dr. Gary Floyd of EPAB, Fire Chief Jacobs, Fire Chief Napp and Dr. Josh Nackenson of OMD. Also present were Dale Rose, Leila Peebles, Chad Carr, Ken Simpson, Steve Post, Matt Zavadsky, Susan Swagerty, Chris Cunningham, Pete Rizzo, Melba Fowler, Jennifer Terry-Balcazar, Shaun Curtis, Mike Potts, Misti Skinner and Marianne Schmidt; all with MedStar.

II. INTRODUCTION OF GUESTS

Matt Zavadsky introduced Jennifer Terry-Balcazar, new Customer Integration Manager.

III. CONSENT AGENDA

BC – 1407 Approval of Board minutes for October 23, 2019.

BC – 1408 Approval of Check History for October, November, December 2019.

The motion to approve all items on the Consent Agenda was made by Paul Harral and seconded by Matt Aiken. The motion carried unanimously.

IV. OLD BUSINESS

There was no old business.

V. NEW BUSINESS

IR - 210 Whitney Penn Audit review. Steve Post introduced the Whitley Penn Auditors, Kimberly DeWoody, Audit Partner and Jenny Barnett, Audit Manager. Brian Byrd mentioned that the Board met earlier in an Executive Session and had a good discussion with the Auditors; Dr. Byrd commended Steve Post for doing a fantastic job. Kimberly DeWoody reported that the audit went smoothly.

Brian Byrd asked that the Board be briefed on the following matters: IT security measures, aggregate stop-loss coverage for medical insurance, and investment of cash.

BC – 1409 Approval of Asset Surplus.

The motion to approve was made by Paul Harral and seconded by Matt Aiken. The motion carried unanimously.

BC – 1410 Approval request for capital expenditure – 2020 Demers Ambulance Modules Plus. The motion to approve was made by Janice Knebl and seconded by Matt Aiken. The motion carried unanimously.

BC – 1411 Approval for Tarrant County College ambulance donation.

The motion to approve was made by Janice Knebl and seconded by Chris Bolton. The motion carried unanimously.

BC – 1412 Approval of MAEMSA STEMI Clinical Bundle Performance.

The motion to approve was made by Paul Harral and seconded by Matt Aiken. The motion carried unanimously.

BC – 1413 Review and Approval of Proposed Interlocal Revisions.

Kristofer Schleicher reviewed the summary proposed changes to Interlocal Agreement. After discussion, the Board took no action and deferred final approval pending comments from EPAB and FRAB.

VI. MONTHLY REPORTS

A. Chief Executive Officer: Douglas Hooten: Redundancy and Conversion to the new IT servers and data centers is underway, with a few issues that will be fixed within a few weeks. Completion of construction of the North deployment center is on track for the end of February with a certificate of occupancy expected in March. There will be a ribbon cutting event in April when the weather is nicer. HASA (health information exchange) and the THR system are now sending data back and forth electronically; the project is 98% completed. New ambulances ordered last year are arriving.

B. Office of the Medical Director: Dr. Vithalani reviewed Tab B.

C. Chief Financial Officer: Steve Post reviewed Tab C.

D. Human Resources: Leila Peebles reviewed Tab D.

E. Compliance Officer: Chad Carr reviewed Tab E.

F. Chief Operations: Ken Simpson reviewed Tab F. Many of the Mangers worked nights and weekends to alleviate light duty and staffing challenges; they all went above and beyond to help. Thanks to Billing Office Manager Susan Swagerty for loaning some of her staff that was credentialed to help out in the field.

G. FRAB: Chief Mays reported that FRAB will have a meeting on Thursday, January 30, 2020 to review the proposed changes to Interlocal, including discussion of the proposed right of first refusal for medical standby at events.

H. Chief Strategic Integration Officer: Matt Zavadsky reviewed Tab H. MedStar was very busy with the media with 80 media hits. It was a great team effort getting the news out. Star Saver applications have gone up since the application process was streamlined.

VII. CLOSED SESSION

There was no closed session.

VIII. ADJOURNMENT

There being no further business, Chairman Byrd adjourned the meeting at 11:18 a.m.

Respectfully submitted,

Janice Knebl
Secretary

MINUTES

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE BOARD OF DIRECTORS MEETING

2900 Alta Mere Dr., Fort Worth, TX 76116

January 22, 2020

The Metropolitan Area EMS Authority Board of Directors met on January 22, 2020 at MedStar Mobile Healthcare offices.

I. CALL TO ORDER

Chairman Brian Byrd called the meeting to order at 9:05 a.m.

MedStar Board members present: Dr. Brian Byrd, Chairman, Dr. Janice Knebl, Paul Harral, Matthew Aiken, Dr. Chris Bolton, EPAB; Douglas Hooten (Ex-officio), Fire Chief Kirt Mays (Ex-officio), Dr. Veer Vithalani (Ex-officio) and Kristofer Schleicher, General Counsel for MAEMSA d/b/a MedStar Mobile Healthcare. Not present: Dr. Rajesh Gandhi and Fire Chief Jim Davis (Ex-officio).

Guests: Marianne Schmidt, scribe with MedStar.

II. INTRODUCTION OF GUESTS

Whitney Penn Audit review. Steve Post introduced the Whitley Penn Auditors, Kimberly DeWoody, Audit Partner and Jenny Barnett, Audit Manager.

III. EXECUTIVE SESSION

At 9:08 a.m. an executive session was held without management. A presentation was done by Whitley Penn. No action was taken.

At 9:55 a.m. closed session ended.

IV. ADJOURNMENT

There being no further business, Chairman Byrd adjourned the meeting at 9:56 a.m.

Respectfully submitted,

Janice Knebl
Secretary

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare



**AP Check Details Over 5000.00
For Checks Between 1/1/2020 and 1/31/2020**

Check Number	CK Date	Vendor Name	Check Amount	Description
12919	1/29/2020	Frost	30,067.92	Frost Payment - January
99751	1/2/2020	Bound Tree Medical LLC	19,214.66	Sheets/Blankets - BoundTree
99760	1/2/2020	Gladstone Dodge Chrysler Jeep Ram	98,704.00	2020 Dodge Chassis - VIN 3C7WR
99762	1/2/2020	Kno2 LLC	5,400.00	EMS Revenue Annual Instance Fee
99768	1/2/2020	Modern Mobility	323,472.00	ambulance conversions - M40
99771	1/2/2020	NRS	9,183.52	Collection agency fees
99776	1/2/2020	ReCept Pharmacy	6,276.73	Medical Supplies
99783	1/2/2020	TML Intergovernmental Risk Pool	22,931.46	Deductibles
99791	1/2/2020	Zoll Medical Corporation	7,463.60	Monitor Supplies
99792	1/10/2020	Above All Equipment Inc	10,900.00	Sky Jack - N. Deployment Center
99800	1/10/2020	AT&T	5,012.48	Telephones
99801	1/10/2020	AT&T Mobility	14,785.05	Cell Phones and Aircards
99802	1/10/2020	Bound Tree Medical LLC	30,106.46	Medical Supplies
99805	1/10/2020	CDW Government Inc	5,878.87	PCs for Finger Scanner
99812	1/10/2020	Direct Energy Business	9,252.24	Electric Service
99824	1/10/2020	Logis Solutions	26,769.50	Support - Dec/IDS & HERE Maint
99830	1/10/2020	Modern Mobility	327,472.00	ambulance conversions M41
99833	1/10/2020	NRS	27,560.36	Collection Agency Fees
99844	1/10/2020	Paranet Solutions	50,203.78	North Deployment Center IT/Net
99846	1/10/2020	ReCept Pharmacy	9,729.77	Medical Supplies
99863	1/10/2020	ZirMed Inc	10,186.21	Verification, claims, invoices
99865	1/14/2020	Innovative Developers, Inc.	410,276.61	N. Deployment Center
99878	1/16/2020	Bound Tree Medical LLC	26,280.59	Medical Supplies
99886	1/16/2020	CyrusONE	7,434.00	Colocation Hosting Charges
99894	1/16/2020	MetLife - Group Benefits	39,336.13	Dental/Vision/Life/Accid Life
99898	1/16/2020	Hunter Hawhee	5,750.00	Reimbursement Paramedic School
99902	1/16/2020	Paranet Solutions	6,510.00	Billable Services
99907	1/16/2020	ReCept Pharmacy	12,328.49	Medical Supplies
99911	1/16/2020	Teleflex Medical	6,600.00	Medical Supplies
99997	1/24/2020	Bound Tree Medical LLC	27,456.82	Medical Supplies
100000	1/24/2020	CDW Government Inc	11,183.10	IPAD Pro
100009	1/24/2020	ImageTrend	14,944.00	Elite EMS Saas - Monthly Fee
100015	1/24/2020	Modern Mobility	489,208.00	ambulance conversions - M66
100019	1/24/2020	Ogletree Deakins Nash Smoak & Stewart	5,267.95	General Immigration
100026	1/24/2020	ReCept Pharmacy	11,410.32	Medical Supplies
100033	1/24/2020	Whitley Penn, LLC	12,500.00	Audit Services
100035	1/24/2020	Zoll Medical Corporation	7,392.65	Monitor Supplies
100044	1/29/2020	AT&T	6,401.71	Internet
100047	1/29/2020	Bound Tree Medical LLC	39,295.34	Medical Supplies
100063	1/29/2020	MetLife - Group Benefits	37,501.80	Dental/Vision/Life Insurance

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare



AP Check Details Over 5000.00
For Checks Between 1/1/2020 and 1/31/2020

Check Number	CK Date	Vendor Name	Check Amount	Description
100070	1/29/2020	Paranet Solutions	15,000.00	Datacenter Migration – SOW 125
100072	1/29/2020	ReCept Pharmacy	8,302.48	Medical Supplies
100073	1/29/2020	SafeTech Solutions	28,000.00	2-Day Leader Development Session
100080	1/29/2020	ZirMed Inc	10,807.84	Verification, claims, invoices
1102020	1/10/2020	UMR Benefits	49,357.67	Health Insurance - January
1172020	1/17/2020	WEX Bank	86,639.71	Fuel
11420202	1/14/2020	Frost	11,170.18	Interest Payment
2.01E+08	1/29/2020	UMR Benefits	48,685.12	Health Insurance
2.01E+08	1/29/2020	UT Southwestern Medical Center	12,833.33	Assoc Med Dir - B Miller
2.01E+08	1/29/2020	Veer D. Vithalani	23,171.97	Med Dir Salary & Cell Phone
3.74E+08	1/17/2020	American Express	16,402.88	Credit Card Statement

Tab A – Chief Executive Officer

Tab B—Office of the Medical Director



Discussion

- Simulation training

MEDS Committee

- Video Laryngoscope RFP
- Evaluating IO deployment devices

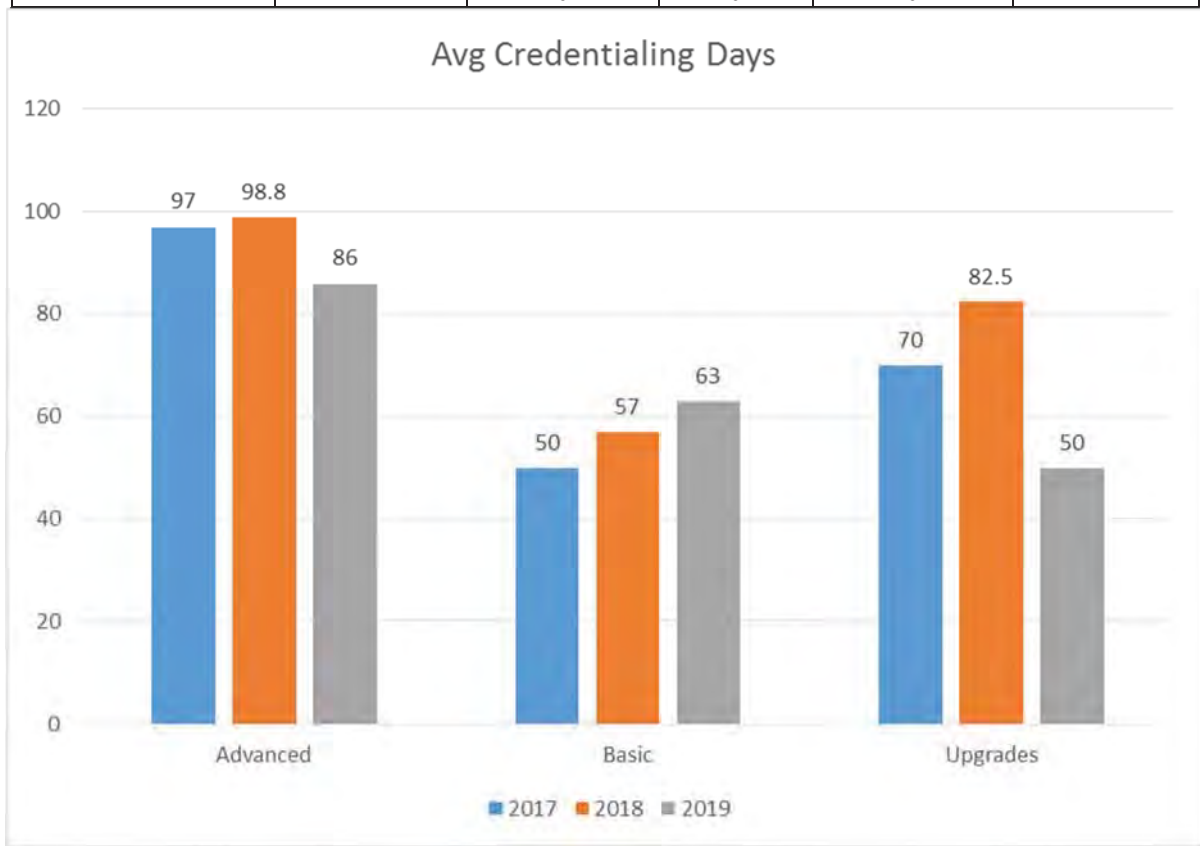
Education and Training

- CE in March
- Cadaver Lab in June

Credentialing

- Continued work with FROs on utilization of standardized credentialing verification process.

2020	Candidates	Credentialed	Pulled	Separated	In-training
Advanced	8	0	0	0	11
Adv Upgrade	5	1	0	0	4
Basic	11	0	0	0	11



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



QA

Case Acuity		January 2020
High		14 (12.8%)
Moderate		28 (25.7%)
Low		61 (56.0%)
Non QA/QI		6 (5.5%)
Grand Total		109 (100.0%)

Case Disposition		January 2020
Clinically Appropriate		1 (0.9%)
Needs Improvement		49 (45.0%)
Clinically Inappropria..		4 (3.7%)
Forwarded		8 (7.3%)
No Fault		21 (19.3%)
Pending		26 (23.9%)
Grand Total		109 (100.0%)

Case Metrics (Time to MD Review, Time to Closure)

Acuity	Avg. Created-Review Days	Avg. Review-Closure Days	Avg. Created-Closure Days
High	2.3 days	12.7 days	14.7 days
Moderate	2.8 days	5.5 days	8.5 days
Low	4.1 days	1.8 days	5.5 days
Non QA/QI	4.3 days	0.2 days	4.5 days
Grand To..	3.5 days	3.5 days	6.9 days

Case Origin		System Clinical Issues	
CQI/First Pass 38 34.9%	Facility 14 12.8%	#Untreated Lethal Arrhy..	1
Self Report 36 33.0%	Airway QA 12 11.0%	Equipment Issues	3
	OMD 6 5.5%	Inadequately Treated U..	1
		No EtCO2 w/ PPV	5
		Unrecognized Failed Air..	1
		Case Status	
			January 2020
		Closed	76 (69.7%)
		Open	33 (30.3%)
		Grand Total	109 (100.0%)

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System Diagnostics

<u>STEMI</u>	Oct-19	Nov-19	Dec-19	Jan-20
% of suspected STEMI patients correctly identified by EMS and Confirmed at the Hospital				
% STEMI identified at the Hospital, but not by EMS				
% STEMI identified by EMS, without hospital outcomes				
% of suspected STEMI patients w/ASA admin <i>(in the absence of contraindications)</i>	91.4%	91.7%	91.9%	96.9%
% of suspected STEMI patients w/NTG admin <i>(in the absence of contraindications)</i>	85.7%	83.3%	78.4%	93.8%
% of suspected STEMI patients with 12L acquisition within 10 minutes of ambulance patient contact	74.3%	70.8%	78.4%	78.1%
% of suspected STEMI patients with 12L transmitted within 5 minutes of ambulance transport initiation	51.4%	29.2%	35.4%	59.4%
% of suspected STEMI patients with PCI facility notified of suspected STEMI within 10 minutes of ambulance patient contact	74.3%	15.3%	21.6%	18.8%
% of patients with Suspected STEMI Transported to PCI Center	94.3%	95.8%	100.0%	100.0%
% of suspected STEMI patients with MedStar PSAP time to Cath Lab intervention time < 90 minutes				

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Cardiac Arrest

	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19
% of recognizable Out-of-Hospital Cardiac Arrests (OHCA) cases correctly identified by Dispatch				38.20%	58.3	59.2	57.3
Median time between 9-1-1 call and OHCA recognition				0:00:37			
% of recognized 2nd party OHCA cases that received tCPR				79.2%	92.9%	100.0%	93.6%
Median time between 9-1-1 Access to tCPR hands on chest time for OHCA cases				0:02:17			
% of cases with time to tCPR < 180 sec from first key stroke							
System response time < 5 mins for Dispatch-presumed cardiac arrest							
% of cases with CCF \geq 90%	84.0%	83.0%	86.0%	79.0%	82.0%	82.0%	81.0%
% of cases with compression rate 100-120 cpm 90% of the time	78.9%	81.2%	84.4%	78.0%	80.3%	79.4%	80.0%
% of cases with compression depth that meet appropriate depth benchmark 90% of the time	22.8%	27.5%	33.3%	20.7%	26.8%	22.1%	21.2%
% of cases with mechanical CPR device placement with < 10 sec pause in chest compression	33.3%	42.9%	45.5%	30.8%	50.0%	50.0%	60.0%
% of cases with Pre-shock pause < 10 sec	81.8%	71.4%	88.9%	92.3%	87.5%	81.8%	69.6%
% arrive at E/D with ROSC	16.4%	39.7%	24.3%	16.3%	18.2%	20.4%	20.7%
% discharged alive	13.4%	6.4%	10.0%	5.7%	4.2%	4.1%	7.3%

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

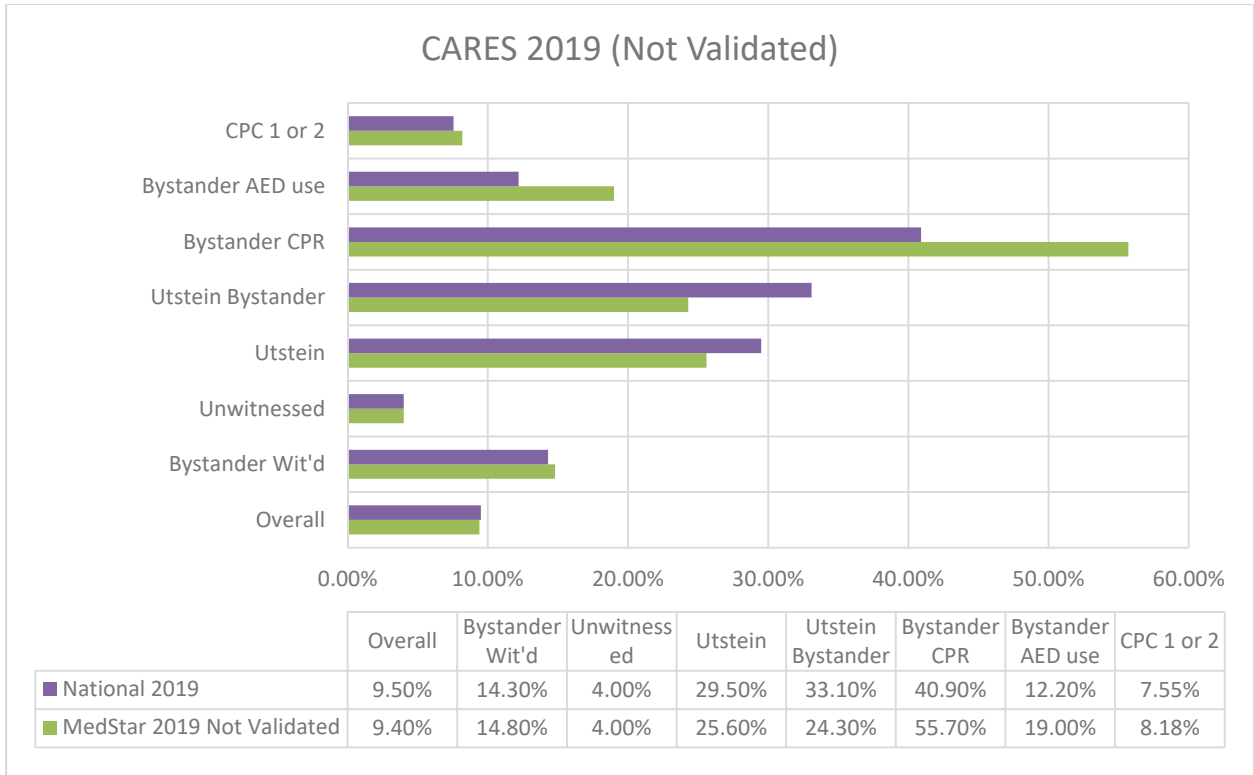


% neuro intact at discharge (Good or Moderate Cognition)	11.9%	6.4%	10.0%	3.7%	5.1%	5.3%	
% of cases with bystander CPR		79.6%	80.0%	79.2%	64.6%	77.6%	
% of cases with bystander AED use		0.0%	25.0%	0.0%	41.7%	25.0%	
# of people trained in CCR							

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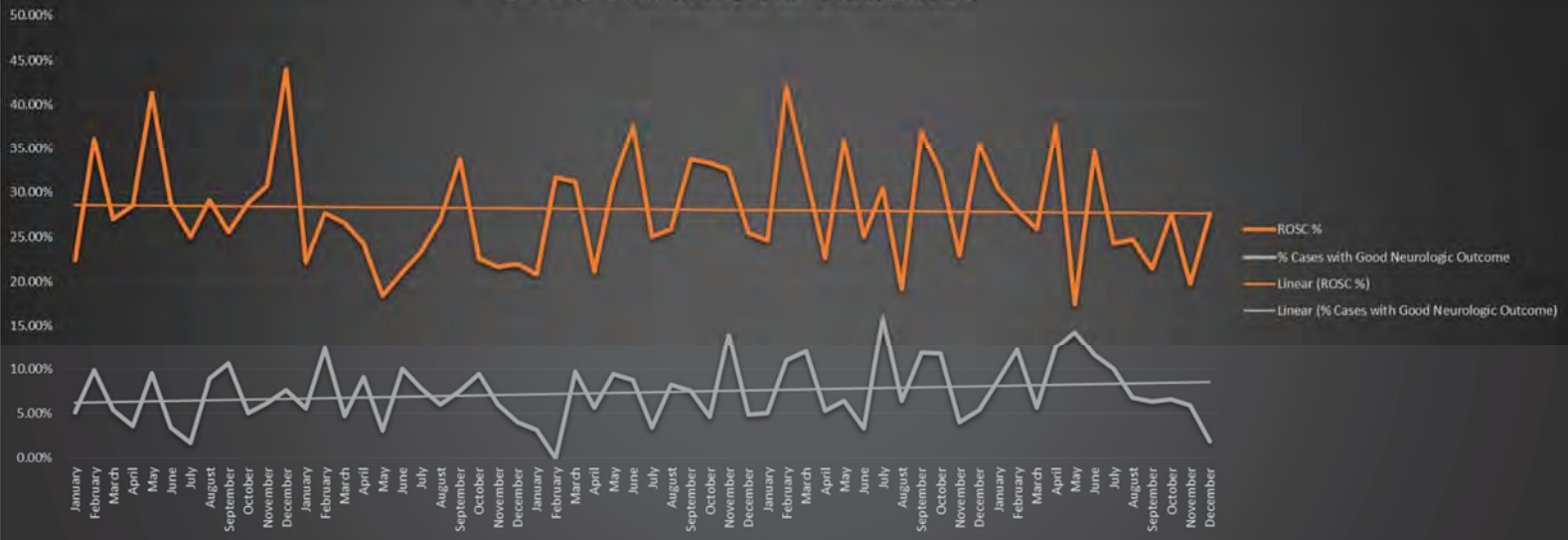


- **Clinical Bundles**
 - o Triggers
- **Resuscitation / CARES**
 - o 2019 data is not validated
 - 22 outcomes pending



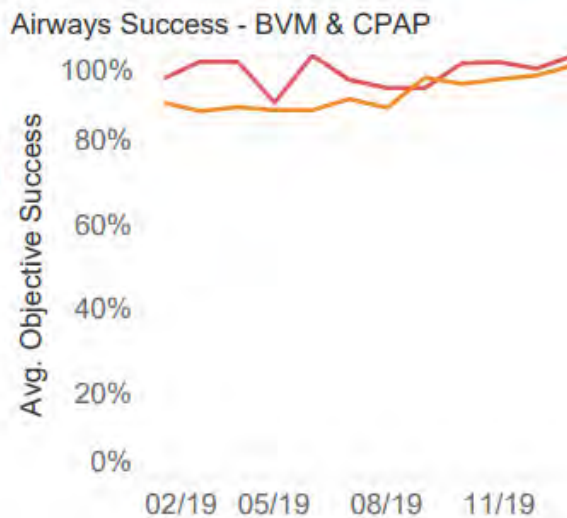
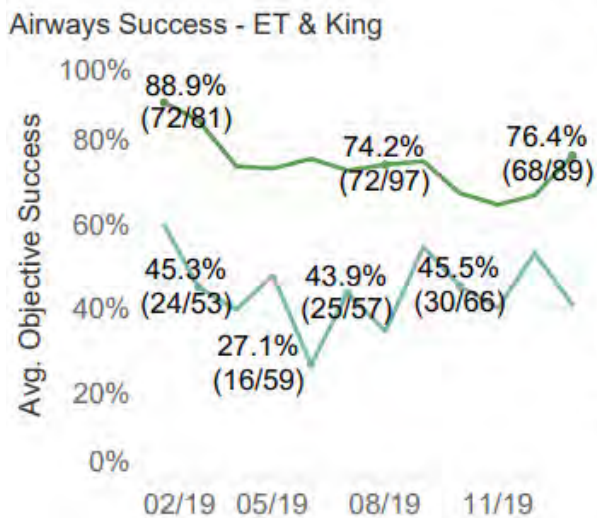
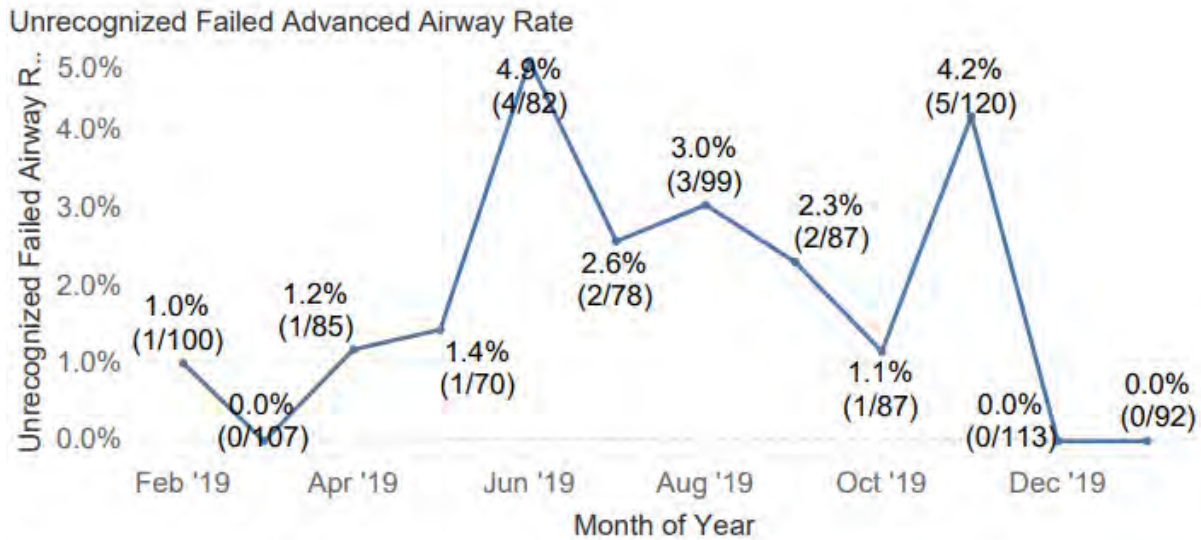
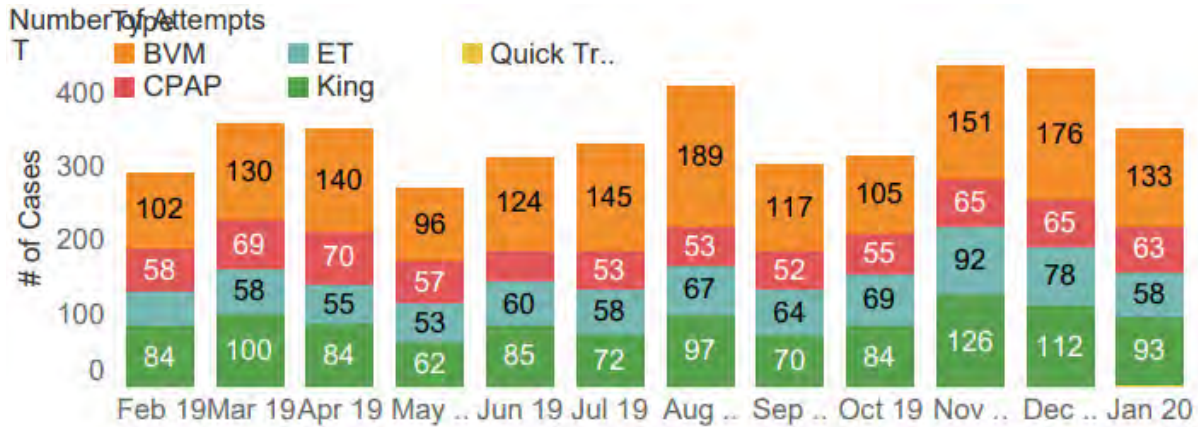
The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

2015-to-2019 ROSC/CPC1-2 Comparison



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Airway



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Tab C – Chief Financial Officer

**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Finance Report – January 31, 2020**

The following summarizes significant items in the January 31, 2020 Financial Reports:

Statement of Revenues and Expenses:

Month to Date: Net Income for the month of January, 2020 is a gain of \$438,525 as compared to a budgeted gain of \$171,334 for a positive variance of \$267,191. EBITDA for the month of January, 2020 is a gain of \$784,684 compared to a budgeted gain of \$491,393 for positive variance of \$293,291.

- Total Revenue for January is 2.7% positive to budget. The positive variance was driven primarily by the number of transports for the month of January being over budget by 7%. This equates to a positive variance in transport gross revenue of \$1,144,086.
- The positive variance to budget is also driven by lower than expected Employee Benefit expense, fuel costs and timing of professional fee expenses.
- With the start of the New Year Insurance Claims paid is very low and the budget number was based on a 12-month average there for the overall claims paid will catch up by year end.

Year to Date: EBITDA is a gain of \$2,365,044 as compared to a budgeted gain of 714,071 for a positive variance to budget of \$1,650,973.

- Transports for the year are up by 5%. After accounting for Contractual Allowances and Provision for Uncollectable this equates to a positive to budget variance for Net Revenue of \$256,777.
- The positive variance to budget for EBITDA is also driven by lower than expected Health Insurance Claims, Computer Hardware and Software expense and Professional Fees.
- We will continue to monitor the timing of our Insurance Claims as we progress through the year. It is expected to see these expenses to increase throughout the year.

Key Financial Indicators:

- Current Ratio – MedStar has \$11.87 in current assets (Cash, receivables) for every dollar in current debt. (Goal: a score of \$1.00 would mean sufficient current assets to pay debts.)
- Cash as % of Annual Expenditures – The Restated Interlocal Cooperative Agreement, Sec 5.5.2, mandates 3 months of operating capital. As of January 31, 2020 there is 3.3 months of operating capital.
- Accounts Receivable Turnover – This statistic indicates MedStar’s effectiveness in extending credit and collecting debts by indicating the average age of the receivables. MedStar’s goal is a ratio greater than 3.0 times; current turnover is 4.45 times.
- Return on Net Assets – This ratio determines whether the agency is financially better off than in previous years by measuring total economic return. An improving trend indicates increasing net assets and the ability to set aside financial resources to strengthen future flexibility. Through January, the return is 5.25%.

MAEMSA/EPAB cash reserve balance as of January 31, 2020 is \$480,092.19.



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Balance Sheet By Character Code
 For the Period Ending January 31, 2020

Assets	Current Year	Last Year
Cash - Unrestricted	\$6,322,554.76	\$6,442,881.31
Cash - Restricted	\$12,968,416.41	\$14,487,052.00
Accounts Receivable	\$11,421,440.83	\$10,604,348.29
Inventory	\$285,156.66	\$299,899.39
Prepaid Expenses	\$1,024,764.29	\$1,168,924.48
Property Plant & Equ	\$56,200,970.57	\$48,945,396.37
Accumulated Deprecia	(\$22,354,756.51)	(\$18,192,972.26)
Total Assets	\$65,868,547.01	\$63,447,965.02
Liabilities		
Accounts Payable	(\$1,113,149.19)	(\$446,637.28)
Other Current Liabil	(\$1,459,345.08)	(\$1,402,567.29)
Accrued Interest	(\$7,781.31)	(\$7,781.31)
Payroll Withholding	(\$6,368.09)	(\$16,089.35)
Long Term Debt	(\$4,164,076.32)	(\$4,409,471.39)
Other Long Term Liab	(\$4,421,319.97)	(\$176,469.19)
Total Liabilities	(\$11,172,039.96)	(\$6,459,015.81)
Equities		
Equity	(\$56,441,274.98)	(\$57,098,485.04)
Control	\$1,744,767.93	\$109,535.83
Total Equities	(\$54,696,507.05)	(\$56,988,949.21)
Total Liabilities and Equities	(\$65,868,547.01)	(\$63,447,965.02)



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
January 31, 2020

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Revenue						
Transport Fees	\$15,566,280.71	\$14,422,194.00	\$1,144,086.71	\$60,863,428.09	\$57,293,498.00	\$3,569,930.09
Contractual Allow	(\$6,312,068.88)	(\$3,921,913.00)	(\$2,390,155.88)	(\$25,599,068.14)	(\$15,580,160.00)	(\$10,018,908.14)
Provision for Uncoll	(\$5,097,569.35)	(\$6,403,578.00)	\$1,306,008.65	(\$18,879,840.18)	(\$25,439,134.00)	\$6,559,293.82
Education Income	\$291.00	\$27,850.00	(\$27,559.00)	\$12,611.29	\$37,300.00	(\$24,688.71)
Other Income	\$117,947.84	\$55,241.56	\$62,706.28	\$303,199.26	\$220,965.24	\$82,234.02
Standby/Subscription	\$71,925.09	\$56,682.58	\$15,242.51	\$319,425.12	\$253,276.32	\$66,148.80
Pop Health PMPM	\$0.00	\$0.00	\$0.00	(\$1.00)	\$0.00	(\$1.00)
Interest	\$3,380.03	\$0.00	\$3,380.03	\$19,684.48	\$0.00	\$19,684.48
Gain(Loss) on Dispos	\$0.00	\$0.00	\$0.00	\$3,084.00	\$0.00	\$3,084.00
Total Revenue	\$4,350,186.44	\$4,236,477.14	\$113,709.30	\$17,042,522.92	\$16,785,745.56	\$256,777.36
Expenditures						
Salaries	\$2,350,341.55	\$2,325,817.67	\$24,523.88	\$10,250,612.01	\$10,316,875.68	(\$66,263.67)
Benefits and Taxes	\$338,418.65	\$460,853.00	(\$122,434.35)	\$1,034,890.46	\$1,937,862.00	(\$902,971.54)
Interest	\$20,717.67	\$18,000.00	\$2,717.67	\$76,086.88	\$61,000.00	\$15,086.88
Fuel	\$93,108.08	\$113,223.00	(\$20,114.92)	\$361,273.14	\$452,087.00	(\$90,813.86)
Medical Supp/Oxygen	\$203,369.82	\$174,412.00	\$28,957.82	\$746,416.46	\$693,061.00	\$53,355.46
Other Veh & Eq	\$37,985.90	\$39,068.88	(\$1,082.98)	\$153,654.87	\$156,275.52	(\$2,620.65)
Rent and Utilities	\$60,791.13	\$57,101.00	\$3,690.13	\$225,815.76	\$226,319.00	(\$503.24)
Facility & Eq Mtc	\$76,371.30	\$63,564.66	\$12,806.64	\$260,035.73	\$251,495.65	\$8,540.08
Postage & Shipping	\$5,490.52	\$3,403.00	\$2,087.52	\$14,548.66	\$13,612.00	\$936.66
Station	\$39,783.48	\$36,363.85	\$3,419.63	\$133,435.80	\$117,129.34	\$16,306.46
Comp Maintenance	\$108,462.76	\$133,828.00	(\$25,365.24)	\$438,935.08	\$535,312.00	(\$96,376.92)
Insurance	\$3,904.43	\$33,808.47	(\$29,904.04)	\$130,537.17	\$135,230.88	(\$4,693.71)
Advertising & PR	\$11,525.20	\$608.00	\$10,917.20	\$21,607.30	\$9,432.00	\$12,175.30
Printing	\$3,796.91	\$3,906.00	(\$109.09)	\$15,475.14	\$15,514.00	(\$38.86)
Travel & Entertain	\$1,908.62	\$13,240.00	(\$11,331.38)	\$33,946.58	\$29,665.00	\$4,281.58
Dues & Subs	\$6,631.98	\$19,198.00	(\$12,566.02)	\$41,774.95	\$55,254.00	(\$13,479.05)



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
January 31, 2020

	Current Month		Current Month		Year to Date		Year to Date	
	Actual	Budget	Variance	Actual	Budget	Variance		
Continuing Educ Ex	\$28,610.00	\$19,437.00	\$9,173.00	\$33,860.16	\$66,300.00	(\$32,439.84)		
Professional Fees	\$190,484.88	\$245,688.00	(\$55,203.12)	\$746,971.87	\$1,053,997.00	(\$307,025.13)		
Education Expenses	\$2,991.87	\$0.00	\$2,991.87	\$30,097.02	\$0.00	\$30,097.02		
Miscellaneous	\$1,525.06	\$1,563.00	(\$37.94)	\$3,590.77	\$6,252.00	(\$2,661.23)		
Depreciation	\$325,441.12	\$302,058.83	\$23,382.29	\$1,299,698.85	\$1,208,235.32	\$91,463.53		
Total Expenditures	\$3,911,660.93	\$4,065,142.36	(\$153,481.43)	\$16,053,264.66	\$17,340,909.39	(\$1,287,644.73)		
Net Rev in Excess of Expend	\$438,525.51	\$171,334.78	\$267,190.73	\$989,258.26	(\$555,163.83)	\$1,544,422.09		
EBITDA	\$784,684.30	\$491,393.61	\$293,290.69	\$2,365,043.99	\$714,071.49	\$1,650,972.50		

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Key Financial Indicators

January 31, 2020

	Goal	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Current Ratio	> 1	8.88	7.19	8.97	9.49	20.71	11.87

Indicates the total short term resources available to service each dollar of debt. Ratio should be greater than 1, so that assets are available to retire debt when due.

Cash as % of Annual Expenditures	> 25%	49.02%	65.31%	55.06%	47.07%	42.95%	27.86%
-----------------------------------------	-------	--------	--------	--------	--------	--------	--------

Indicates compliance with Ordinance which specifies 3 months cash on hand.

Accounts Receivable Turnover	>3	5.47	4.16	4.96	4.28	3.65	4.45
-------------------------------------	----	------	------	------	------	------	------

A measure of how these resources are being managed. Indicates how long accounts receivable are being aged prior to collection. Our goal is a turnover rate of greater than 3 .

Return on Net Assets	7.04%	13.95%	11.60%	10.35%	10.11%	4.04%	5.25%
-----------------------------	-------	--------	--------	--------	--------	-------	-------

Reveals management's effectiveness in generating profits from the assets available.

**Emergency Physicians Advisory Board
Cash expenditures Detail**

	<u>Date</u>	<u>Amount</u>	<u>Balance</u>
Balance 1/1/17			\$ 609,665.59
J29 Associates, LLC	2/27/2017	\$ 1,045.90	\$ 608,619.69
Bracket & Ellis	10/30/2017	\$ 12,118.00	\$ 596,501.69
Brackett & Ellis	11/19/2018	\$ 28,506.50	\$ 567,995.19
FWFD Grant	4/3/2019	\$ 56,810.00	\$ 511,185.19
Brackett & Ellis	4/3/2019	\$ 20,290.50	\$ 490,894.69
Brackett & Ellis	11/27/2019	\$ 9,420.00	\$ 481,474.69
Bracket & Ellis	2/6/2019	\$ 1,382.50	\$ 480,092.19
 Balance 01/31/2020			 <u><u>\$ 480,092.19</u></u>



Business Gold Rewards

MEDSTAR/AMAA
DOUGLAS R HOOTEN
Closing Date 01/28/20 Next Closing Date 02/26/20

Account Ending **██████**

New Balance	\$21,545.17
Minimum Payment Due	\$809.32
Payment Due Date	02/22/20[‡]

[‡] **Late Payment Warning:** Your Payment Due Date is 02/22/20. If you do not pay your Minimum Payment Due by your Next Closing Date, you may have to pay a late fee of up to \$39.00 and your Pay Over Time APR may be increased to the Penalty APR of 29.99%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your Pay Over Time balance. For example:

If you make no additional charges and each month you pay...	You will pay off the balance shown on this statement in about...	And you will pay an estimated total of...
Only the Minimum Payment Due	28 years	\$54,794

If you would like information about credit counseling services, call 1-888-733-4139.

➔ See page 2 for important information about your account.

➔ Please refer to the **IMPORTANT NOTICES** section on pages 9 - 10.

Continued on page 3

Douglas R Hooten 2-11-2020
 APPROVED Douglas R. Hooten, CEO

Membership Rewards® Points
Available and Pending as of 12/31/19
513,924
For more details about Rewards, please visit americanexpress.com/rewardsinfo

Account Summary

Pay In Full Portion	
Previous Balance	\$427.01
Payments/Credits	-\$427.01
New Charges	+\$600.32
Fees	+\$0.00
New Balance	= \$600.32

Pay Over Time Portion	
Previous Balance	\$15,975.87
Payments/Credits	-\$16,414.89
New Charges	+\$21,383.87
Fees	+\$0.00
Interest Charged	+\$0.00
New Balance	= \$20,944.85
Minimum Due	\$209.00

Account Total	
Previous Balance	\$16,402.88
Payments/Credits	-\$16,841.90
New Charges	+\$21,984.19
Fees	+\$0.00
Interest Charged	+\$0.00

New Balance	\$21,545.17
Minimum Payment Due	\$809.32

Days in Billing Period: 32

Customer Care

Pay by Computer
americanexpress.com/business

Customer Care 1-800-492-3344
Pay by Phone 1-800-472-9297

➔ See page 3 for additional information.

↓ Please fold on the perforation below, detach and return with your payment ↓

Payment Coupon
Do not staple or use paper clips

Pay by Computer
americanexpress.com/business

Pay by Phone
1-800-472-9297

Account Ending **██████**

Enter 15 digit account # on all payments.
Make check payable to American Express.

DOUGLAS R HOOTEN
MEDSTAR/AMAA
2900 ALTA MERE DR
FORT WORTH TX 76116-4115

Payment Due Date
02/22/20
New Balance
\$21,545.17
Minimum Payment Due
\$809.32

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS
P.O. BOX 650448
DALLAS TX 75265-0448

\$ _____
Amount Enclosed



0000349991382953784 002154517000080932 24 H



Business Gold Rewards
 MEDSTAR/AMAA
 DOUGLAS R HOOTEN
 Closing Date 01/28/20

Account Ending: [REDACTED]

Customer Care & Billing Inquiries 1-800-678-0745
International Collect 1-336-393-1111
Large Print & Braille Statements 1-800-678-0745
Lost or Stolen Card 1-800-678-0745
Express Cash 1-800-CASH-NOW

Hearing Impaired
 TTY: 1-800-221-9950
 FAX: 1-623-707-4442
 In NY: 1-800-522-1897

Website: americanexpress.com

Customer Care & Billing Inquiries
 P.O. BOX 981535
 EL PASO, TX
 79998-1535

Payments
 P.O. BOX 650448
 DALLAS TX 75265-0448

Take Bill Paying off Your To-Do List

Grant a member of your team access to your account to log in and securely handle expense management on your behalf. Terms apply.

Visit www.AmericanExpress.com/enrollAM to enroll an Account Manager now.

Payments and Credits

Summary

	Pay In Full	Pay Over Time †	Total
Payments	-\$379.01	-\$16,023.87	-\$16,402.88
Credits	-\$48.00	-\$391.02	-\$439.02
Total Payments and Credits	-\$427.01	-\$16,414.89	-\$16,841.90

Detail *Indicates posting date † - denotes Pay Over Time activity

For more information, visit americanexpress.com/payovertimeinfo

Payments		Amount
01/17/20*	ONLINE PAYMENT - THANK YOU	-\$16,402.88
Credits		Amount
12/30/19	AMZN MKTP US AMZN.COM/BILL WA BOOK STORE	Credit - returned string of lights - wrong color -\$48.00
01/06/20	AMAZON MKTPLACE PMTS SEATTLE WA GENERAL MERCHANDISE PAY OVER TIME OPTION	Credit - returned business card reader -\$391.02 †

New Charges

Summary

	Pay In Full	Pay Over Time †	Total
Total New Charges	\$600.32	\$21,383.87	\$21,984.19

Detail

♦ - denotes Pay Over Time activity

For more information, visit
americanexpress.com/payovertimeinfo

DOUGLAS R HOOTEN

Card Ending [REDACTED]

					Amount
12/28/19	PANTHEON SYSTEMS INC 8559279387	SAN FRANCISCO	CA	PO 2201001	\$35.00
12/28/19	CONCUR TECHNOLOGIES 588-895-4815 PAY OVER TIME OPTION	588-895-4815	WA	PO 2201420	\$150.00 ♦
12/30/19	IMAGETREND Registration of K.Ethridge for 9524691589 Connect 2020 Imagetrend conference PAY OVER TIME OPTION	LAKEVILLE	MN	PO 2201038	\$565.00 ♦
01/02/20	FROSCH/GANT TRAVEL MANAGE AMERICAN AIRLINES From: DALLAS/FORT WORTH To: TAMPA INTERNATIONA DALLAS/FORT WORTH Carrier: AA Class: S Ticket Number: 00175140574991 Date of Departure: 03/02 Passenger Name: HOOTEN/DOUGLAS ROLAN Document Type: PASSENGER TICKET PAY OVER TIME OPTION TVL to EMS Today Conference in Tampa, FL	BLOOMINGTON	IN	PO 2201040	\$383.80 ♦
01/02/20	FROSCH/GANT TRAVEL MANAGE TRAVEL AGENCY SERVICE Ticket Number: 89007834438176 Passenger Name: HOOTEN/DOUGLAS ROLAN Document Type: TRAVEL AGENCY FEE TVL fee	BLOOMINGTON	IN	PO 2201040	\$5.00
01/02/20	FROSCH/GANT TRAVEL MANAGE AMERICAN AIRLINES From: DALLAS/FORT WORTH To: TAMPA INTERNATIONA DALLAS/FORT WORTH Carrier: AA Class: S Ticket Number: 00175140578583 Date of Departure: 03/02 Passenger Name: HOOTEN/JANIS THOMPSON Document Type: PASSENGER TICKET PAY OVER TIME OPTION TVL for EMS Today Conference in Tampa, FL	BLOOMINGTON	IN	PO 2201039	\$383.80 ♦
01/02/20	FROSCH/GANT TRAVEL MANAGE TRAVEL AGENCY SERVICE Ticket Number: 89007834442822 Passenger Name: HOOTEN/JANIS THOMPSON Document Type: TRAVEL AGENCY FEE TVL fee	BLOOMINGTON	IN	PO 2201039	\$5.00
01/02/20	PAYFLOW/PAYPAL 0045 888-883-9770	LAVISTA	NE	PO 2201028	\$31.20
01/02/20	TWILIO, INC. COMPUTER STORE	SAN FRANCISCO		PO 2201152	\$10.65
01/04/20	AMEXGIFTCARD.COM-BOL 0244 833-205-8622 Mounted Team & Parade of Lights supplies PAY OVER TIME OPTION	ATLANTA	GA	PO 2201046	\$811.90 ♦
01/04/20	WEBSITEHOSTINGBILLCOM 4059488300	OKLAHOMA CITY	OK	PO 2201151	\$69.00
01/04/20	ALBERTSONS 800-898-4027 Service award gift card for L.Peebles 5yr award PAY OVER TIME OPTION	FORT WORTH	TX	PO 2201111	\$105.95 ♦
01/06/20	SHRM CERTIFICATION SHRM CERTIFICAT 800-283-7476 ReCertification for L.Peebles PAY OVER TIME OPTION	ALEXANDRIA	VA	PO 2201108	\$150.00 ♦
01/07/20	AMEXGIFTCARD.COM-BOL 0244 833-205-8622 Gift cards for January service awards PAY OVER TIME OPTION	ATLANTA	GA	PO 2201045	\$1,543.50 ♦

**Business Gold Rewards**MEDSTAR/AMAA
DOUGLAS R HOOTEN
Closing Date 01/28/20

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Account Ending ██████████

Detail Continued

♦ - denotes Pay Over Time activity

						Amount
01/07/20	LYTX 0921 866-419-5861	Registration for R.Hernandez to attend Lytx user group conf.	SAN DIEGO	CA	PO 2201183	\$350.00 ♦
PAY OVER TIME OPTION						
01/07/20	LYTX 0921 866-419-5861	Registration for M.Shelton to attend Lytx user group conf.	SAN DIEGO	CA	PO 2201184	\$350.00 ♦
PAY OVER TIME OPTION						
01/08/20	STAR TELEGRAM ADVERTIS 817-390-7132	RF Venders posting	FORT WORTH	TX	PO 2201091	\$63.48
01/08/20	SHERATON FT WORTH		FORT WORTH	TX	PO 2201368	\$10,988.15 ♦
	Arrival Date 01/08/20	Departure Date 01/08/20				
	00000000					
	LODGING	TX EMS Conference Nov 2019 - MedStar reception				
PAY OVER TIME OPTION						
01/12/20	NTTA CUST SVC TOLLS ONLINE		PLANO	TX	PO 2201494	\$60.00
TOLL FEES						
01/13/20	HR SPECIALIST EMPLO (800)543-2055	HR Employment Law online resources	8005432055	VA	PO 2201148	\$97.00
01/13/20	AMZN MKTP US*2P2AW1863	H2O filters for Executive Kitchen Fridge (3-pk)	AMZN.COM/BILL	WA	PO 2201124	\$78.99
01/14/20	TWILIO, INC.		SAN FRANCISCO		PO 2201239	\$10.00
COMPUTER STORE						
01/15/20	AMZN MKTP US*J58UH1V13	16-Screen protectors & 10-Snugg iPad Pro keyboards for the trucks	AMZN.COM/BILL	WA	PO 2201118	\$857.74 ♦
PAY OVER TIME OPTION						
01/16/20	FROSCH/GANT TRAVEL MANAGE		BLOOMINGTON	IN	PO 2201241	\$454.80 ♦
AMERICAN AIRLINES						
	From:	To:	Carrier:	Class:		
	DALLAS/FORT WORTH	SAN DIEGO LINDBERG	AA	V		
		DALLAS/FORT WORTH	AA	G		
	Ticket Number: 00175148820346		Date of Departure: 02/23			
	Passenger Name: SHELTON/MICHAEL LYNN					
	Document Type: PASSENGER TICKET		TVL for Lytx user conference			
PAY OVER TIME OPTION						
01/16/20	FROSCH/GANT TRAVEL MANAGE		BLOOMINGTON	IN	PO 2201240	\$454.80 ♦
AMERICAN AIRLINES						
	From:	To:	Carrier:	Class:		
	DALLAS/FORT WORTH	SAN DIEGO LINDBERG	AA	V		
		DALLAS/FORT WORTH	AA	G		
	Ticket Number: 00175148820335		Date of Departure: 02/23			
	Passenger Name: HERNANDEZ/ROLAND					
	Document Type: PASSENGER TICKET		TVL for Lytx user conference			
PAY OVER TIME OPTION						
01/16/20	FROSCH/GANT TRAVEL MANAGE		BLOOMINGTON	IN	PO 2201241	\$5.00
TRAVEL AGENCY SERVICE						
	Ticket Number: 89007837775511					
	Passenger Name: SHELTON/MICHAEL LYNN		TVL fee			
	Document Type: TRAVEL AGENCY FEE					
01/16/20	FROSCH/GANT TRAVEL MANAGE		BLOOMINGTON	IN	PO 2201240	\$5.00
TRAVEL AGENCY SERVICE						
	Ticket Number: 89007837775496					
	Passenger Name: HERNANDEZ/ROLAND		TVL fee			
	Document Type: TRAVEL AGENCY FEE					
01/16/20	PWW MEDIA INC 00000001	Registration for C.Carr to attend abc360 course	MECHANICSBURG	PA	PO 2201280	\$410.00 ♦
7176910100						
PAY OVER TIME OPTION						

Continued on reverse

Detail Continued

♦ - denotes Pay Over Time activity

					Amount
01/21/20	AMAZON.COM*KV5KT2HD3 MERCHANDISE Gift cards for MIH qtrly gifts PAY OVER TIME OPTION	AMZN.COM/BILL	WA	PO 2201315	\$102.99 ♦
01/22/20	SLADEK CONFERENCE SERVICE 899000002503 BSLADEK@SCS-EVENTS.COM Registration for M.Griffith to attend PAY OVER TIME OPTION TX EMS Educators Summit	HUTTO	TX	PO 2201316	\$1,050.00 ♦
01/23/20	FORT WORTH HUMAN RESOURCE 899000004001 DELLIOTT@RIVERCREST-CC.OR Registration for M.Fowler	COPPELL	TX	PO 2201277	\$40.00
01/23/20	FORT WORTH HUMAN RESOURCE 899000004001 DELLIOTT@RIVERCREST-CC.OR Registration for S.Welsh	COPPELL	TX	PO 2201279	\$30.00
01/23/20	FORT WORTH HUMAN RESOURCE 899000004001 DELLIOTT@RIVERCREST-CC.OR Registration for L.Peeples	COPPELL	TX	PO 2201278	\$10.00
01/24/20	LOEWS HOTELS CORONADO BAY LOEWS HOTELS Arrival Date Departure Date 02/23/20 02/26/20 00000000 LODGING Hotel stay for M.Shelton to attend Lytx User Conf. PAY OVER TIME OPTION	CORONADO	CA	PO 2201451	\$875.22 ♦
01/24/20	LOEWS HOTELS CORONADO BAY LOEWS HOTELS Arrival Date Departure Date 02/23/20 02/26/20 00000000 LODGING Hotel stay for R.Hernandez to attend Lytx User Conf. PAY OVER TIME OPTION	CORONADO	CA	PO 2201451	\$875.22 ♦
01/24/20	NTTA AUTOCHARGE TOLLS TOLL FEES PAY OVER TIME OPTION	PLANO	TX	PO 2201494	\$320.00 ♦
01/25/20	TWILIO, INC. COMPUTER STORE	SAN FRANCISCO		PO 2201337	\$10.00
01/27/20	SILKCARDS PRINTING SILKCA 8886789998 PAY OVER TIME OPTION	8886789998	NV	PO 2201281	\$201.00 ♦
01/28/20	PANTHEON SYSTEMS INC 8559279387	SAN FRANCISCO	CA	PO 2201377	\$35.00

Fees

		Amount
Total Fees for this Period		\$0.00

Interest Charged

		Amount
Total Interest Charged for this Period		\$0.00

About Trailing Interest

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charges. This is called "trailing interest." Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full and on time each month. Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

Tab D – Human Resources

FMLA Leave of Absence (FMLA Detailed Report)
Fiscal Year 10/01/2019 - 09/30/2020
Percentages by Department/Conditions

Conditions	
Anxiety	1
Arthritis	1
Asthma	1
Cardiology	1
Chronic Illness	2
Ear-Nose-Throat	1
FMLA - Child	9
FMLA - Parent	6
FMLA - Spouse	2
Gastroenterology	3
Migraines	7
Orthopedic	3
Pregnancy	5
Psychological	6
Grand Total	48

Department	Percentage by Department				
	# of Ees	# on FMLA	% by FTE	% by FMLA	% by Dept HC
Advanced	133	10	2.23%	20.83%	7.52%
Basic	146	15	3.34%	31.25%	10.27%
Business Office	28	9	2.00%	18.75%	32.14%
Communications	37	2	0.45%	4.17%	5.41%
Field Ops Supv	20	1	0.22%	2.08%	5.00%
Mobile Integrated Health	15	4	0.89%	8.33%	26.67%
MTAC	3	1	0.22%	2.08%	33.33%
Office of the Medical Director	10	1	0.22%	2.08%	10.00%
Support Services - Facilities, Fleet, S.E., Logistics	29	5	1.11%	10.42%	17.24%
Grand Total	421	48			
Total # of Full Time Employees - January 2020	449				
% of Workforce using FMLA	10.69%				
TYPE OF LEAVES UNDER FMLA	# of Ees	% on Leave			
Intermittent Leave	36	75.00%			
Block of Leave	12	25.00%			
Total	48	100.00%			

Light Duty WC for Fiscal Year 2019-2020												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Hours/Mo	860:09	519:58	423:16	357:35	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Hours YTD	860:09	1380:07	1803:23	2160:58	2160:58	2160:58	2160:58	2160:58	2160:58	2160:58	2160:58	2160:58
FY 2019-2020	2160:58											

Light Duty HR for Fiscal Year 2019-2020												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Hours/Mo	674:38	266:21	166:35	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Hours YTD	674:38	940:59	1107:34	1107:34	1107:34	1107:34	1107:34	1107:34	1107:34	1107:34	1107:34	1107:34
FY 2019-2020	1107:34											

Worker's Comp LOA for Fiscal Year 2019-2020												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Hours/Mo	7:28	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Hours YTD	7:28	7:28	7:28	7:28	7:28	7:28	7:28	7:28	7:28	7:28	7:28	7:28
FY 2019-2020	7:28											

FMLA LOA for Fiscal Year 2019-2020												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Hours/Mo	2034:59	2051:20	1960:47	870:22	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Hours YTD	2034:59	4086:19	6047:06	6917:28	6917:28	6917:28	6917:28	6917:28	6917:28	6917:28	6917:28	6917:28
FY 2019-2020	6917:28											

All Other Leave for Fiscal Year 2019-2020*												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Hours/Mo	6910:47	5898:25	6976:46	5941:14	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Hours YTD	6910:47	12809:12	19785:58	25727:12	25727:12	25727:12	25727:12	25727:12	25727:12	25727:12	25727:12	25727:12
FY 2019-2020	25727:12											

*includes all other leaves (LOA, MLOA, Vacation, Sick, Jury, etc.)

Military Leave for Fiscal Year 2019-2020												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Hours/Mo	95:00	74:00	24:00	48:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Hours YTD	95:00	169:00	193:00	241:00	241:00	241:00	241:00	241:00	241:00	241:00	241:00	241:00
FY 2019-2020	241:00											

Total Leave Hours												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Hours/Mo	10583:01	8810:04	9551:24	7217:11	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Hours YTD	10583:01	19393:05	28944:29	36161:40	36161:40	36161:40	36161:40	36161:40	36161:40	36161:40	25578:39	36161:40
FY 2019-2020	36161:40											

MedStar Mobile Health Care Separation Statistics - January 2020

	Current Month			Year to Date			Compared to Jan '19		Headcount
	Vol	Invol	Total	Vol	Invol	Total	Jan '19	%	Jan-20
Full Time Separations	2	2	4	15	8	23	14	64%	449
Part Time Separations	7	0	7	6	2	8	17	-53%	43
Total Separations	9	2	11	21	10	31	31	0%	492
Total Turnover %									
	Full Time	Part Time	Total	Full Time	Part Time	Total			
	0.89%	16.28%	2.24%	5.12%	18.60%	6.30%			

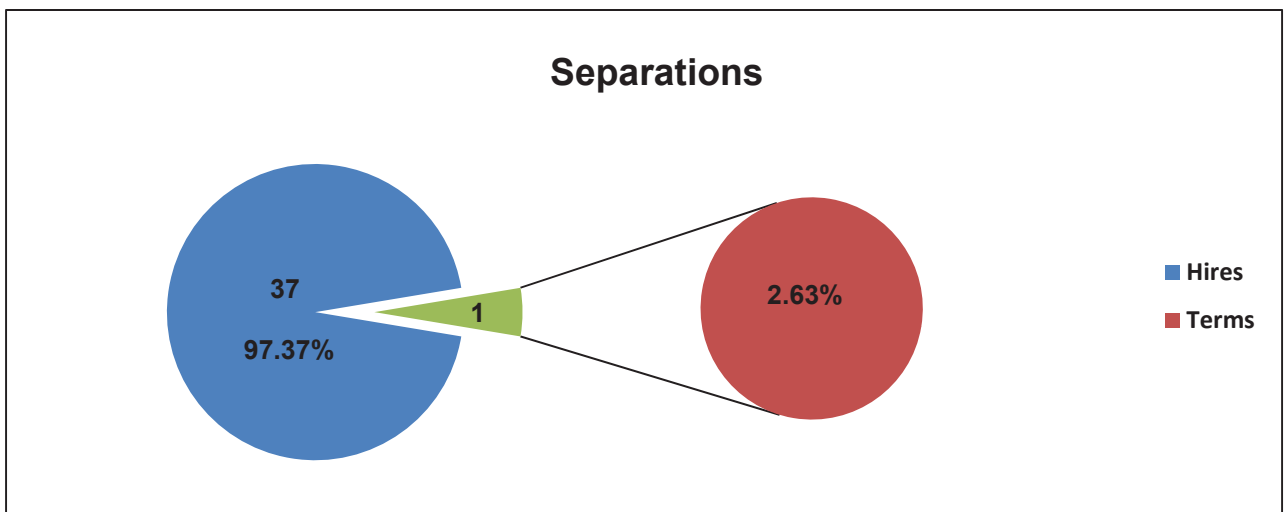
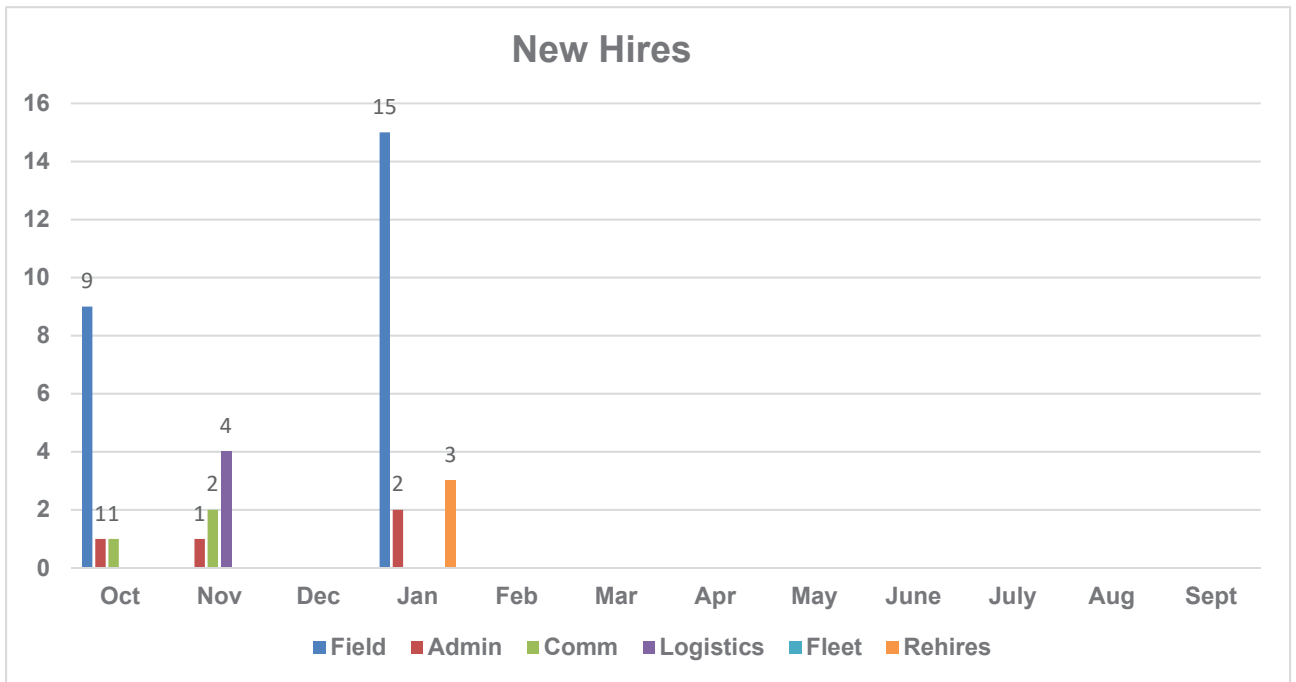
Separations by Department

Full Time	Current Month			Year to Date			Headcount
	Vol	Invol	Total	Vol	Invol	Total	Jan-20
Administration							2
Advanced				5	2	7	133
Basics				4	2	6	146
Business Intelligence - Deployment, QI, Scheduler							3
Business Office	1	0	1	2	0	2	28
Communications							37
Compliance							1
Controller - Payroll, Purchasing, A/P							4
Executives							6
Field Manager/Supervisors - Operations							20
Human Resources				2	0	2	6
Information Technology							2
Medical Records							2
Mobile Integrated Health Department							15
MTAC - MedStar Training Academy	1	0	1	1	0	1	3
Office of the Medical Director							10
Risk and Safety							2
Support Services - Facilities, Fleet, S.E., Logistics	0	2	2	1	4	5	29
Total	2	2	4	15	8	23	449

Part Time	Current Month			Year to Date			Headcount
	Vol	Invol	Total	Vol	Invol	Total	Jan-20
Advanced	1	0	1	2	0	2	23
Basics	1	0	1	4	1	5	13
Business Intelligence - Deployment, QI, Scheduler							
Business Office							
Communications							1
Compliance							
Controller - Payroll, Purchasing, A/P							
Field Manager/Supervisors - Operations							
Human Resources							
Information Technology							
Medical Records							
Mobile Integrated Health Department	0	1	1	0	1	1	2
MTAC - MedStar Training Academy							
Office of the Medical Director							
Risk and Safety							
Support Services - Facilities, Fleet, S.E., Logistics							4
Total	2	1	3	6	2	8	43

Recruiting & Staffing Report

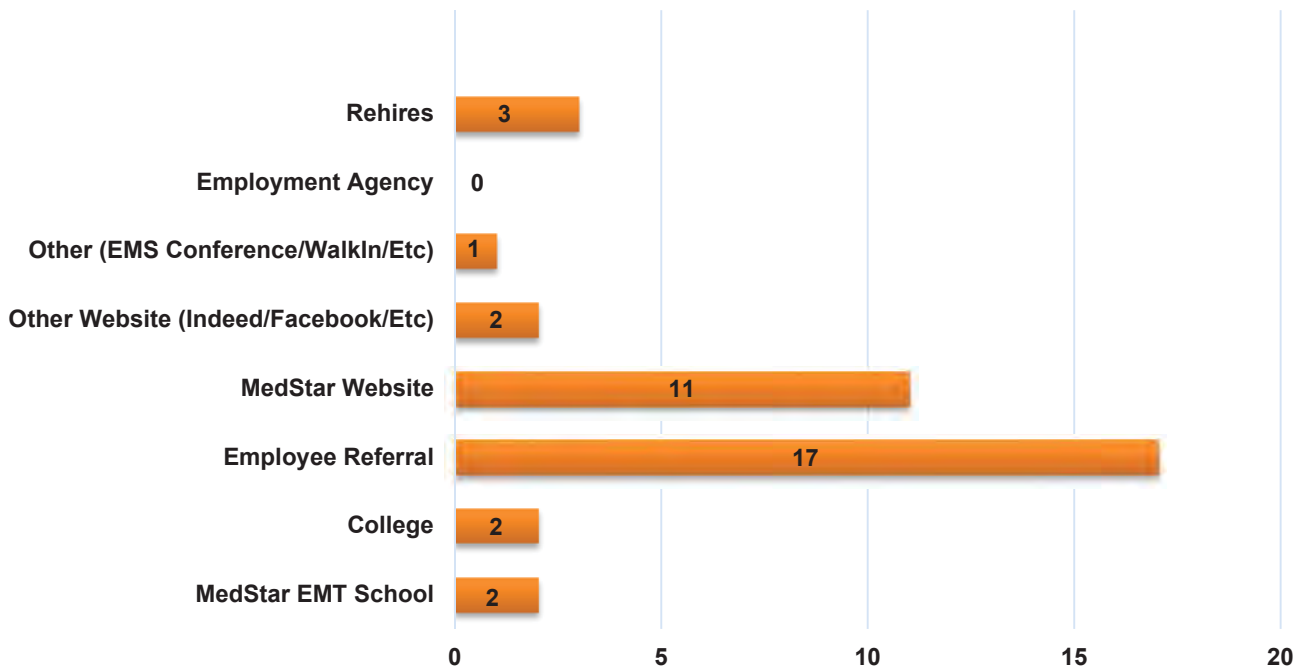
Fiscal Year 2019-2020



Fiscal Year Statistics
 Total hires to date 38
 Total separations from hires 1

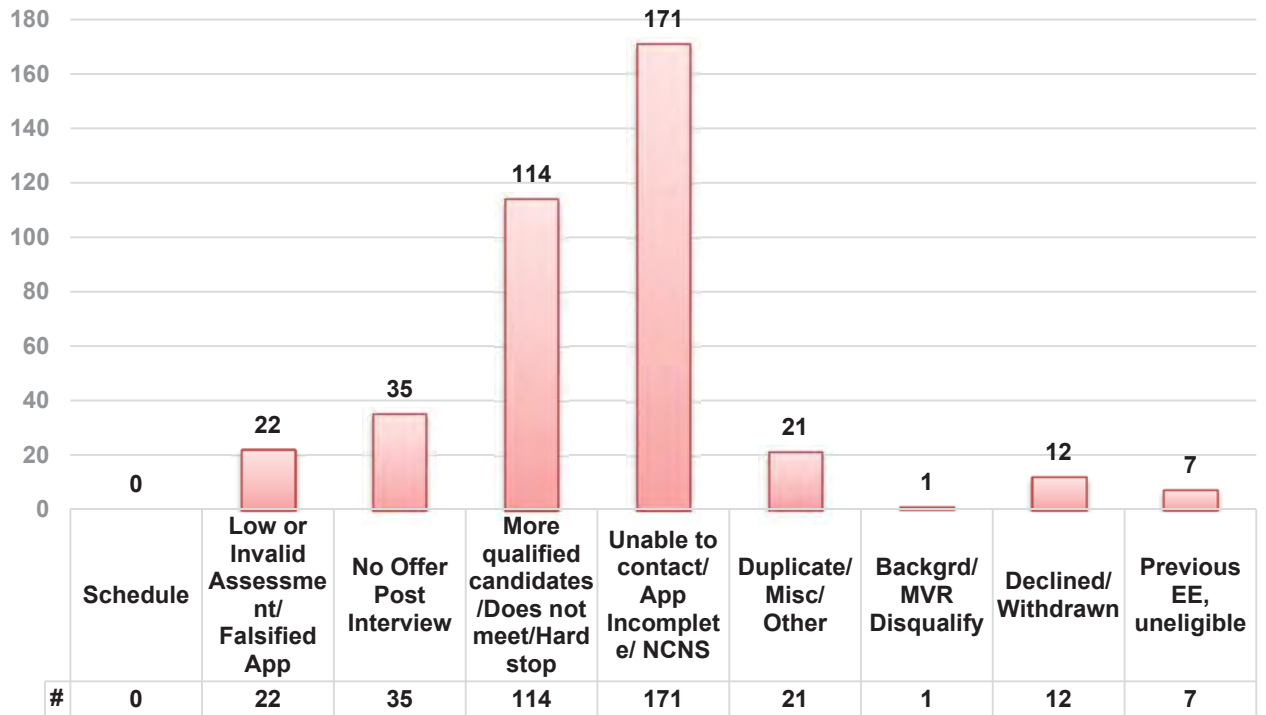
Separation Reason:
 1 – Other Opportunity

New Hire Referral Source



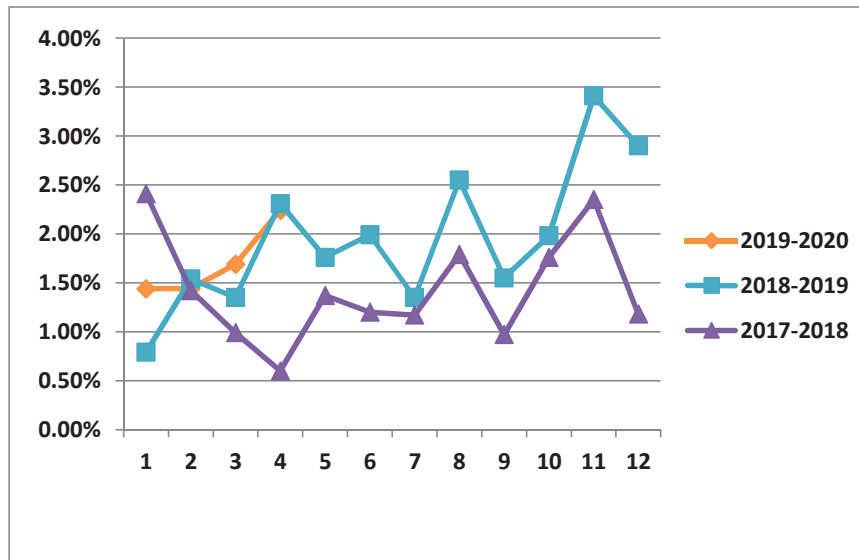
Applicant Rejection Reasons

TOTAL APPLICATIONS REJECTED 383
TOTAL APPLICATIONS REVIEWED 455



**MedStar Mobile Healthcare Turnover
Fiscal Year 2019 - 2020**

	Full & Part Time Turnover			Full Time Only
	2019-2020	2018-2019	2017-2018	2019-2020
October	1.44%	0.79%	2.41%	1.59%
November	1.44%	1.54%	1.42%	1.14%
December	1.69%	1.35%	0.99%	1.63%
January	2.24%	2.31%	0.60%	0.89%
February		1.76%	1.37%	
March		1.99%	1.20%	
April		1.35%	1.17%	
May		2.55%	1.79%	
June		1.55%	0.97%	
July		1.98%	1.76%	
August		3.41%	2.35%	
September		2.90%	1.18%	
Actual Turnover	20.430%	23.480%	17.210%	15.750%



Tab E – Compliance and Legal



**Tuesday, February 18, 2020
Compliance Officer's Report
January 16, 2020 to February 17, 2020**

Compliance Officer Duties

- No narcotic anomalies to report
- Several investigation conducted for compliance, and employee relation matters
- Submitted all employee provider roster changes to the DSHS as required
- Completed mandatory reporting to the OCR for CY-2019

Paralegal Duties

- 12 DFPS reports made for suspected abuse, neglect, or exploitation
- 4 Pre-trial meetings held with the District Attorney's office
- 4 Criminal court witness appearances
- 6 Law Enforcement agency interviews
- 8 Subpoenas(s) for witness appearance processed and served
- Created, reviewed, and processed multiple contractual agreements with GC as needed

A handwritten signature in black ink, appearing to read "Chad Carr", is written over a horizontal line.

Chad Carr
Compliance Officer
Paralegal- Office of General Counsel
CACO, CAPO, CRC, EMT-P

Tab F – Operations

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Operations Report- January 31, 2020

The following summarizes significant operational items through January of 2020:

Field Operations:

- Making preparations to begin utilization of North Deployment in late March.
- We have experienced increases in call volume possibly due in part to increase flu related volume.
 - 1735 (+733 in Jan) transports above budget fiscal year through January 31, 2020
 - 2426 (+580 in Jan) above budget fiscal year through January 31, 2020

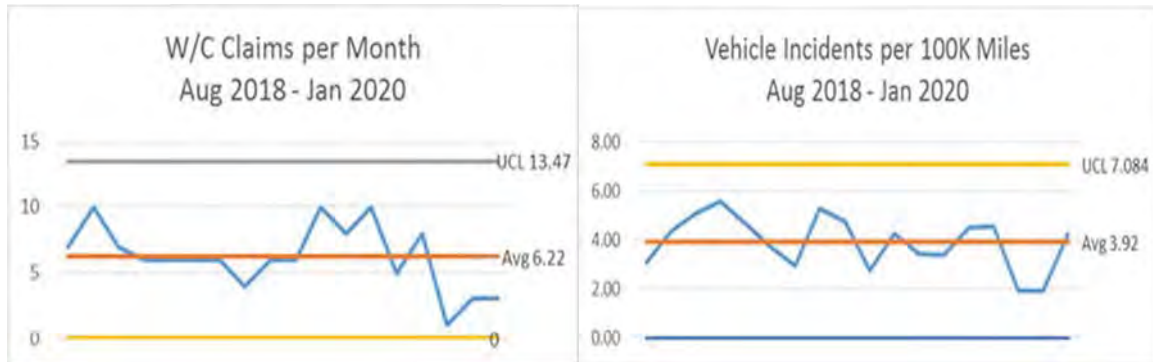
Fleet/Logistics:

- Placed remaining new Demers ambulances in service.
- Fuel costs were under budget for January.
- Reduced cost per mile from \$0.61 last year to \$0.54 this year, driven in part by lower fuel costs, reduced repair costs and more covered under warranty.
- Training on North Deployment Center has started with logistics team members
- Logistics procurement has actively been managing medications to mitigate shortages as much as possible

Safety & Risk:

- Workers compensation claims continue to trend down from the summer when they peaked
- Increase in vehicle incidents in January.
 - 4/11 incidents were no-fault with ambulance struck by another vehicle
- Hosted State Sponsored Infectious Disease Response Unit (IDRU) PPE Training
 - IDRU is a component of the TX Emergency Medical Task Force
 - There are IDRU teams throughout the State trained to transport High Consequence Infectious Diseases (HCID) from a frontline hospital to an airport or bio-containment facility (UTMB-Galveston)
 - 4 ambulance agencies in the region
 - MedStar trained 39 team members
- Collaborated with OMD and Communications to Modify PSAP call screening guidelines and shared with regional partners
- Created field screening guidelines and shared with regional partners
- Created a universal PPE Kit for Airborne and Droplet Precautions

- Collaborated on multiple conference calls, webinars and meetings for COVID-19. Worked with



Information Technology/Business Intelligence:

- Server replacement project is on track to be completed before the end of February 2020.
- Making preparations to begin next approved projects including migration to Office 365.
- Working on improvements to facilitate faster mapping updates for CAD. (I assume this is deployment)
- Low-voltage cabling is substantially complete for the North Deployment Center. All IT work is on track to be completed by mid-March.

Communications:

- Completion of Burleson CAD to CAD is awaiting Central Square to finish Burleson CAD modifications.
- Calculated year end statistics as follows:
 - Total ProQA Incidents: 138,939
- 2019 Year End Stats:
 - Total Calls Processed Incoming/Outgoing: 257,487
 - Total Incoming 911 Calls: 116,720
 - Total Incoming Administrative/Client: 88,027
 - Total Outgoing: 52,740
 - Average Answer Time (All Incoming): 6.7 seconds
 - 911 EMD QA Reviewed Cases: 9,880
 - Non-Emergency Transport QA Reviewed Cases: 1,332
- Implemented Coronavirus screening process for call-takers in collaboration with OMD/Operations.
- Training and implementation of Medical Priority Dispatch System v13.3 by April 2020.



MedStar Response Time Reliability and AVG Response Time Performance

Period: Jan 2020

Member City	Pri	Current Month						100 Response Compliance Period			
		Calls	On Scene	Avg RT	Late Responses	On Time %	Extended Responses Count	Extended Responses %	Compliance Calculated Responses	Late Responses	On Time %
Blue Mound	1	4	4	00:07:19	1	75.0%	0	0.0%	15	2	86.7%
	2	5	4	00:07:00	0	100.0%	0	0.0%	44	3	93.2%
	3	4	4	00:12:24	1	75.0%	0	0.0%	16	1	93.8%
Total Blue Mound		13	12								
Burleson	1	69	68	00:07:47	8	88.4%	2	2.9%	151	18	88.1%
	2	174	168	00:08:30	18	89.7%	4	2.3%	174	18	89.7%
	3	96	89	00:11:24	15	84.4%	4	4.2%	179	23	87.2%
	4	201	200	00:26:08	12	94.0%	3	1.5%	201	12	94.0%
Total Burleson		540	525								
Edgecliff Village	1	5	5	00:07:57	0	100.0%	0	0.0%	21	0	100.0%
	2	7	7	00:06:49	0	100.0%	0	0.0%	96	4	95.8%
	3	4	4	00:07:24	0	100.0%	0	0.0%	25	1	96.0%
Total Edgecliff Village		16	16								
Forest Hill	1	47	46	00:08:31	6	87.2%	0	0.0%	92	14	84.8%
	2	68	60	00:09:19	9	86.8%	1	1.5%	68	9	86.8%
	3	31	28	00:09:24	1	96.8%	0	0.0%	31	1	96.8%
Total Forest Hill		146	134								
Fort Worth	1	2551	2451	00:07:55	332	87.0%	43	1.7%	2551	332	87.0%
	2	5345	4917	00:08:21	483	91.0%	51	1.0%	5345	483	91.0%
	3	2790	2634	00:09:56	231	91.7%	39	1.4%	2790	231	91.7%
	4	1206	1201	00:25:39	66	94.5%	19	1.6%	1206	66	94.5%
Total Fort Worth		11892	11203								
Haltom City	1	91	90	00:09:43	27	70.3%	2	2.2%	171	51	70.2%
	2	163	150	00:09:18	21	87.1%	2	1.2%	163	21	87.1%
	3	74	67	00:11:17	9	87.8%	0	0.0%	161	22	86.3%
	4	13	13	00:42:51	0	100.0%	0	0.0%	51	1	98.0%
Total Haltom City		341	320								
Haslet	1	8	8	00:07:48	1	87.5%	0	0.0%	61	15	75.4%
	2	9	8	00:05:52	0	100.0%	0	0.0%	100	20	80.0%
	3	8	8	00:11:56	3	62.5%	0	0.0%	45	5	88.9%



MedStar Response Time Reliability and AVG Response Time Performance

Period: Jan 2020

Member City	Pri	Calls	On Scene	Avg RT	Current Month			100 Response Compliance Period					
					Late Responses	On Time %	Extended Responses Count	Compliance Calculated Responses	Late Responses	On Time %			
Total Haslet		25	24										
1		35	34	00:07:45	3	91.4%	1	70	10	85.7%			
2		66	62	00:09:25	12	81.8%	2	66	12	81.8%			
3		27	26	00:11:23	3	88.9%	0	74	10	86.5%			
Total Lake Worth		128	122										
1		1	1	00:10:55	0	100.0%	0	15	6	60.0%			
2		3	3	00:10:17	1	66.7%	0	15	7	53.3%			
3		2	2	00:12:19	0	100.0%	0	12	1	91.7%			
Total Lakeside		6	6										
1		15	15	00:06:38	2	86.7%	0	60	6	90.0%			
2		34	32	00:08:09	4	88.2%	1	128	14	89.1%			
3		18	17	00:09:41	1	94.4%	0	65	11	83.1%			
Total River Oaks		67	64										
1		36	34	00:09:28	8	77.8%	2	75	23	69.3%			
2		73	63	00:09:41	15	79.5%	0	131	22	83.2%			
3		31	28	00:11:53	5	83.9%	1	97	21	78.4%			
Total Saginaw		140	125										
1		28	28	00:07:46	6	78.6%	0	38	9	76.3%			
2		59	56	00:08:21	5	91.5%	0	109	9	91.7%			
3		16	15	00:11:59	3	81.3%	1	71	8	88.7%			
4		6	6	00:20:54	0	100.0%	0	12	0	100.0%			
Total Sansom Park		109	105										
1		1	1	00:05:05	0	100.0%	0	4	0	100.0%			
2		2	2	00:08:36	0	100.0%	0	6	1	83.3%			
3		1	1	00:09:13	0	100.0%	0	4	0	100.0%			
Total Westover Hills		4	4										
1		9	9	00:09:59	4	55.6%	1	48	7	85.4%			
2		23	23	00:08:23	1	95.7%	0	99	7	92.9%			
3		18	16	00:09:51	0	100.0%	0	82	9	89.0%			



MedStar Response Time Reliability and AVG Response Time Performance

Period: Jan 2020

Member City	Pri	Calls	On Scene	Current Month			100 Response Compliance Period						
				Avg RT	Late Responses	On Time %	Extended Responses Count	Responses %	Compliance Calculated Responses	Late Responses	On Time %		
Total Westworth Village		50	48										
White Settlement	1	61	60	00:07:13	4	93.4%	0	0.0%	61	4	93.4%		
	2	99	97	00:08:31	14	85.9%	2	2.0%	99	14	85.9%		
	3	77	71	00:10:10	8	89.6%	1	1.3%	77	8	89.6%		
	4	11	10	00:16:01	1	90.9%	0	0.0%	89	3	96.6%		
Total White Settlement		248	238										
System Wide	1	2961	2854	00:07:59	402	86.4%	51	1.7%	3433	497	85.5%		
	2	6130	5652	00:08:25	583	90.5%	63	1.0%	6643	644	90.3%		
	3	3197	3010	00:10:03	280	91.2%	46	1.4%	3729	352	90.6%		
	4	1437	1430	00:25:37	79	94.5%	22	1.5%	1572	83	94.7%		
Total System Wide		13725	12946										

Tab G -- FRAB

Tab H – Chief Strategic Integration Officer

Strategic Integration Summary

February 2020



Alternate Payment Models

- CMMI//CMS “ET3” Alternate Payment Model for EMS – Most letters of support/interest/intent
 - Pending notifications by CMS for approved participants
 - Reviewing telemedicine options
 - Met with the Texas Association of Health Plans (TAHP) to begin the process of messaging for their members
 - TAHP leadership very supportive of the model
 - Arranging for a webinar and in-person meeting with their members

Medicaid Ambulance Supplemental Payment Program – ASPP

- We continue to work w/HHSC continues to try and find a resolution
 - State Plan Amendment (SPA) was filed by the state with CMS on 12/31/19
 - Would apply for this FY 2020-21 (paid in September 2021)
 - FY 2019-20 (paid in September 2020) will be based on prior, cost-based reimbursement

Paid Consulting Activity

- Center for Public Safety Management (in partnership with ICMA)
 - Work continues with them on 2 projects
 - San Diego County, CA – Evaluation of EMS agency performance
 - Lewiston, ME – Fire/EMS evaluation
 - Steuben, NY – EMS evaluation
 - Work completed on Medford, OR – Evaluation of the city’s fire department
- ICMA webinar on High Performance/High Value EMS March 31, 2020
 - In partnership with CPSM and AIMHI
- U.S. Fire Administration/National Fire Academy –
 - Teaching MIH Administration Course (March – May, 2020)

Tarrant County Mayor’s Council

- Did a “MedStar Update” presentation for Tarrant County Mayor’s Council on February 3rd

DKMS Bone Marrow Drive

- Hosting a drive here on 2/28 from 3p – 7p

Upcoming Speaking Engagements

<u>Event</u>	<u>Date</u>	<u>Location</u>	<u>Attendees</u>
AIMHI Benchmarking Survey	Feb. ’20	Webinar	~300
JEMS/EMS Today (4 sessions)	March ’20	Tampa, FL	~3,000
NAEMT EMS Transformation Summit	March ’20	Washington, DC	~250
Inter. Acad. Of Emerg. Disp. – Navigator	April ’20	Orlando, FL	~1,500
Institute for Accountable Care	May ’20	Chicago, IL	~200
Zoll Summit (3 sessions)	June ’20	Denver, CO	~500
Pinnacle EMS Power Seminar	July 2020	Phoenix, AZ	~100

Media

Local –

- Winter Weather Prep
 - CBS 11, NBC 5
- Flu Stats and Prevention
 - NBC 5, CBS 11, Star-Telegram, WBAP, KRLD
- Coronavirus (COV-19)
 - NBC 5, ABC 8, CBS 11, Star-Telegram, KRLD, WBAP

Mobile Integrated Healthcare Report

January 2020 Activity

Hospice:

Vitas: 5 active

- 9-1-1 calls: 0

Holy Savior: 11 active

- 9-1-1 calls: 0

Embrace: 6 active

- 9-1-1 calls: 0

Community: 3 active

- 9-1-1 calls: 0

Home Health:

Klarus: 154 active

- total 9-1-1 calls w/CCP on scene: 10
- in-home, scheduled visits: 1

Health Masters: 16 active

- total 9-1-1 calls w/CCP on scene: 2
- in-home, scheduled visits: 1

Readmission Avoidance Enrollments:

- Southwestern Health Resources: 5
- THR Alliance: 6
- THR FW: 1
- UTSW NAIP: 1
- 9-1-1 Encounters w/CCP on scene: 3

High Utilizer:

- UTSW NAIP: 7
- Internal/FD: 4
- Non-adherent high utilizers: 12
- Southwestern Health Resources: 2
- 9-1-1 Encounters w/CCP on scene: 29

Palliative Care, Southwestern Health Resources:

- 31 active
- 9-1-1 Encounters w/CCP on scene: 1

Star Saver Plus:

- 335 Active
- 9-1-1 Encounters: 3
- In-home, scheduled visits: 1

9-1-1 Nurse Triage:

- Total calls navigated to RN: 115
- Alternative Care/Destination: 38
 - Transportation assistance via Lyft: 20
 - Wheelchair service: 2
 - Private vehicle: 4
- Alternative Transportation to ED: 4
 - Lyft: 2
 - Wheelchair service: 2

StarSaver Report

Membership New / Renewal Comparison														
	2016	Cumulative	2017	Cumulative	% Change	2018	Cumulative	% Change	2019	Cumulative	% Change	2020	Cumulative	% Change
New Households	35	35	37	37	5.7%	38	38	2.7%	21	21	-44.7%	44	44	109.5%
January	58	93	32	69	-25.8%	41	79	14.5%	38	59	-25.3%	16	60	1.7%
February	51	144	48	117	-18.8%	56	135	15.4%	35	94	-30.4%		60	-36.2%
March	40	184	68	185	0.5%	45	180	-2.7%	44	138	-23.3%		60	-56.5%
April	48	232	44	229	-1.3%	34	214	-6.6%	27	165	-22.9%		60	-63.6%
May	24	256	40	269	5.1%	36	250	-7.1%	31	196	-21.6%		60	-69.4%
June	22	278	29	298	7.2%	31	281	-5.7%	37	233	-17.1%		60	-74.2%
July	36	314	22	320	1.9%	35	316	-1.3%	31	264	-16.5%		60	-77.3%
August	42	356	38	358	0.6%	22	338	-5.6%	276	540	59.8%		60	-88.9%
September	53	409	38	396	-3.2%	16	354	-10.6%	3	543	53.4%		60	-89.0%
October	32	441	43	439	-0.5%	25	379	-13.7%	13	556	46.7%		60	-89.2%
November	9	450	19	458	1.8%	40	419	-8.5%	25	581	38.7%		60	-89.7%
December	450		458			419			581			60		
Total New Member Households														
Renewing Households														
	2016	Cumulative	2017	Cumulative	% Change	2018	Cumulative	% Change	2019	Cumulative	% Change	2020	Cumulative	% Change
January	306	760	117	461	-39.3%	546	893	93.7%	210	426	-52.3%	40	223	-47.7%
February	192	952	78	539	-43.4%	96	989	83.5%	335	761	-23.1%		223	-70.7%
March	1137	2089	788	1327	-36.5%	1293	2282	72.0%	954	1715	-24.8%		223	-87.0%
April	910	2999	1493	2820	-6.0%	453	2735	-3.0%	377	2092	-23.5%		223	-89.3%
May	354	3353	521	3341	-0.4%	395	3130	-6.3%	376	2468	-21.2%		223	-91.0%
June	357	3710	172	3513	-5.3%	287	3417	-2.7%	279	2747	-19.6%		223	-91.9%
July	335	4045	437	3950	-2.3%	335	3752	-5.0%	269	3016	-19.6%		223	-92.6%
August	326	4371	163	4113	-5.9%	132	3884	-5.6%	162	3178	-18.2%		223	-93.0%
September	192	4563	220	4333	-5.0%	269	4153	-4.2%	166	3344	-19.5%		223	-93.3%
October	165	4728	145	4478	-5.3%	75	4228	-5.6%	75	3419	-19.1%		223	-93.5%
November	126	4854	249	4727	-2.6%	292	4520	-4.4%	238	3657	-19.1%		223	-93.9%
December	4854		4727			4520			3657			223		
Total Renewing Households														



Education & Community Programs Calendar

EDUCATION REPORT

- 2/8 PHTLS Refresher
- 2/10 Traditional EMT begins
- 2/10 BLS Renewal
- 2/11 Eaton HS Mock Skills
- 2/13 ACLS Renewal
- 2/13 Northwest HS Mock Skills
- 2/17-18th AMLS Initial/NEOP
- 2/20-2/21 EPC
- 3/07 – BLS Renewal
- 3/17-3/18 PHTLS Initial
- April 7, 9, 15, 20, 22, & 23rd High School NREMT Psychomotor Exam



Community Programs:

- 1/15 Stop the Bleed Weds @ Haltom City PD
- 1/25 Stop the Bleed @ MedStar
- 2/17 STB/CCR Grandview ISD
- 2/22 STB for TCPH @ MedStar
- 3/13 STB St. Christopher's Episcopal Church
- 3/17 STB Leo Adams Middle School
- 5/17 STB Christ Chapel Church – FW
- 5/31 STB Christ Chapel Church – Aledo
- 6/13 STB TCPH
- 10/13 STB TCPH



SAVE A LIFE



Future EMT Classes: Hybrid starting in May 2020, Summer Traditional in June 2020, and Fall Traditional in September 2020

COMMONLY USED ACRONYMS

A

ACEP – American College of Emergency Physicians
ACEP – American Academy of Pediatrics
ACLS – Advanced Cardiac Life Support
AED – Automated External Defibrillator
ALJ – Administrative Law Judge
ALS – Advance Life Support
ATLS – Advanced Trauma Life Support

B

BLS – Basic Life Support
BVM – Bag-Valve-Mask

C

CAAS – Commission on Accreditation of Ambulance Services (US)
CAD – Computer Aided Dispatch
CAD – Coronary Artery Disease
CCT – Critical Care Transport
CISD – Critical Incident Stress Debriefing
CISM – Critical Incident Stress Management
CMS – Centers for Medicare and Medicaid Services
CMMI - Centers for Medicare and Medicaid Services Innovation
COG – Council of Governments

D

DFPS – Department of Family and Protective Services
DSHS – Department of State Health Services
DNR – Do Not Resuscitate

E

ED – Emergency Department
EKG – ElectroCardioGram
EMD – Emergency Medical Dispatch (protocols)
EMS – Emergency Medical Services
EMT – Emergency Medical Technician
EMTALA – Emergency Medical Treatment and Active Labor Act
EMT – I – Intermediate
EMT – P – Paramedic
ePCR – Electronic Patient Care Record
ER – Emergency Room

F

FFS – Fee for service
FRAB – First Responder Advisory Board
FTE – Full Time Equivalent (position)
FTO – Field Training Officer
FRO – First Responder Organization

G

GCS – Glasgow Coma Scale
GETAC – Governor’s Emergency Trauma Advisory Council

H

HIPAA – Health Insurance Portability & Accountability Act of 1996

I

ICD – 9 – International Classification of Diseases, Ninth Revision
ICD -10 – International Classification of Diseases, Tenth Revision
ICS – Incident Command System

J

JEMS – Journal of Emergency Medical Services

K

L

LMS – Learning Management System

M

MAEMSA – Metropolitan Area EMS Authority
MCI – Mass Casualty Incident
MI – Myocardial Infarction
MICU – Mobile Intensive Care Unit
MIH – Mobile Integrated Healthcare

COMMONLY USED ACRONYMS

N

NAEMSP – National Association of EMS Physicians
NAEMT – National Association of Emergency Medical Technicians
NEMSAC – National EMS Advisory Council (NHTSA)
NEMSIS – National EMS Information System
NFIRS – National Fire Incident Reporting System
NFPA – National Fire Protection Association
NIMS – National Incident Management System

O

OMD – Office of the Medical Director

P

PALS – Pediatric Advanced Life Support
PHTLS – Pre-Hospital Trauma Life Support
PSAP – Public Safety Answering Point (911)
PUM – Public Utility Model

Q

QRV – Quick Response Vehicle

R

ROSC – Return of Spontaneous Circulation
RFQ – Request for Quote
RFP – Request for Proposal

S

SSM – System Status Management
STB – Stop the Bleed
STEMI – ST Elevation Myocardial Infarction

T

U

V

VFIB – Ventricular fibrillation; an EKG rhythm

W

X/Y/Z