



Metropolitan Area EMS Authority (MAEMSA)

d.b.a. MedStar Mobile Healthcare

**Board of Directors
Virtual Meeting**

August 26, 2020

**METROPOLITAN AREA EMS AUTHORITY
DBA MEDSTAR MOBILE HEALTHCARE
NOTICE OF MEETING AND
BOARD OF DIRECTORS BUDGET WORKSHOP**

Date and Time: August 26, 2020 at 10:00 a.m.

The meeting will be conducted by conference call-in, pursuant to the Governor's March 16, 2020 suspension of certain provisions of the Open Meetings Act. The public may observe the meeting by clicking this URL: <https://webinar.ringcentral.com/j/1494759821> or join by phone: Dial: US: +1(346)9804201; +1(650)2424929; +1(720)9027700 (US Central)

AGENDA

- | | | | |
|-------------|-------------------------------|---|---------------------------------------|
| I. | CALL TO ORDER | | Dr. Brian Byrd |
| II. | INTRODUCTION OF GUESTS | | Dr. Brian Byrd |
| III. | CONSENT AGENDA | Items on the consent agenda are of a routine nature. To expedite the flow of business, these items may be acted upon as a group. Any board member may request an item be removed from the consent agenda and considered separately. The consent agenda consists of the following: | |
| | BC – 1436 | Approval of Board Minutes for July 17, 2020. | Dr. Brian Byrd
Pg. 4 |
| | BC – 1437 | Approval of Check register for July 2020. | Dr. Brian Byrd
Pg. 7 |
| IV. | NEW BUSINESS | | |
| | BC – 1438 | Approval of FY 2020-2021 budget. | Douglas Hooten
Pg. 9 |
| | BC – 1439 | Approval of request for capital to replace current ambulances chassis that are exceeding their mileage limits. | Douglas Hooten
Pg. 17 |
| | BC – 1440 | Approval of request for capital – Ambulance Modules and equipment for new chassis. | Douglas Hooten
Pg. 19 |
| | BC – 1441 | Approval of request to purchase Microsoft 365. | Douglas Hooten
Pg. 21 |
| | BC – 1442 | Approval of request for surplus ambulance. | Douglas Hooten
Pg. 23 |
| | IR – 214 | Diversity and Inclusion plan | Leila Peeples
Kristofer Schleicher |
| V. | MONTHLY REPORTS | | |
| | A. | Chief Executive Officer's Report | Douglas Hooten |

B.	Office of the Medical Director Report	Dwayne Howerton Dr. Veer Vithalani
C.	Chief Financial Officer	Steve Post
D.	Human Resources	Leila Peeples
E.	Compliance Officer/Legal	Chad Carr Kristofer Schleicher
F.	Chief Operations Officer	Ken Simpson
G.	FRAB	Fire Chief Jim Davis Fire Chief Doug Spears
H.	Chief Strategic Integration Officer	Matt Zavadsky

VI. OTHER DISCUSSIONS

A.	Requests for future agenda items	Dr. Brian Byrd
-----------	----------------------------------	----------------

VII. CLOSED SESSION

The Board of Directors may conduct a closed meeting in order to discuss matters permitted by any of the following sections of Chapter 551 of the Texas Government Code:

1. Section 551.071: To seek the advice of its attorney(s) concerning pending or contemplated litigation or a settlement offer, or on any matter in which the duty of the attorney to the Board and the Authority to maintain confidentiality under the Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Open Meetings Act, including without limitation, consultation regarding legal issues related to matters on this Agenda;
2. Section 551.072: To deliberate the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the Authority in negotiations with a third person;
3. Section 551.074: To (1) deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of an Authority officer or employee; or (2) to hear a complaint or charge against an officer or employee; or
4. Section 551.089: To deliberate security assessments or deployments relating to information resources technology; network security information; or the deployment of, or specific occasions for implementation, of security personnel, critical infrastructure, or security devices.

VII. RECONVENE FROM CLOSED SESSION

The Board may act on any agenda item discussed during the Closed Session.

IX. ADJOURNMENT

MINUTES

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE BOARD OF DIRECTORS EMERGENCY MEETING

Meeting Date and Time: July 17, 2020; 2:00 p.m.

The Metropolitan Area EMS Authority Board of Directors conducted a meeting by video and conference call-in, pursuant to the Governor's March 16, 2020 suspension of certain provisions of the Open Meetings Act. The public participated by an URL and phone. A recording of the meeting is available.

I. CALL TO ORDER

Chairman Brian Byrd called the meeting to order at 2:00 p.m.

Physically present were Douglas Hooten (Ex-officio), and Kristofer Schleicher, General Counsel for the Board. Board members participating through video conferencing were: Chairman Dr. Brian Byrd, Dr. Janice Knebl, Paul Harral, Matthew Aiken, Dr. Chris Bolton, Dr. Rajesh Gandhi, Fire Chief Kirt Mays (Ex-officio), Fire Chief Jim Davis (Ex-officio) and Dr. Veer Vithalani (Ex-officio).

Guests on phone: Dr. Al Lulla, EMS Fellow; Fire Chief Brian Jacobs, Dr. Brian Miller, OMD; Chad Carr, Dale Rose, Dwayne Howerton, Elizabeth Paoli, Dr. Gary Floyd, Ken Simpson, Lauren Junker, Leila Peeples, Matt Zavadsky, Melba Fowler, Misti Skinner, Pete Rizzo, Shaun Curtis, Sherry Willingham, Steve Post, Susan Swagerty and Marianne Schmidt.

II. CONSENT AGENDA

BC-1429 Approval of Board minutes for July 17, 2020.

BC-1430 Approval of Check History for May and June 2020.

The motion to approve all items on the Consent Agenda was made by Chris Bolton and seconded by Paul Harral. The motion carried unanimously.

III. NEW BUSINESS

BC-1431 Approval of Frost Bank Resolution.

A motion to approve was made by Raj Gandhi and seconded by Janice Knebl. The motion carried unanimously.

BC-1432 Approval for assets to be surplus.

BC-1433 Approval for MedStar ambulance donations.

A motion to approve both BC's was made by Raj Gandhi and seconded by Chris Bolton. The motion carried unanimously.

BC-1434 Approval of Employment Contract for Medical Director.

Discussion was moved to Closed Session. Following the Closed Session, Raj Gandhi moved to approve the Employment Contract, seconded by Matt Aiken. The motion carried unanimously.

BC-1435 Approval of EPAB recommendation to expend funds from restricted account.

Paul Harral made the following motion, seconded by Raj Gandhi:

Motion to approve EPAB's recommendation to use EPAB reserve funds in the restricted account to purchase adult, pediatric, and infant simulators, in a total amount not to exceed \$183,820, inclusive of a three year service plan and installation costs. Management may proceed with the purchase following an RFP.

The motion carried unanimously.

IV. BUDGET WORKSHOP

Douglas Hooten, Steve Post, and Dr. Vithalani presented the Executive Team's recommended budget. The Board will vote on the 2020-21 budget at the August meeting.

V. CLOSED SESSION

The Board entered a closed session at 3:33 p.m. to discuss the proposed Employment Contract for Dr. Veer Vithalani. The Board returned from closed session at 4:33 p.m. A vote on BC-1434 was then taken, as referenced above.

VI. REQUEST FOR FUTURE AGENDA ITEMS

Dr. Knebl requested a briefing on MedStar's Diversity Plan at the next Board meeting.

VII. ADJOURNMENT

There being no further business, Chairman Byrd adjourned the meeting at 4:40 p.m.

Respectfully submitted,

Janice Knebl
Secretary

**MAEMSA
BOARD COMMUNICATION**

Date: 08/26/2020	Reference #: BC-1437	Title: Approval of Check Register for checks over \$5000.
-------------------------	-----------------------------	--

RECOMMENDATION:

It is recommended that the Board of Directors approve the Check Register for the month of July 2020, for checks over \$5000.00.

DISCUSSION:

FINANCING:

Submitted by: Douglas Hooten
Board Action:
 Approved
 Denied
 Continued until _____



AP Check Details Over 5000.00

For Checks Between 7/1/2020 and 7/31/2020

Check Number	CK Date	Vendor Name	Check Amount	Description
101522	7/1/2020	Direct Energy Business	10,255.02	Electric Service
101529	7/1/2020	Modern Mobility	333,259.30	2020 Ambulance Modules
101541	7/1/2020	W. Joe Shaw, LTD	7,653.00	PPE Sets
101555	7/9/2020	AT&T Mobility	14,075.67	Cell Phone and Aircards
101566	7/9/2020	CyrusONe	7,573.68	Colocation Bandwidth - August
101573	7/9/2020	ImageTrend	14,405.00	Elite EMS SaaS - Monthly fee - Jun
101577	7/9/2020	Logis Solutions	29,764.33	Support/HERE Nav & IDS Mainten
101579	7/9/2020	Maintenance of Ft Worth, Inc.	6,581.80	Janitorial Service
101582	7/9/2020	MetLife - Group Benefits	29,245.66	Dental/Vision/STD/LTD/Supp Life
101587	7/9/2020	Modern Mobility	333,259.30	2020 Ambulance Modules
101590	7/9/2020	NRS	20,858.98	Collection agency fees
101598	7/9/2020	Paranet Solutions	50,216.95	Agreed Managed Services - July
101602	7/9/2020	RingCentral	50,925.13	Digital Line Premium
101607	7/9/2020	The State of Texas	8,330.34	Microsoft Subscriptoin
101609	7/9/2020	U.S. Lawns	5,520.89	Lawn Service - June
101632	7/16/2020	CDW Government Inc	8,429.75	Ipad Pro for Surface Replaceme
101654	7/16/2020	Medline Industries, Inc.	11,621.89	HME filters
101656	7/16/2020	Modern Mobility	499,888.95	2020 Ambulance Modules
101665	7/16/2020	RingCentral	55,669.00	Hardward for RingCentral
101668	7/16/2020	Texas Auto Painting & Collision Repair	6,537.56	M65 code 100 repairs
101669	7/16/2020	TML Intergovernmental Risk Pool	6,297.60	Liability Deductible
101704	7/22/2020	Medical City Alliance	7,422.00	Paid Twice - Patient Refunds
101724	7/23/2020	AT&T	6,155.18	Internet
101729	7/23/2020	Bound Tree Medical LLC	38,652.97	Various Medical Supplies
101746	7/23/2020	XL Parts	5,647.88	Various Parts
101754	7/30/2020	Bound Tree Medical LLC	8,540.29	Various Medical Supplies
101760	7/30/2020	City of Fort Worth Water Department	5,598.83	Water Service
101767	7/30/2020	Keystone Tape and Supply of Texas	5,100.00	disinfectant wipes
101768	7/30/2020	Maintenance of Ft Worth, Inc.	7,282.71	Janitorial Supplies
101769	7/30/2020	McKesson Medical Surgical Inc	8,731.87	Various Medical Supplies
113255	7/8/2020	UMR Benefits	48,136.47	Health Insurance - July
147436	7/27/2020	Frost	30,067.92	Frost Loan Payment - July
7152020	7/15/2020	Frost	8,644.10	Interest Payment
207201397	7/20/2020	WEX Bank	64,859.95	June '20 Fuel

**MAEMSA
BOARD COMMUNICATION**

Date: 08/26/2020	Reference #: BC-1438	Title: Approval of FY 2020-2021 MAEMSA Budget.
-------------------------	-----------------------------	---

RECOMMENDATION:

It is recommended that the Board of Directors approve the FY 2020-2021 MAEMSA budget.

DISCUSSION:

FINANCING:

Submitted by: Douglas Hooten **Board Action:** ___ Approved
 ___ Denied
 ___ Continued until _____

FY 20-21 Budget:

 Without Rate Increase

 With Rate Increase

M1	MAEMSA-MedStar	MedStar Combined Rollup without Rate Increase			BUDGET PREPARER:			07/15/20	
		COMPARISON OF BUDGET VERSUS PRIOR YEAR (Page 1 of 3)				Steve Post			09:07 AM
			YTD Actual @ 5-31-2019	Adjustments to Trend	Forecast FY 2020	Total FY 20/21 Budget	Inc/(Dec) Bud Vs Act		
					\$	%			
REVENUE:									
EMS									
	Gross transport fees	110,034,908	3,200,000	168,148,823	180,410,592	12,261,769	7%		
	Contractual: Medicaid	(17,513,272)	0	(26,264,269)	(27,150,534)	(886,265)	3%		
	Contractual: Medicare	(30,727,255)	0	(46,058,101)	(48,983,002)	(2,924,901)	6%		
	Provision for Bad Debt	(34,324,884)	0	(51,477,991)	(55,891,594)	(4,413,603)	9%		
	N/S Net Fees	\$27,469,496	\$3,200,000	\$44,348,462	\$48,385,462	\$4,037,000	9%		
	Subs. Gross Fees	0	0	0	0	0	0%		
	Subs. Medicaid/AHCCCS	0	0	0	0	0	0%		
	Subs. Medicare	0	0	0	0	0	0%		
	Subs. Discounts	0	0	0	0	0	0%		
	Subs. Net Fees	\$0	\$0	\$0	\$0	\$0	0%		
	Total Net Amb. Fees	\$27,469,496	\$3,200,000	\$44,348,462	\$48,385,462	\$4,037,000	9%		
	Stand by	263,546	(95,000)	300,319	237,246	(63,073)	-21%		
	Master Amb. Contract	0	0	0	0	0	0%		
	Subsidy	0	0	0	0	0	0%		
	Subscription Income	238,906	0	358,359	360,000	1,641	0%		
	Cash/Accrual Amb.	0	0	0	0	0	0%		
	Uncompensated Care	0	0	0	0	0	0%		
	Total Amb. Revenue	\$27,971,948	\$3,105,000	\$45,007,141	\$48,982,708	\$3,975,567	9%		
MIH									
	MCO/Hospital Contracts	135,936	0	203,903	85,850	(118,053)	-58%		
	Other Program Revenue	0	0	0	93,600	93,600	0%		
	Home Health	7,575	0	11,363	11,175	(188)	-2%		
	Hospice	42,187	0	63,280	64,024	744	1%		
		\$185,698	\$0	\$278,546	\$254,649	(\$23,897)	-9%		
	Publishing	0	0	0	0	0	0%		
	Consulting & Site visits	3,000	0	3,000	0	(3,000)	-100%		
	Other (cab fare reimbursement)	0	0	0	0	0	0%		
	Other	74,594	0	111,891	115,032	3,141	3%		
	Total MIH Revenue	\$263,292	\$0	\$393,438	\$369,681	(\$23,757)	-6%		
Clinical									
	Course Income	44,733	(12,166)	54,933	15,940	(38,993)	-71%		
	Cards/sales	0	0	0	0	0	0%		
	other	0	0	0	0	0	0%		
	Other	0	0	0	0	0	0%		
	Research rev	0	0	0	0	0	0%		
	Total Health	\$44,733	(\$12,166)	\$54,933	\$15,940	(\$38,993)	0%		
Other									
	Miscellaneous-Other Income	1,204,772	405,577	2,212,735	309,716	(1,903,019)	-86%		
	Rental	0	0	0	0	0	0%		
	Interest Appropriation	0	0	0	0	0	0%		
	Interest	22,696	0	34,044	35,000	956	3%		
	Gain/(Loss) On Sale	3,084	0	4,626	4,626	0	0%		
	Emd Education	0	0	0	0	0	0%		
	Total Other Revenue	\$1,230,552	\$405,577	\$2,251,405	\$349,342	(\$1,902,063)	-84%		
	Total Revenue	\$29,510,525	\$3,498,411	\$47,706,916	\$49,717,671	\$2,010,755	4%		

M2 MAEMSA-MedStar		COMPARISON OF BUDGET VERSUS PRIOR YEAR (Page 2 of 3)						07/15/20
		YTD Actual @5-31-2019	Adjustments to Trend	Forecast FY 2020	FY 20/21 Budget	\$	%	\$0
EXPENSE:								
Payroll	Regular	13,723,486	(280,903)	20,437,465	20,778,637	341,172	2%	
	Overtime	2,789,165	(109,444)	4,096,084	3,519,190	(576,894)	-14%	
	Overtime Unscheduled	20,930	14,000	45,394	46,589	1,195	3%	
	Incentive	908,950	(403,705)	958,942	1,008,315	49,373	5%	
	Sick	413,708	50,200	670,324	784,944	114,620	17%	
	Vacation	773,637	79,250	1,238,779	1,330,231	91,452	7%	
	PTO-Holiday/Bereavement/Jury Dut	0	0	0	0	0	0%	
	Incentives/relocation)	0	0	0	0	0	0%	
	Industrial	0	0	0	0	0	0%	
	Contracted Instructors	0	0	0	0	0	0%	
	Temporary	0	0	0	0	0	0%	
	Training	83,889	55,525	181,358	275,352	93,994	52%	Mandatory CE
	Miscellaneous	0	0	0	0	0	0%	
	Total Payroll	\$18,713,766	(\$595,077)	\$27,628,346	\$27,743,258	\$114,912	0.4%	
Pay Rel.	FICA	1,340,081	14,305	2,024,426	1,949,971	(74,455)	-4%	
	Unemployment	48,433	4,058	76,708	75,135	(1,573)	-2%	
	Workers' Comp.	139,457	0	209,186	295,416	86,230	41%	
	Health Insurance	1,395,566	800,000	2,893,349	3,470,004	576,655	20%	
	Uniform Allowance	54,153	(1,104)	80,126	105,702	25,576	32%	
	401(a)	626,968	7,113	955,833	1,089,817	133,984	14%	
	Pre-Emp.Exp/EAP	95,615	(9,000)	134,422	140,668	6,246	5%	
	Employee Recognition/Service/Bene	176,340	63,715	328,225	351,714	23,489	7%	
	Vehicle Allowance	4,154	(231)	6,000	6,000	(0)	0%	
	Total Pay Related	\$3,880,767	\$878,855	\$6,708,276	\$7,484,427	\$776,151	12%	
	Total Payroll Expense	\$22,594,533	\$283,778	\$34,336,622	\$35,227,685	\$891,063	3%	
Dep&Amt	Depreciation - Vehicle	0	0	0	0	0	0%	
	Depreciation - Other	2,588,820	0	3,883,229	3,380,405	(502,824)	-13%	
	Amortization	0	0	0	0	0	0%	
	Total Depr. & Amort.	\$2,588,820	\$0	\$3,883,229	\$3,380,405	(\$502,824)	-13%	
Interest	Interest Exp. - Net	\$160,768	\$0	241,152	\$402,000	\$160,848	67%	
Veh&Eq	Rental	338	0	507	0	(507)	0%	
	R/MLabor	0	0	0	0	0	0%	
	Maintenance	230,439	0	345,658	356,031	10,373	3%	
	Tires	40,329	0	60,494	70,400	9,906	16%	
	Fuel	668,251	0	1,002,377	1,184,222	181,845	18%	
	Licenses/Fees	21,519	(19,716)	12,563	13,080	517	4%	
	Equipment Maintenance	308,513	0	462,769	477,729	14,960	3%	
	Oxygen Expense	51,044	1,200	77,765	81,638	3,872	5%	
	Medical Supplies	1,632,990	0	2,449,484	2,633,008	183,524	7%	
	Misc. Shop Supplies	4,232	0	6,348	6,538	190	3%	
	Total Veh. & Equip.	\$2,957,654	(\$18,516)	\$4,417,966	\$4,822,646	\$404,680	9%	

M3 MAEMSA-MedStar		COMPARISON OF BUDGET VERSUS PRIOR YEAR (Page 2 of 3)							
		YTD Actual @5-31-2019	Adjustments to Trend	Forecast FY 2020	FY 20/21 Budget	\$	%		
Station	Rent/Storage & Property Lease	59,111	5,480	94,146	119,018	24,872	26%		
	Utilities	124,306	5,473	191,931	218,896	26,964	14%		
	Telephone	185,361	(17,453)	260,588	224,117	(36,472)	-14%		
	Cellular	143,237	(20,546)	194,310	209,663	15,353	8%		
	Repairs & Maintenance Facility & Eq	226,891	18,000	358,336	423,568	65,232	18%		
	Office Supplies	78,976	0	118,464	124,584	6,120	5%		
	Postage	27,623	0	41,434	42,259	824	2%		
	Shipping/Courier Services/Record R	3,784	0	5,676	5,790	113	2%		
	Equipment Rental/Lease	29,399	(7,135)	36,963	38,000	1,037	3%		
	Cost of Goods Sold	0	0	0	0	0	0%		
	Total Station	\$878,688	(\$16,181)	\$1,301,850	\$1,405,894	\$104,043	8%		
	Other	Liability Insurance	136,958	23,675	229,111	247,796	18,685	8%	
		Vehicle Insurance	89,605	0	134,408	146,711	12,303	9%	
		Claim Settlements	28,027	0	42,040	42,753	713	2%	
Total Insurance		\$254,590	\$23,675	\$405,559	\$437,260	\$31,701	8%		
Advertising		0	0	0	0	0	0%		
Public Relations		61,247	(56,635)	35,236	34,500	(736)	-2%		
Printing		30,026	(701)	44,337	43,385	(952)	-2%		
Travel & Entertainment		47,469	3,515	74,718	106,137	31,419	42%		
Consult/Acct/Legal/Professional Fee		1,428,274	(10,239)	2,132,172	2,124,161	(8,011)	0%		
Non-Capital Equipment		115,397	29,396	202,491	377,874	175,383	87%		
Educational Exp		79,261	437	119,329	96,590	(22,739)	-19%		
Office Equip Maint		238	0	357	300	(57)	0%		
Computer Hardware/Software Mtc		862,594	225,000	1,518,891	821,435	(697,456)	-46%		
Bank Service Charges		63,884	0	95,825	97,742	1,916	2%		
Dues & Subscriptions	81,555	(38,203)	84,130	839,073	754,943	897%			
Computer Related	0	0	0	0	0	0%			
Miscellaneous	240,743	(116,388)	244,726	22,704	(222,022)	-91%			
Total Other Expense	\$3,265,278	\$59,856	\$4,957,773	\$5,001,161	\$43,388	1%			
Total Expenses	\$32,445,740	\$308,937	\$49,138,592	\$50,239,790	\$1,101,198	2%			
OPER. PROFIT BEFORE ALLOC.	(\$2,935,215)	\$3,189,474	(\$1,431,676)	(\$522,119)	\$909,556	-64%			
NET RETAINED EARNINGS	(\$2,935,215)	\$3,189,474	(\$1,431,676)	(\$522,119)	\$909,556	-64%			
MEMO ITEMS		0	0	0	0	0			
EBITDA		(185,628)	3,189,474	2,692,705	3,260,286	567,580	21%		
EBITDA %		(\$182)	\$53	(\$297)	(\$649)	(\$352)	118%		
EMS -	Unit Hours - EMS	0	0	0	325,921	325,921	0%		
	Transports - EMS	72,565	0	108,848	114,626	5,778	5.3%		
	UHU - EMS	0	0	0	0	0	0%		
	Net APC - EMS	\$1,719	\$0	\$1,681	\$2,038	\$357	21%		

M1	MAEMSA-MedStar	MedStar Combined Rollup with Rate Increase			BUDGET PREPARER:			07/15/20
	COMPARISON OF BUDGET VERSUS PRIOR YEAR (Page 1 of 3)				Steve Post			09:05 AM
		YTD Actual @ 5	Adjustments to	Forecast FY 2020	Total	Inc/(Dec) Bud Vs Act		
		8 31-2019	Trend		FY 20/21 Budget	\$	%	
REVENUE:								
EMS								
	Gross transport fees	110,034,908	3,200,000	168,148,823	220,741,987	52,593,164	31%	
	Contractual: Medicaid	(17,513,272)	0	(26,264,269)	(34,873,235)	(8,608,966)	33%	
	Contractual: Medicare	(30,727,255)	0	(46,058,101)	(67,976,658)	(21,918,557)	48%	
	Provision for Bad Debt	(34,324,884)	0	(51,477,991)	(68,341,660)	(16,863,669)	33%	
	N/S Net Fees	\$27,469,496	\$3,200,000	\$44,348,462	\$49,550,434	\$5,201,972	12%	
	Subs. Gross Fees	0	0	0	0	0	0%	
	Subs. Medicaid/AHCCCS	0	0	0	0	0	0%	
	Subs. Medicare	0	0	0	0	0	0%	
	Subs. Discounts	0	0	0	0	0	0%	
	Subs. Net Fees	\$0	\$0	\$0	\$0	\$0	0%	
	Total Net Amb. Fees	\$27,469,496	\$3,200,000	\$44,348,462	\$49,550,434	\$5,201,972	12%	
	Stand by	263,546	(95,000)	300,319	237,246	(63,073)	-21%	
	Master Amb. Contract	0	0	0	0	0	0%	
	Subsidy	0	0	0	0	0	0%	
	Subscription Income	238,906	0	358,359	360,000	1,641	0%	
	Cash/Accrual Amb.	0	0	0	0	0	0%	
	Uncompensated Care	0	0	0	0	0	0%	
	Total Amb. Revenue	\$27,971,948	\$3,105,000	\$45,007,141	\$50,147,680	\$5,140,539	11%	
MIH								
	MCO/Hospital Contracts	135,936	0	203,903	85,850	(118,053)	-58%	
	Other Program Revenue	0	0	0	93,600	93,600	0%	
	Home Health	7,575	0	11,363	11,175	(188)	-2%	
	Hospice	42,187	0	63,280	64,024	744	1%	
		\$185,698	\$0	\$278,546	\$254,649	(\$23,897)	-9%	
	Publishing	0	0	0	0	0	0%	
	Consulting & Site visits	3,000	0	3,000	0	(3,000)	-100%	
	Other (cab fare reimbursement)	0	0	0	0	0	0%	
	Other	74,594	0	111,891	115,032	3,141	3%	
	Total MIH Revenue	\$263,292	\$0	\$393,438	\$369,681	(\$23,757)	-6%	
Clinical								
	Course Income	44,733	(12,166)	54,933	15,940	(38,993)	-71%	
	Cards/sales	0	0	0	0	0	0%	
	other	0	0	0	0	0	0%	
	Other	0	0	0	0	0	0%	
	Research rev	0	0	0	0	0	0%	
	Total Health	\$44,733	(\$12,166)	\$54,933	\$15,940	(\$38,993)	0%	
Other								
	Miscellaneous-Other Income	1,204,772	405,577	2,212,735	309,716	(1,903,019)	-86%	
	Rental	0	0	0	0	0	0%	
	Interest Appropriation	0	0	0	0	0	0%	
	Interest	22,696	0	34,044	35,000	956	3%	
	Gain/(Loss) On Sale	3,084	0	4,626	4,626	0	0%	
	Emd Education	0	0	0	0	0	0%	
	Total Other Revenue	\$1,230,552	\$405,577	\$2,251,405	\$349,342	(\$1,902,063)	-84%	
	Total Revenue	\$29,510,525	\$3,498,411	\$47,706,916	\$50,882,643	\$3,175,727	7%	

M2 MAEMSA-MedStar		COMPARISON OF BUDGET VERSUS PRIOR YEAR (Page 2 of 3)						07/15/20
		YTD Actual @5	Adjustments to	Forecast FY 2020	FY 20/21 Budget	\$	%	\$0
		31-2019	Trend					
EXPENSE:								
Payroll	Regular	13,723,486	(280,903)	20,437,465	20,778,637	341,172	2%	
	Overtime	2,789,165	(102,587)	4,102,941	3,519,190	(583,751)	-14%	
	Overtime Unscheduled	20,930	14,000	45,394	46,589	1,195	3%	
	Bonuses	908,950	(403,705)	958,942	1,008,315	49,373	5%	
	Sick	413,708	50,200	670,324	784,944	114,620	17%	
	Vacation	773,637	79,250	1,238,779	1,330,231	91,452	7%	
	PTO-Holiday/Bereavement/Jury	0	0	0	0	0	0%	
	Incentives/relocation)	0	0	0	0	0	0%	
	Industrial	0	0	0	0	0	0%	
	Contracted Instructors	0	0	0	0	0	0%	
	Temporary	0	0	0	0	0	0%	
	Training	83,889	55,525	181,358	275,352	93,994	52%	Mandatory CE
	Miscellaneous	0	0	0	0	0	0%	
	Total Payroll	\$18,713,766	(\$588,220)	\$27,635,204	\$27,743,258	\$108,054	0.4%	
Pay Rel.	FICA	1,340,081	14,305	2,024,426	1,949,971	(74,455)	-4%	
	Unemployment	48,433	4,058	76,708	75,135	(1,573)	-2%	
	Workers' Comp.	139,457	0	209,186	295,416	86,230	41%	
	Health Insurance	1,395,566	800,000	2,893,349	3,470,004	576,655	20%	
	Uniform Allowance	54,153	(1,104)	80,126	105,702	25,576	32%	
	401(a)	626,968	7,113	955,833	1,089,817	133,984	14%	
	Pre-Empl.Exp/EAP	95,615	(9,000)	134,422	140,668	6,246	5%	
	Employee Recognition/Service/B	176,340	63,715	328,225	351,714	23,489	7%	Tuition Reim.
	Vehicle Allowance	4,154	(231)	6,000	6,000	(0)	0%	
	Total Pay Related	\$3,880,767	\$878,855	\$6,708,276	\$7,484,427	\$776,151	12%	
	Total Payroll Expense	\$22,594,533	\$290,635	\$34,343,480	\$35,227,685	\$884,205	3%	
Dep&Amt	Depreciation - Vehicle	0	0	0	0	0	0%	
	Depreciation - Other	2,588,820	0	3,883,229	3,380,405	(502,824)	-13%	
	Amortization	0	0	0	0	0	0%	
	Total Depr. & Amort.	\$2,588,820	\$0	\$3,883,229	\$3,380,405	(\$502,824)	-13%	
Interest	Interest Exp. - Net	\$160,768	\$0	241,152	\$402,000	\$160,848	67%	
Veh&Eq	Rental	338	0	507	0	(507)	0%	
	R/MLabor	0	0	0	0	0	0%	
	Maintenance	230,439	0	345,658	356,031	10,373	3%	
	Tires	40,329	0	60,494	70,400	9,906	16%	
	Fuel	668,251	0	1,002,377	1,184,222	181,845	18%	
	Licenses/Fees	21,519	(19,716)	12,563	13,080	517	4%	
	Equipment Maintenance	308,513	0	462,769	477,729	14,960	3%	
	Oxygen Expense	51,044	1,200	77,765	81,638	3,872	5%	
	Medical Supplies	1,632,990	0	2,449,484	2,633,008	183,524	7%	
	Misc. Shop Supplies	4,232	0	6,348	6,538	190	3%	
	Total Veh. & Equip.	\$2,957,654	(\$18,516)	\$4,417,966	\$4,822,646	\$404,680	9%	

M3 MAEMSA-MedStar									
COMPARISON OF BUDGET VERSUS PRIOR YEAR (Page 2 of 3)									
		YTD Actual @ 5 31-2019	Adjustments to Trend	Forecast FY 2020	FY 20/21 Budget	\$	%		
Station	Rent/Storage & Property Lease	59,111	5,480	94,146	119,018	24,872	26%	IT 90K Remote Data Center Sites	
	Utilities	124,306	5,473	191,931	218,896	26,964	14%	NDC	
	Telephone	185,361	(17,453)	260,588	224,117	(36,472)	-14%	NDC	
	Cellular	143,237	(20,546)	194,310	209,663	15,353	8%		
	Repairs & Maintenance Facility & Office Supplies	226,891	18,000	358,336	423,568	65,232	18%	NDC budget is \$61K	
	Postage	78,976	0	118,464	124,584	6,120	5%	NDC budget is 6K	
	Shipping/Courier Services/Record	27,623	0	41,434	42,259	824	2%		
	Equipment Rental/Lease	3,784	0	5,676	5,790	113	2%		
	Cost of Goods Sold	29,399	(7,135)	36,963	38,000	1,037	3%		
		0	0	0	0	0	0%		
	Total Station	\$878,688	(\$16,181)	\$1,301,850	\$1,405,894	\$104,043	8%		
	Other	Liability Insurance	136,958	23,675	229,111	247,796	18,685	8%	
		Vehicle Insurance	89,605	0	134,408	146,711	12,303	9%	Increase per TML
		Claim Settlements	28,027	0	42,040	42,753	713	2%	
Total Insurance		\$254,590	\$23,675	\$405,559	\$437,260	\$31,701	8%		
Advertising	0	0	0	0	0	0%			
Public Relations	61,247	(56,635)	35,236	34,500	(736)	-2%			
Printing	30,026	(701)	44,337	43,385	(952)	-2%			
Travel & Entertainment	47,469	3,515	74,718	106,137	31,419	42%			
Consult/Acct/Legal/Professional	1,428,274	(10,239)	2,132,172	2,124,161	(8,011)	0%			
Non-Capital Equipment	115,397	29,396	202,491	377,874	175,383	87%	\$151K RFID Tags in Logistics		
Educational Exp	79,261	437	119,329	96,590	(22,739)	-19%			
Office Equip Maint	238	0	357	300	(57)	0%			
Computer Hardware/Software Mt	862,594	225,000	1,518,891	821,435	(697,456)	-46%	Moved SaaS to Dues and Subs		
Bank Service Charges	63,884	0	95,825	97,742	1,916	2%			
Dues & Subscriptions	81,555	(38,203)	84,130	839,073	754,943	897%			
Computer Related	0	0	0	0	0	0%			
Miscellaneous	240,743	(116,388)	244,726	22,704	(222,022)	-91%	COVID Expenses		
Total Other Expense	\$3,265,278	\$59,856	\$4,957,773	\$5,001,161	\$43,388	1%			
Total Expenses	\$32,445,740	\$315,794	\$49,145,450	\$50,239,790	\$1,094,341	2%			
OPER. PROFIT BEFORE ALLOC.	(\$2,935,215)	\$3,182,617	(\$1,438,533)	\$642,853	\$2,081,386	-145%			
NET RETAINED EARNINGS	(\$2,935,215)	\$3,182,617	(\$1,438,533)	\$642,853	\$2,081,386	-145%			
MEMO ITEMS	0	0	0	0	0				
EBITDA	(185,628)	3,182,617	2,685,848	4,425,258	1,739,410	65%			
EBITDA %	(\$182)	\$53	(\$297)	(\$649)	(\$352)	118%			
EMS - Unit Hours -EMS	0	0	0	325,921	325,921	0%			
Transports - EMS	72,565	0	108,848	114,626	5,778	5.3%			
UHU - EMS	0	0	0	0	0	0%			
Net APC - EMS	\$1,719	\$0	\$1,681	\$2,136	\$455	27%			

**MAEMSA
BOARD COMMUNICATION**

Date: 08/26/2020	Reference #: BC-1439	Title: Approval of Request for Capital Expenditure (RCE) – Chassis.
-------------------------	-----------------------------	--

RECOMMENDATION:

It is recommended that the Board of Directors approve the Request for Capital Expenditure – this is a continuation of the plan to replace current ambulance chassis that are exceeding their mileage limits.

DISCUSSION:

FINANCING:

Submitted by: <u>Douglas Hooten</u>	Board Action:	<input type="checkbox"/> Approved
		<input type="checkbox"/> Denied
		<input type="checkbox"/> Continued until _____

MedStar REQUEST FOR CAPITAL EXPENDITURE (RCE)

DATE 07/31/20	REQUISITIONER Shaun Curtis	DEPARTMENT Fleet	COST CENTER Fleet	ACCT CODE	CAPITAL TRACKING# BC-1439
------------------	-------------------------------	---------------------	----------------------	-----------	------------------------------

Budgeted Funds? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	IF YES - LIST BUDGET NUMBER (s)					
	BUDGET#	AMOUNT	MONTH	BUDGET#	AMOUNT	MONTH
		\$650,930				

PROJECT TITLE: Fleet Expansion	CAPITAL CATEGORY:	1	2	I	
	Choose "X" only one (priority)				

DESCRIPTION OF ITEMS BEING REQUESTED:

1. 14 x 2020 Dodge 4500 Reg Cab Chassis 4x2 W/ ambulance prep package plus delivery (\$46,495 each).....\$650,930

QUALITATIVE JUSTIFICATION: (Attach supporting documentation if necessary)

This request for capital is a continuation of the plan to replace current ambulances that are exceeding their mileage limits .
--

***** PURCHASE REQUISITION(s) & ALL QUOTES/CONTRACTS/LEASE DOCUMENTS MUST BE ATTACHED *****

DATE	SIGNATURES	REQUESTED EXPENDITURE		
g;/Zo	DEPT/DIRECTOR LEVEL, Ken Simpson	PROPOSED CAPITAL (Tax Exempt)	\$	650,930.00
81fll}u	CHIEF FINANCIAL OFFICE Steve Post	OTHER RELATED EXPENSE (EXPLAIN ABOVE)	\$	{Annual} 0
	EXECUTIVE DIRECTOR	PROPOSED PROJECT TOTAL (Total of capital & other exp.)	\$	650,930.00
	CHAIRMAN OF THE BOARD OF DIRECTORS	Opened:	Closed:	Actual:
Revised 09/12				

**MAEMSA
BOARD COMMUNICATION**

Date: 08/26/2020	Reference #: BC-1440	Title: Approval of Request for Capital Expenditure (RCE) – Equipment.
-------------------------	-----------------------------	--

RECOMMENDATION:

It is recommended that the Board of Directors approve the Request for Capital Expenditure – this is a continuation of the plan to replace current ambulances that are exceeding their mileage limits. This also includes equipment for an additional truck to being a 3 year expansion of the fleet.

DISCUSSION:

FINANCING:

Submitted by: Douglas Hooten **Board Action:** Approved
 Denied
 Continued until _____

MedStar REQUEST FOR CAPITAL EXPENDITURE (RCE)

DATE 08/12/20	REQUISITIONER Shaun Curtis	DEPARTMENT Fleet	COST CENTER Fleet	ACCT CODE	CAPITAL TRACKING# BC-1440
-------------------------	--------------------------------------	----------------------------	-----------------------------	------------------	-------------------------------------

Budgeted Funds? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	IF YES - LIST BUDGET NUMBER (s)					
	BUDGET#	AMOUNT \$2,599,263	MONTH	BUDGET#	AMOUNT	MONTH

PROJECT TITLE: Fleet ReplacemenU Expansion	CAPITAL CATEGORY: Choose "X" only one (priority)	1	i
--	--	---	---

DESCRIPTION OF ITEMS BEING REQUESTED:
<p>1. 14 x 2020 Demers Module Upfit on Dodge 4500 chassis plus delivery (\$166,629.64 each)..... \$2,332,814 .96</p> <p>2. 12 x Equipment for vehicle updates..... \$72,441.80</p> <p>3. 2 x new vehicle upfit..... \$167,947.28</p> <p>4. Contingency..... \$26,058.94</p>

QUALITATIVE JUSTIFICATION:	(Attach supporting documentation if necessary)
<p>This request for capital is a continuation of the plan to replace current ambulances that are exceeding their mileage limits.</p> <p>This also includes the following equipment for an additional truck to begin a 3 year expansion of the fleet (\$83,973.64:)</p> <p>Arrow Driver, Case \$250 Grainger 27 bins per unit \$45.36 Lytx Drive Cam \$545 .00 Coastal Biomed IV Pump \$2,700 .00 Laerdal Portable Suction \$470 .00 COFW Radio Install per unit (65 per hour@ 3 Hrs) \$195.00 Traction Splint \$250 Cambridge Group Kenwood Mobile Radio \$4,000.00 Ferno Scoop \$311.25 Stryker Power Load and Cot \$38,815.48 Stryker Stair Chair \$3,319 Connection IT Package- Phone and Tablet \$1,632.55 Stat Pack Set of Kits \$700.00 Cambridge Group 2 Kenwood Portable Radios \$ 4,296 .00 Monitor Zoll \$26,444</p>	

***** PURCHASE REQUISITION(S) & ALL QUOTES/CONTRACTS/LEASE DOCUMENTS MUST BE ATTACHED *****

DATE	SIGNATURES	REQUESTED EXPENDITURE		
&/&/zo	DEPT.IDIR VELa	PROPOSED CAPITAL (Tax Exempt)	\$	2,599,262.98
([J/to	CHIEFFINA	OTHER RELATED EXPENSE (EXPLAIN ABOVE)	\$	{Annual} 0
	EXECUTIVE DIRECTOR	PROPOSED PROJECT TOTAL (Total of capital & other exp.)	\$	2,599,262.98
	CHAIRMAN OF THE BOARD OF DIRECTORS	Opened:	Closed:	Actual:
Revised 09/12				

MedStar REQUEST FOR CAPITAL EXPENDITURE (RCE)

DATE 08/26/20	REQUISITIONER Pete Rizzo	DEPARTMENT IT	COST CENTER 70010	ACCT CODE	CAPITAL TRACKING# BC-1441
------------------	-----------------------------	------------------	----------------------	-----------	------------------------------

Budgeted Funds?	IF YES - LIST BUDGET NUMBER (s)					
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	BUDGET#	AMOUNT \$65,675	MONTH Sep-20	BUDGET#	AMOUNT	MONTH

PROJECT TITLE: Microsoft 365 Migration	CAPITAL CATEGORY: Choose "X" only one (priority)
---	---

DESCRIPTION OF ITEMS BEING REQUESTED:

Implementation services to migrate from our current on-premises Microsoft Exchange environment to the State of Texas Department of Information Resources DCS Microsoft 365 tenant.

QUALITATIVE JUSTIFICATION: (Attach supporting documentation if necessary)

Migrating to Microsoft 365 offers several advantages over the current system including cost reduction, new collaboration features, reduced administrative overhead, better integration with other MedStar systems, earlier availability of new features, and increased security. Five DIR-qualified vendors were contacted for proposals. Three of the five vendors responded. Catapult Systems was the only vendor to deliver a proposal. They also proposed not-to-exceed pricing of \$65,675, which limits the risk of cost overruns. DIR reports that other customers have had a positive experience using Catapult Systems for these implementation services.

***** PURCHASE REQUISITION(s) & ALL QUOTES/CONTRACTS/LEASE DOCUMENTS MUST BE ATTACHED *****

DATE	SIGNATURES	REQUESTED EXPENDITURE	
B/lt!P	DEPT. DIRECTOR LEVEL: Ken Simpson	PROPOSED CAPITAL (Tax Exempt)	\$ 65,675.00
f'fl;;;_c	CHIEF FINANCIAL OFFICER: Steve Post	OTHER RELATED EXPENSE (EXPLAIN ABOVE)	\$ {Annual} 0
	EXECUTIVE DIRECTOR	PROPOSED PROJECT TOTAL (Total of capital & other exp.)	\$ 65,675.00
	CHAIRMAN OF THE BOARD OF DIRECTORS	Opened:	Closed: Actual:
Revised 09112			

**MAEMSA
BOARD COMMUNICATION**

Date: 08/26/2020	Reference #: BC-1442	Title: Approval of request for surplus ambulance.
-------------------------	-----------------------------	--

RECOMMENDATION:

It is recommended that the Board of Directors approve the request of a surplus ambulance for Fort Worth Sister Cities International – Toluca, Mexico.

DISCUSSION:

During a Fort Worth Sister Cities meeting on August 17, 2020; the need of an ambulance was brought up. We (MedStar) are being asked to donate one of our surplus ambulances to the city of Toluca, Mexico. The ambulance being donated has a mileage of 237,329, is a 2016 Chevy 3500 Type III with an American Emergency Vehicles box. The chassis VIN is 1GB3GRCLXG1127379.

FINANCING:

Submitted by: Douglas Hooten **Board Action:** ___ Approved
 ___ Denied
 ___ Continued until _____

Tab A – Chief Executive Officer

Tab B –Office of the Medical Director



Discussion

- FRAB

M.E.D.S. Committee

- Evaluating IO deployment devices

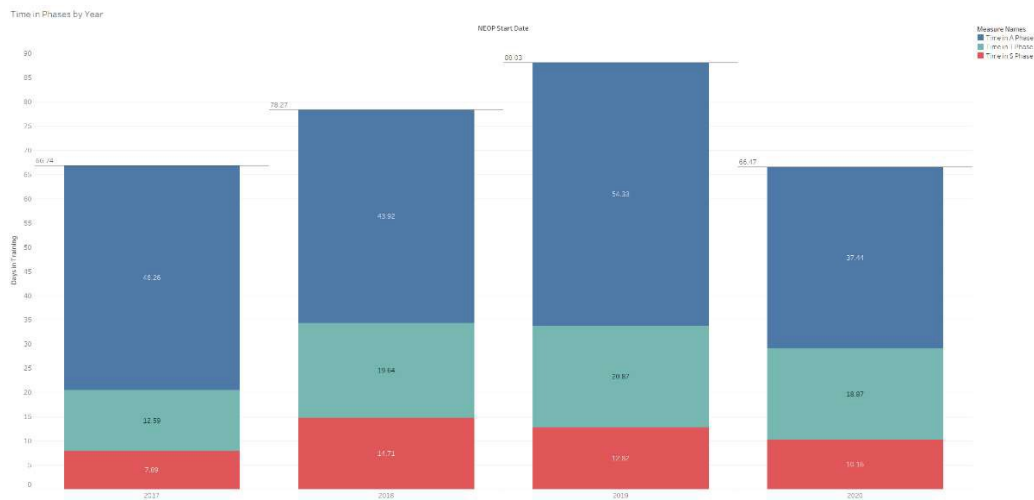
Education and Training

- Medical Director CE in September
- Assisting Saginaw FD in completion of Advanced CE
 - Procedural cadaver lab for UEScope deployment
- Basic CE to FROs
 - Advanced assessment
 - Critical thinking / Decision making
- Hosting BSW Cardiac Symposium for EMS providers on July 29
- Certification Programs
 - Completing coordination of High School EMT programs
 - Approx 120-students
 - 5 out of 6-students who took the national certification exam, passed
- Community Education
 - Beginning to reschedule Stop the Bleed and CPR/First Aid events

Credentialing

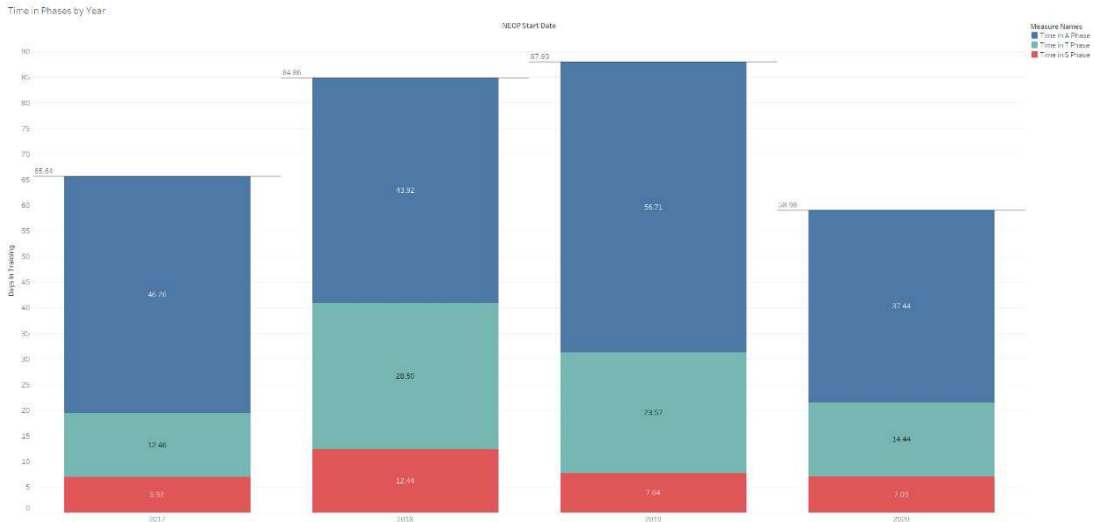
2020	Candidates	Credentialed	Pulled	Separated	In-training
Advanced	14	10	0	1	3
Adv Upgrade	10	7	0	0	3
Basic	28	13	1	1	13

- Overall Credentialing – Time in training by phase

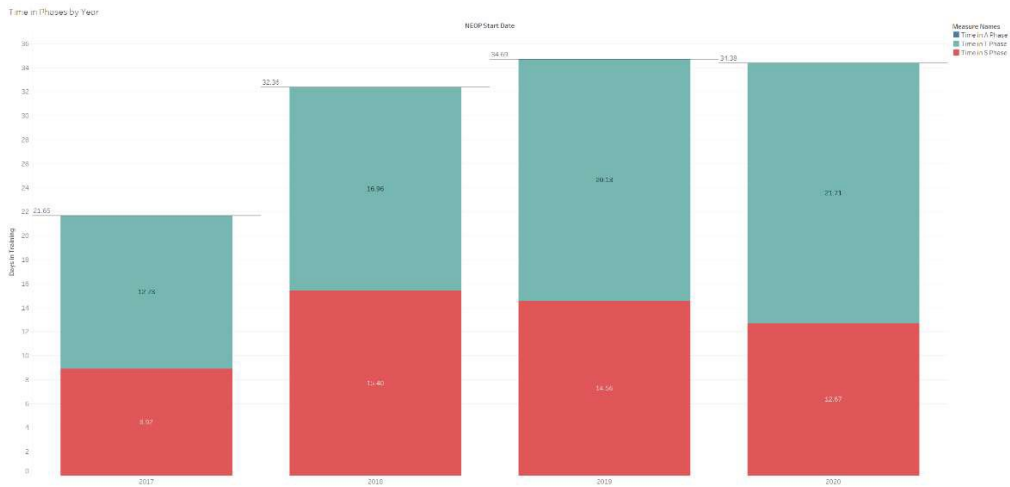


The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

□ Advance Credentialing – Time in training by phase



□ Basic Credentialing – Time in training by phase



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



QA

Case Acuity		
	June 2020	July 2020
High	4 (6.8%)	8 (11.3%)
Moderate	18 (30.3%)	11 (15.5%)
Low	31 (52.3%)	48 (67.6%)
Non QA/QI	6 (10.2%)	4 (5.6%)
Grand Total	59 (100.0%)	71 (100.0%)

Case Disposition		
	June 2020	July 2020
Needs Improvement	18 (30.3%)	22 (31.0%)
Clinically Inappropria..	5 (8.5%)	6 (8.5%)
Forwarded	8 (13.6%)	6 (8.5%)
No Fault	22 (37.3%)	32 (45.1%)
Pending	6 (10.2%)	5 (7.0%)
Grand Total	59 (100.0%)	71 (100.0%)

Case Metrics (Time to MD Review, Time to Closure)			
Acuity	Avg. Created-Review Days	Avg. Review-Closure Days	Avg. Created-Closure Days
High	0.3 days	2.7 days	2.9 days
Moderate	3.1 days	5.4 days	8.5 days
Low	2.9 days	1.6 days	4.6 days
Non QA/QI	2.7 days	0.0 days	2.7 days
Grand To..	2.7 days	2.1 days	4.9 days

Case Origin		System Clinical Issues	
		June 20..	July 2020
Self Report 59 45.4%	CQI/First Pass 17 13.1%	Equipment Issues	2
		Inadequately Treated U..	1 3
	OMD 10 7.7%	No EtCO2 w/ PPV	1 2
Facility 19 14.6%	FRO 5	Case Status	
	Ops 5	June 2020	July 2020
		Closed	52 (88.1%) 63 (88.7%)
		Open	7 (11.9%) 8 (11.3%)
		Grand Total	59 (100.0%) 71 (100.0%)

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



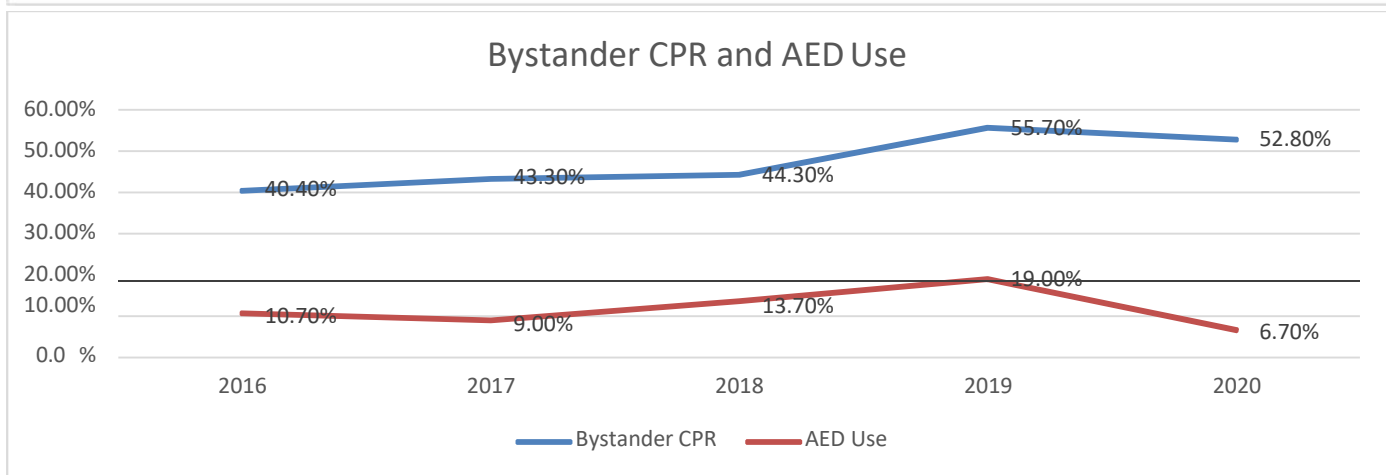
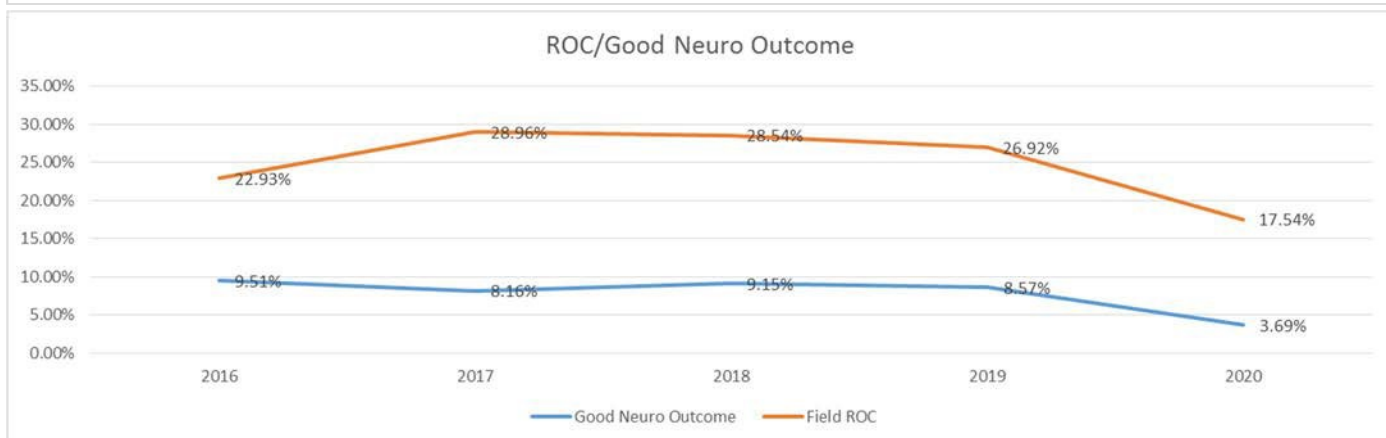
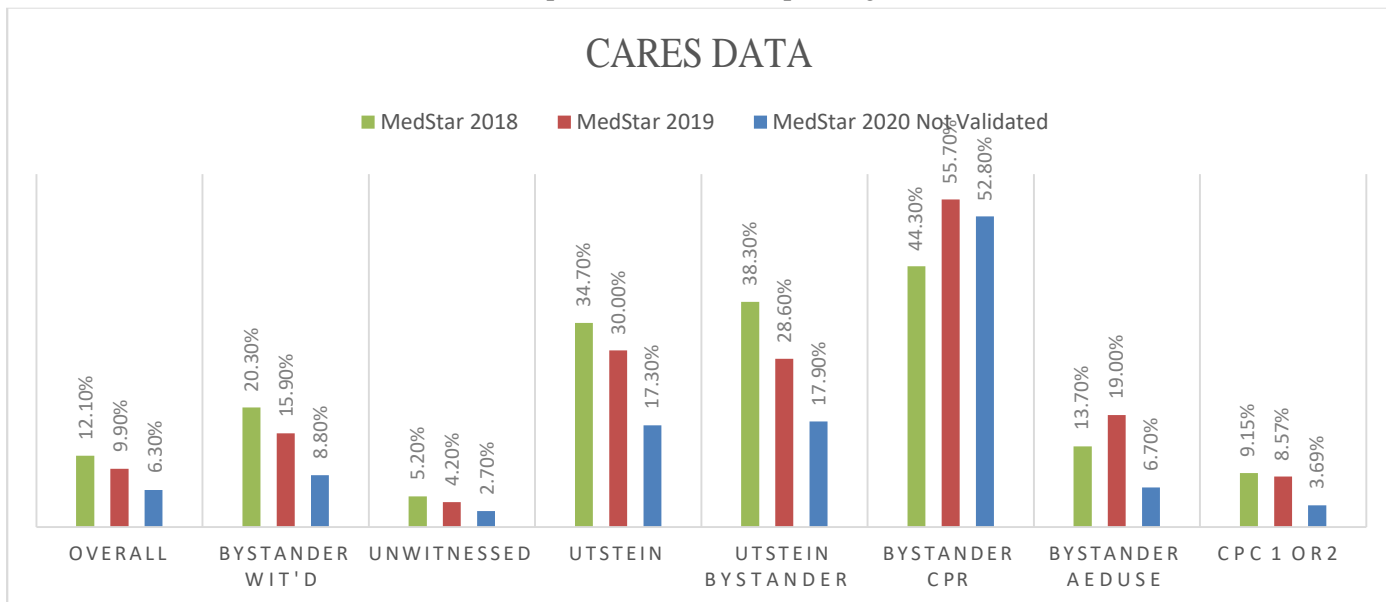
System Diagnostics

- System Performance Bundles
 - o @ end of report
- Clinical Bundles
 - o Stroke and STEMI bundles remain under revision by First Watch/Pass
 - o Sepsis Bundle



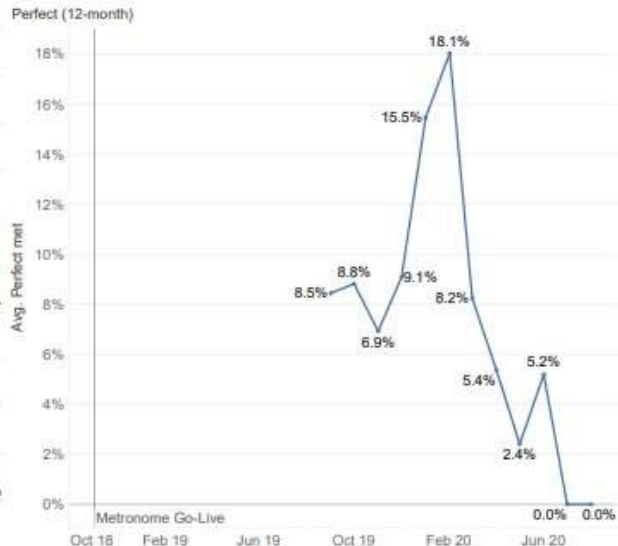
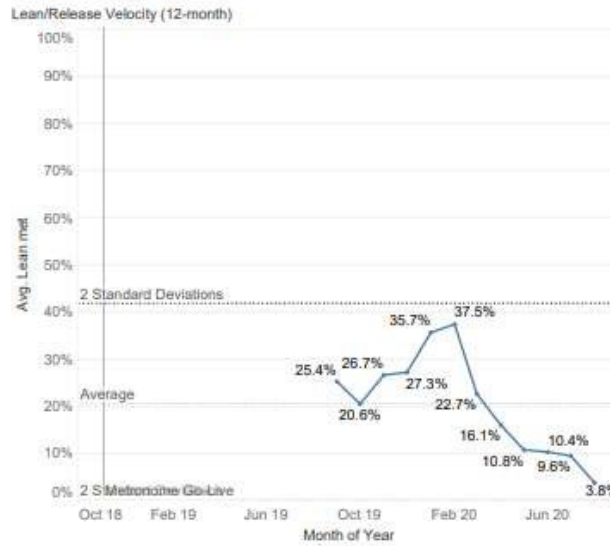
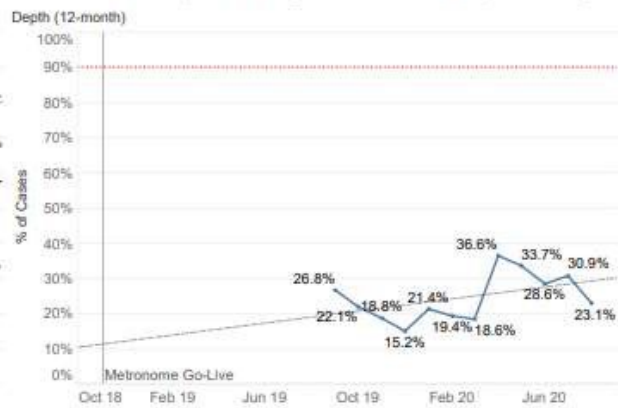
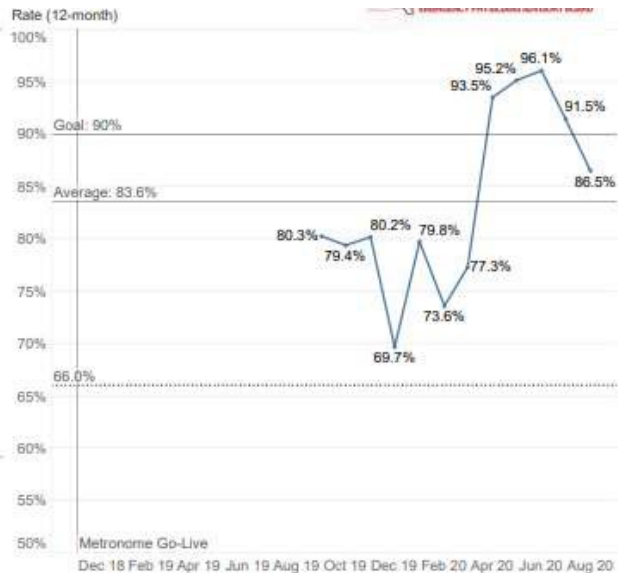
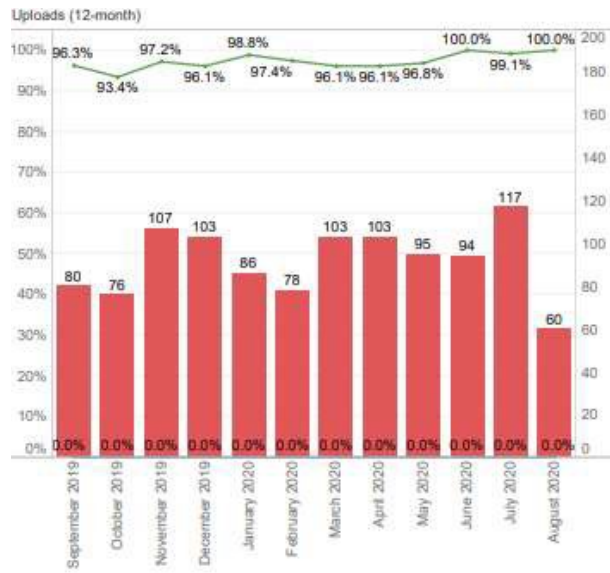
The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

- Resuscitation
 - o CARES: 650-resuscitations attempted / 42-outcomes pending



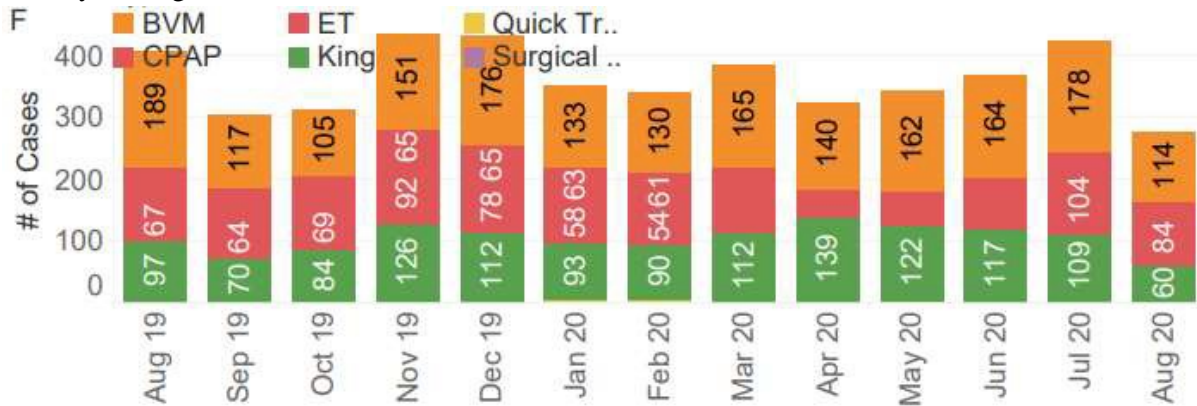
The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Cardiac Arrest Performance



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

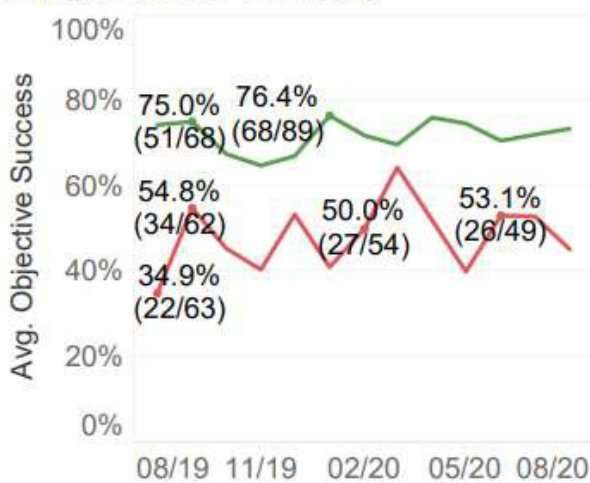
Airway Management



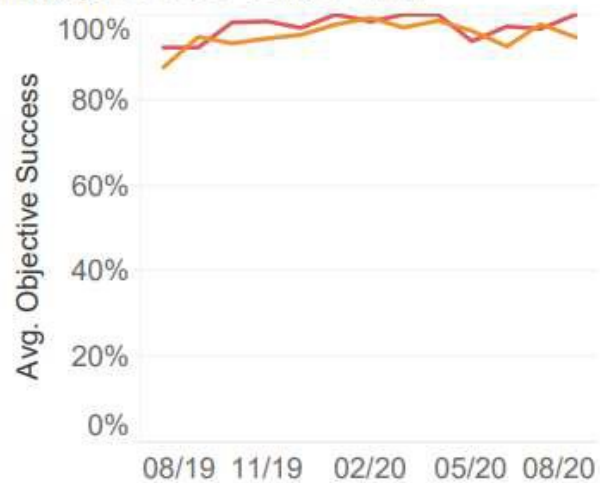
Unrecognized Failed Advanced Airway Rate



Airways Success - ET & King



Airways Success - BVM & CPAP



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



Cardiac Arrest	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Current Avg.	Goal
% of recognizable Out-of-Hospital Cardiac Arrests (OHCA) cases correctly identified by Dispatch	75.9%	82.0%	72.6%	82.8%	84.4%		69.7%	
Median time between 9-1-1 call and OHCA recognition	0:00:36	0:00:42	0:00:35	0:00:40	0:00:43		0:00:38	
% of recognized 2nd party OHCA cases that received tCPR	81.6%	81.1%	97.8%	100.0%	96.3%		89.9%	
Median time between 9-1-1 Access to tCPR hands on chest time for OHCA cases	0:02:18	0:02:36	0:01:56	0:02:00	0:01:18		0:02:03	
% of cases with time to tCPR < 180 sec from first key stroke	66.7%	70.5%	64.5%	79.7%	68.8%		59.3%	
System response time < 5 mins for Dispatch-presumed cardiac arrest								
% of cases with CCF ≥ 90%	83.0%	77.0%	67.0%	66.0%	82.0%	80.0%	79.7%	
% of cases with compression rate 100-120 cpm 90% of the time	73.6%	77.3%	93.5%	95.2%	96.1%	85.0%	82.2%	
% of cases with compression depth that meet appropriate depth benchmark 90% of the time	19.4%	18.6%	36.6%	33.7%	28.6%	30.9%	25.3%	
% of cases with mechanical CPR device placement with < 10 sec pause in chest compression	20.0%	29.4%	26.8%	15.6%	18.8%	18.2%	36.4%	
% of cases with Pre-shock pause < 10 sec	97.1%	95.6%	75.8%	66.7%	64.3%	68.7%	81.1%	
% arrive at E/D with ROSC	16.7%	23.0%	16.1%	21.9%	10.9%		20.4%	
% discharged alive	3.7%	11.5%	3.2%	4.7%	4.7%		7.6%	
% neuro intact at discharge (Good or Moderate Cognition)	3.7%	8.2%	0.0%	4.7%	4.7%		5.8%	
% of cases with bystander CPR	64.8%	72.1%	66.1%	78.1%	75.0%		63.3%	
% of cases with bystander AED use	16.7%	23.0%	8.1%	14.1%	9.4%		16.9%	
# of people trained in CCR								
Ventilation Management	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Current Avg.	Goal
% of cases with etCO2 use for non-invasive ventilation management (CPAP, BVM) when equipped	99.6%	99.0%	99.3%	99.4%	99.0%	100.0%	97.8%	
% of cases with etCO2 use for invasive ventilation management (KA, ETT, Cric)	100.0%	100.0%	99.3%	99.3%	95.2%	100.0%	98.4%	
% of successful ventilation management as evidenced by etCO2 waveform throughout the case								
% of successful King Airway placement	71.8%	70.0%	75.9%	74.6%	70.5%	72.0%	72.2%	
% of successful endotracheal tube placement	50.0%	64.3%	52.0%	40.0%	53.1%	52.9%	46.8%	

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



STEMI	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Current Avg.	Goal
% of suspected STEMI patients correctly identified by EMS		75.0%	69.2%	68.9%	55.8%	63.3%	72.1%	
% of suspected STEMI patients w/ASA admin (<i>in the absence of contraindications</i>)	97.4%	85.7%	92.3%	96.5%	100.0%	96.7%	91.8%	
% of suspected STEMI patients w/NTG admin (<i>in the absence of contraindications</i>)	86.8%	71.4%	80.7%	89.7%	94.1%	100.0%	84.2%	
% of suspected STEMI patients with 12L acquisition within 10 minutes of patient contact	63.2%	64.3%	61.5%	72.4%	82.4%	76.7%	72.9%	
% of suspected STEMI patients with 12L transmitted within 5 minutes of transport initiation	34.2%		46.2%	75.9%	61.8%	63.3%	51.6%	
% of suspected STEMI patients with PCI facility notified of suspected STEMI within 10 minutes of EMS patient contact	26.3%	21.4%	11.5%	17.2%	8.8%	20.0%	21.7%	
% of patients with Suspected STEMI Transported to PCI Center	100.0%	96.4%	100.0%	100.0%	100.0%	96.7%	98.2%	
% of suspected STEMI patients with EMS activation to Cath Lab intervention time < 90 minutes				60.0%	47.1%	53.3%		
Stroke	Feb-20	Mar-20	Apr-20	May-20			Current Avg.	Goal
% of suspected Stroke patients correctly identified by EMS								
% of suspected Stroke patients w/BGL measured	87.8%	90.2%	87.7%	86.8%	90.0%		89.5%	
% of suspected Stroke patients w/CSS measured							80.5%	
% of suspected Stroke patients w/positive CSS scores receiving Los Angeles Motor Score (LAMS) measured							81.4%	
% of suspected stroke patients with stroke facility notified of suspected stroke within 10 minutes of EMS patient contact								
% of suspected stroke patients w/LAMS scores 4 - 5 transported to Comprehensive Stroke Center	100.0%	100.0%	100.0%	100.0%	100.0%		99.3%	

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Tab C – Chief Financial Officer

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Finance Report – July 31, 2020

The following summarizes significant items in the July 31, 2020 Financial Reports:

Statement of Revenues and Expenses:

Month to Date: Net Income for the month of July 2020 is a loss of (\$11,085.74) as compared to a budgeted gain of \$254,805.79 for a negative variance of (\$265,891). EBITDA for the month of July 2020 is a gain of \$506,532 compared to a budgeted gain of \$573,614 for negative variance of (\$67,082).

- Transport volume in July ended the month -2% to budget. Average Patient Charges are 0.9% above budget leading to a -1.2% shortfall to budget in Transport Fees.
- Net Revenue in July is down -9% to budget. Provision for Uncollectible is higher than normal due to a higher percentage of Bill Patient patient encounters and a lower percentage of Commercial Insurance patient encounters in July.
- Total Expenses ended the month -3% or (\$128,667) below budget. In July, MedStar had significant savings in Fuel, Medical Supplies, Health Insurance Claims and Professional Fees.

Year to Date: EBITDA is \$3,373,267 as compared to a budget of \$4,332,452 for a negative variance to budget of (\$959,184).

- The negative variance to budget for EBITDA is driven by lower than expected transport volume during the COVID-19 pandemic and expenses directly related to COVID-19.

Key Financial Indicators:

- Current Ratio – MedStar has \$12.28 in current assets (Cash, receivables) for every dollar in current debt. (Goal: a score of \$1.00 would mean sufficient current assets to pay debts.)
- Cash as % of Annual Expenditures – The Restated Interlocal Cooperative Agreement mandates 3 months of operating capital. As of July 31, 2020 there is 5 months of operating capital.
- Accounts Receivable Turnover – This statistic indicates MedStar’s effectiveness in extending credit and collecting debts by indicating the average age of the receivables. MedStar’s goal is a ratio greater than 3.0 times; current turnover is 5.21 times.
- Return on Net Assets – This ratio determines whether the agency is financially better off than in previous years by measuring total economic return. An improving trend indicates increasing net assets and the ability to set aside financial resources to strengthen future flexibility. Through July, the return is (0.43) %.

MAEMSA/EPAB cash reserve balance as of July 31, 2020 is \$475,470.69.

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Balance Sheet By Character Code
For the Period Ending July 31, 2020

Assets	Current Year	Last Year
Cash - Unrestricted	\$8,953,422.65	\$4,736,267.16
Cash - Restricted	\$10,730,989.49	\$14,487,052.00
Accounts Receivable	\$9,547,129.21	\$13,177,078.13
Inventory	\$285,156.66	\$299,899.39
Prepaid Expenses	\$612,278.06	\$890,104.06
Property Plant & Equ	\$62,606,060.22	\$52,258,958.97
Accumulated Deprecia	(\$24,475,516.83)	(\$19,633,036.38)
Total Assets	\$68,259,519.46	\$66,216,323.33
Liabilities		
Accounts Payable	(\$692,861.32)	(\$432,269.85)
Other Current Liabil	(\$1,743,324.81)	(\$1,281,880.14)
Accrued Interest	(\$7,781.31)	(\$7,781.31)
Payroll Withholding	(\$8,876.59)	(\$6,690.76)
Long Term Debt	(\$4,038,750.34)	(\$4,287,119.61)
Other Long Term Liab	(\$6,353,144.50)	(\$1,797,203.70)
Total Liabilities	(\$12,844,738.87)	(\$7,812,945.37)
Equities		
Equity	(\$55,631,813.63)	(\$57,098,485.04)
Control	\$217,033.04	(\$1,304,892.92)
Total Equities	(\$55,414,780.59)	(\$58,403,377.96)
Total Liabilities and Equities	(\$68,259,519.46)	(\$66,216,323.33)

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
July 31, 2020

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Revenue						
Transport Fees	\$14,553,580.26	\$14,726,199.00	(\$172,618.74)	\$140,879,194.80	\$145,338,606.00	(\$4,459,411.20)
Contractual Allow	(\$5,832,999.07)	(\$4,004,207.00)	(\$1,828,792.07)	(\$59,570,831.01)	(\$39,518,958.00)	(\$20,051,873.01)
Provision for Uncoll	(\$5,095,212.59)	(\$6,540,350.00)	\$1,445,137.41	(\$44,135,589.45)	(\$64,551,455.00)	\$20,415,865.55
Education Income	\$4,200.00	\$1,400.00	\$2,800.00	\$58,627.79	\$92,450.00	(\$33,822.21)
Other Income	\$238,897.55	\$55,240.55	\$183,657.00	\$2,046,677.28	\$552,408.59	\$1,494,268.69
Standby/Subscription	\$38,292.84	\$43,312.58	(\$5,019.74)	\$587,421.33	\$583,591.80	\$3,829.53
Pop Health PMPM	\$0.00	\$0.00	\$0.00	(\$1.00)	\$0.00	(\$1.00)
interest on Investme	\$277.31	\$0.00	\$277.31	\$23,249.20	\$0.00	\$23,249.20
Gain(Loss) on Dispos	\$0.00	\$20,000.00	(\$20,000.00)	\$3,084.00	\$20,000.00	(\$16,916.00)
Total Revenue	\$3,907,036.30	\$4,301,595.13	(\$394,558.83)	\$39,891,832.94	\$42,516,643.39	(\$2,624,810.45)
Expenditures						
Salaries	\$2,379,059.78	\$2,334,545.67	\$44,514.11	\$24,338,103.69	\$24,112,498.70	\$225,604.99
Benefits and Taxes	\$338,236.48	\$462,153.00	(\$123,916.52)	\$3,671,271.44	\$4,691,212.00	(\$1,019,940.56)
Interest	\$17,606.56	\$16,750.00	\$856.56	\$197,097.98	\$165,050.00	\$32,047.98
Fuel	\$69,622.98	\$130,156.00	(\$60,533.02)	\$796,599.78	\$1,169,075.00	(\$372,475.22)
Medical Supp/Oxygen	\$85,606.42	\$178,005.00	(\$92,398.58)	\$1,858,859.46	\$1,757,735.00	\$101,124.46
Other Veh & Eq	\$39,474.67	\$39,068.88	\$405.79	\$397,206.01	\$390,688.80	\$6,517.21
Rent and Utilities	\$72,924.74	\$63,308.00	\$9,616.74	\$644,195.98	\$600,811.00	\$43,384.98
Facility & Eq Mtc	\$73,716.88	\$65,050.66	\$8,666.22	\$696,777.73	\$651,179.63	\$45,598.10
Postage & Shipping	\$846.85	\$3,604.00	(\$2,757.15)	\$34,908.55	\$35,232.00	(\$323.45)
Station	\$39,331.63	\$26,603.83	\$12,727.80	\$365,603.82	\$286,949.32	\$78,654.50
Comp Maintenance	\$131,262.33	\$132,549.00	(\$1,286.67)	\$1,102,805.26	\$1,337,001.00	(\$234,195.74)
Insurance	\$40,197.73	\$33,809.47	\$6,388.26	\$345,201.13	\$338,084.70	\$7,116.43
Advertising & PR	\$0.00	\$608.00	(\$608.00)	\$61,301.43	\$38,580.00	\$22,721.43
Printing	\$3,597.00	\$3,798.00	(\$201.00)	\$35,822.73	\$38,628.00	(\$2,805.27)
Travel & Entertain	\$1,198.51	\$9,930.00	(\$8,731.49)	\$50,103.92	\$94,248.00	(\$44,144.08)
Dues & Subs	\$6,742.35	\$6,682.00	\$60.35	\$79,004.77	\$122,802.00	(\$43,797.23)
Continuing Educ Ex	(\$3,428.89)	\$10,158.00	(\$13,586.89)	\$39,670.59	\$147,517.00	(\$107,846.41)

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
July 31, 2020

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Professional Fees	\$92,537.73	\$226,386.00	(\$133,848.27)	\$1,678,447.07	\$2,356,309.00	(\$677,861.93)
Education Expenses	\$316.68	\$0.00	\$316.68	\$35,856.56	\$0.00	\$35,856.56
Miscellaneous	\$29,260.63	\$1,565.00	\$27,695.63	\$286,825.52	\$15,640.00	\$271,185.52
Depreciation	\$500,010.98	\$302,058.83	\$197,952.15	\$3,420,459.17	\$3,020,588.30	\$399,870.87
Total Expenditures	\$3,918,122.04	\$4,046,789.34	(\$128,667.30)	\$40,136,122.59	\$41,369,829.45	(\$1,233,706.86)
Net Rev in Excess of Expend	(\$11,085.74)	\$254,805.79	(\$265,891.53)	(\$244,289.65)	\$1,146,813.94	(\$1,391,103.59)
EBITDA	\$506,531.80	\$573,614.62	(\$67,082.82)	\$3,373,267.50	\$4,332,452.24	(\$959,184.74)

**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Key Financial Indicators
July 31, 2020**

	Goal	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Current Ratio	> 1	8.88	7.19	8.97	9.49	20.71	12.28

Indicates the total short term resources available to service each dollar of debt. Ratio should be greater than 1, so that assets are available to retire debt when due.

Cash as % of Annual Expenditures	> 25%	49.02%	65.31%	55.06%	47.07%	42.95%	43.83%
---	-----------------	---------------	---------------	---------------	---------------	---------------	---------------

Indicates compliance with Ordinance which specifies 3 months cash on hand.

Accounts Receivable Turnover	>3	5.47	4.16	4.96	4.28	3.65	5.21
-------------------------------------	--------------	-------------	-------------	-------------	-------------	-------------	-------------

A measure of how these resources are being managed. Indicates how long accounts receivable are being aged prior to collection. Our goal is a turnover rate of greater than 3 .

Return on Net Assets	7.04%	13.95%	11.60%	10.35%	10.11%	4.04%	-0.43%
-----------------------------	--------------	---------------	---------------	---------------	---------------	--------------	---------------

Reveals management's effectiveness in generating profits from the assets available.

**Emergency Physicians Advisory Board
Cash expenditures Detail**

	<u>Date</u>	<u>Amount</u>	<u>Balance</u>
Balance 1/1/17			\$ 609,665.59
J29 Associates, LLC	2/27/2017	\$ 1,045.90	\$ 608,619.69
Bracket & Ellis	10/30/2017	\$ 12,118.00	\$ 596,501.69
Brackett & Ellis	11/19/2018	\$ 28,506.50	\$ 567,995.19
FWFD Grant	4/3/2019	\$ 56,810.00	\$ 511,185.19
Brackett & Ellis	4/3/2019	\$ 20,290.50	\$ 490,894.69
Brackett & Ellis	11/27/2019	\$ 9,420.00	\$ 481,474.69
Bracket & Ellis	2/6/2020	\$ 1,382.50	\$ 480,092.19
Bracket & Ellis	2/29/2020	\$ 4,621.50	\$ 475,470.69
Balance 07/31/2020			<u>\$ 475,470.69</u>



Business Gold Rewards

MEDSTAR/MAEMSA
DOUGLAS R HOOTEN
Closing Date 07/28/20 Next Closing Date 08/28/20
Account Ending **IJ990Q9**

Customer Care: 1-800-492-3344
TTY: 1-800-221-9950
Website: americanexpress.com

New Balance	\$4,796.25
Minimum Payment Due	\$705.53
Payment Due Date	08/22/20*

Late Payment Warning: Your Payment Due Date is 08/22/20. If you do not pay your Minimum Payment Due by your Next Closing Date, you may have to pay a late fee of up to \$39.00 and your Pay Over Time APR may be increased to the Penalty APR of 29.24%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your Pay Over Time balance. For example:

If you make no additional charges and each month you pay...	You will pay off the balance shown on this statement in about...	And you will pay an estimated total of...
Only the Minimum Payment Due	14 years	\$9,184

If you would like information about credit counseling services, call 1-888-733-4139.

g See page 2 for important information about your account.

Please refer to the **IMPORTANT NOTICES** section on **pages 7 - 8.**

For information on your Pay Over Time feature and limit, see **page 5**

Continued on page 3

£ ..f.. *.Le <f bdz.o-....*
Ii] O, @M g,s!A +In

-|- Please fold on the perforation below, detach and return with your payment -|-

!!! Payment Coupon
l;:::a Do not staple or use paper clips

1:1 Pay by Computer
lilil americane xpress.com/
business

91!! Pay by Phone
1,11 1-800-472-9297

Account Ending IJ

Enter 15 digit account# on all payments.
Make check payable to American Express.

DOUGLAS R HOO TEN
M EDST AR/M AEM SA
2900 ALTA MERE DR
FORT WORTH TX 76116-4115

Payment Due Date	08/22/20
New Balance	\$4,796.25
Minimum Payment Due	\$705.53

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS
P.O. BOX 650448
DALLAS TX 75265-0448

\$ _____
Amount Enclosed

110011100111100111000101101101010110110011

0000349991382953784 000479625000070553 24 N



Business Gold Rewards

MEDSTAR/MAEMSA
DOUGLAS R HOOTEN
Closing Date 07/28/20

Account Ending

Customer Care & Billing Inquiries	1-800-678-0745	Hearing Impaired
International Collect	1-336-393-1111	TTY: 1-800- 221-9950
Large Print & Braille Statements	1-800-678-0745	FAX: 1-623-707-4442
Lost or Stolen Card	1-800-678-0745	In NY: 1-800-522-1897
Express Cash	1-800-CASH -NOW	

!!J Website: americanexpress.com
Customer Care & Billing Inquiries
P.O. BOX 981535 EL PASO, TX 79998-1535
Payments
P.O. BOX 650448 DALLAS TX 75265-0448

Put More Time to Business and Less Time to Bills

Grant a member of your team access to your account to log in and securely handle expense management on your behalf. Terms apply.

Visit www.AmericaExpress.com/enrollAM to enroll an Account Manager now.

Payments and Credits

Summary

	Pay In Full	Pay Over Time +	Total
Payments	-\$175.00	-\$8.30	-\$183.30
Credits	\$0.00	\$0.00	\$0.00
Total Payments and Credits	-\$175.00	-\$8.30	-\$183.30

[Detail *Indicates posting date

Payments	Amount
07/20/20* ONLINE PAYMENT - THANK YOU	-\$183.30
07/23/20* CUSTOMER SERVICE PAYMENT THANK YOU	-\$183.30
07/20/20* RETURNED CHECK/DECLINED BANK TRANSACTIONS	\$183.30

New Charges

Summary

	Pay In Full	Pay Over Time +	Total
Total New Charges	\$664.53	\$4,131.72	\$4,796.25

Detail

+ - denotes Pay Over Time activity J

For more information, visit americanexpress.com/payovertimeinfo

B DOUGLAS R HOOTEN
Q'JfM XJOOG<

				Amount
06/20/20	AMAZON.COM*MSOFN2K92 MERCHANDISE Drug case	AMZN.COM/BILL	WA PO 2202809	\$55.92
06/26/20	FULLBARS CELL PHONE AND C 00-080311605 ELECTRONICS REPAIR Field Iphone cracked screen fixed PAY OVER TIME OPTION	FORT WORTH	TX PO 2202903	\$379.00 +
06/27/20	NTIA AUTOCHARGE TOLLS TOLL FEES PAY OVERTIME OPTION	PLANO	TX PO 2202914	\$200.00 +

Detail Continued

+ -denotes Pay Over Time activity

					Amount
06/28/20	PANTHEON SYSTEMS INC 8559279387	SAN FRANCISCO	CA	PO 2202902	\$35.00
06/28/20	AMAZON.COM*MJ94N04Z1 MERCHANDISE Drug case	AMZN.COM/BILL	WA	PO 2202809	\$6.99
06/30/20	AMAZON.COM*MJ7DZ74C2 MERCHANDISE Engine belt for Dodge 4500 ambulance	AMZN.COM/BILL	WA	PO 2202927	\$75.19
07/01/20	CONCUR TECHNOLOGIES 588-895-4815 PAY OVER TIME OPTION Travel site usage fee	588-895-4815	WA	PO 2203129	\$150.00 +
07/02/20	PAYFLOW/PAYPAL0045 888-883-9770	LAVISTA	NE	PO 2203016	\$30.00
07/03/20	TWILIO, INC. COMPUTER STORE	SAN FRANCISCO		PO 2203012	\$10.02
07/04/20	WEBSITEHOSTINGBILLCOM 4059488300	OKLAHOMA CITY	OK	PO 2203013	\$69.00
07/07/20	AMZNMKTP US*MJ54101Z2 BOOK STORES Under cabinet lighting for M.Griffths desk	AMZN.COM/BILL	WA	PO 2202979	\$25.98
07/08/20	AMAZON.COM*MJ4Z03981 MERCHANDISE Drug case	AMZN.COM/BILL	WA	PO 2202809	\$6.99
07/08/20	RINGCENTRAL, INC 1667093002 94002 PAY OVER TIME OPTION	BELMONT	CA	PO 2203242	\$657.30 +
07/09/20	PRECISION INSTRUMENTS 10091136443660016 Repair of 1/2" split beam click wrench for Fleet	DES PLAINES	IL	PO 2203046	\$87.06
07/11/20	LAQUINTA&SUITES Arrival Date Departure Date 07/10/20 07/17/20 00000000 Hotel room for D.Humphreys - roommate+ for covid-19 LODGING PAY OVER TIME OPTION	FORTWORTH	TX	PO 2203082	\$603.75 +
07/13/20	HOTELSCOM9196260058982 BARKENE JONES hotel room due to family positive covid-19 BEST WESTERN PLUS MANSFIELD INN & SUITES PAY OVER TIME OPTION	HOTELS.COM	WA	PO 2203081	\$621.50 +
07/13/20	XYBIX SYSTEMS, INC. 0000 3036835656 Part to fix Communications Center desk	LITTLETON	CO	PO 2203087	\$62.61
07/13/20	TWILIO, INC. COMPUTER STORE	SAN FRANCISCO		PO 2203064	\$10.00
07/17/20	AMAZON.COM*MVOGE3M21 MERCHANDISE Surge Protector w/phone network ethernet protection - K.Simpson's office	AMZN.COM/BILL	WA	PO 2203093	\$50.98
07/17/20	LAQUINTA&SUITES Arrival Date Departure Date 07/17/20 07/24/20 g :1 D.Humphreys hotel room due to roommate positive covid 19 PAY OVER TIME OPTION	FORTWORTH	TX	PO 2203128	\$603.75 +
07/19/20	HOTELSCOM9196314606805 : E JONES - hotel room due to family positive covid 19 BEST WESTERN PLUS MANSFIELD INN & SUITES PAY OVER TIME OPTION	HOTELS.COM	WA	PO 2203127	\$716.42 +
07/22/20	NITA AUTOCHARGE TOLLS TOLL FEES PAY OVER TIME OPTION	PLANO	TX	PO 2203292	\$200.00 +
07/23/20	STAR TELEGRAM ADVERTIS 817-390-7132 Classified ad for RFP - OMD	FORT WORTH	TX	PO 2203207	\$93.78

Continued on next page



Business Gold Rewards
 MEDSTAR/MAEMSA
 DOUGLAS R HOOTEN
 Closing Date 07/28/20

Account Ending !X)00)0<

Detail Continued					+ -denotes Pay Over Time activity
					Amount
07/24/20	TWILIO, INC. COMPUTER STORE	SANFRANCISCO		PO 2203187	\$10.01
07/28/20	PANTHEON SYSTEMSINC 8559279387	SANFRANCISCO	CA	PO 2203275	\$35.00

Fees					Amount
Total Fees for this Period					\$0.00

Interest Charged					Amount
Total Interest Charged for this Period					\$0.00

About Trailing Interest

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charge s. This is called "trailing interest ". Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full and on time each month . Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

2020 Fees and Interest Totals Year-to-Date		Amount
Total Fees in 2020		\$175.00
Total Interest in 2020		\$0.00

Interest Charge Calculation			
Your Annual Percentage Rate (APR) is the annual interest rate on your account.			
	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Pay Over Time option	18.24% (v)	\$0.00	\$0.00
Total			\$0.00

(v) Variable Rate

Information on Pay Over Time

There is a no pre-set spending limit on your Card
 No Preset Spending Limit means your spending limit is flexible . Unlike a traditional card with a set limit , the amount you can spend adjusts based on factors such as your purchase, payment , and cred it histo ry.

Pay Over Time Limit
 There is a limit to your Pay Over Time feature balance. Your Pay Over Time Limit is \$55,000.00. We may approve or decline a charge regardless of whether your Card account balance exceeds or does not exceed your Pay Over Time Limit. You must pay in full all charges that are not placed into a Pay Over Time balance by the Payment Due Date.

Tab D – Human Resources

Human Resources - July 2020

Turnover:

- July turnover – 1.71%
 - FT – 0.92%
 - PT – 11.76%
- Year to date turnover – 14.93%
 - FT – 11.03%
 - PT – 64.71%

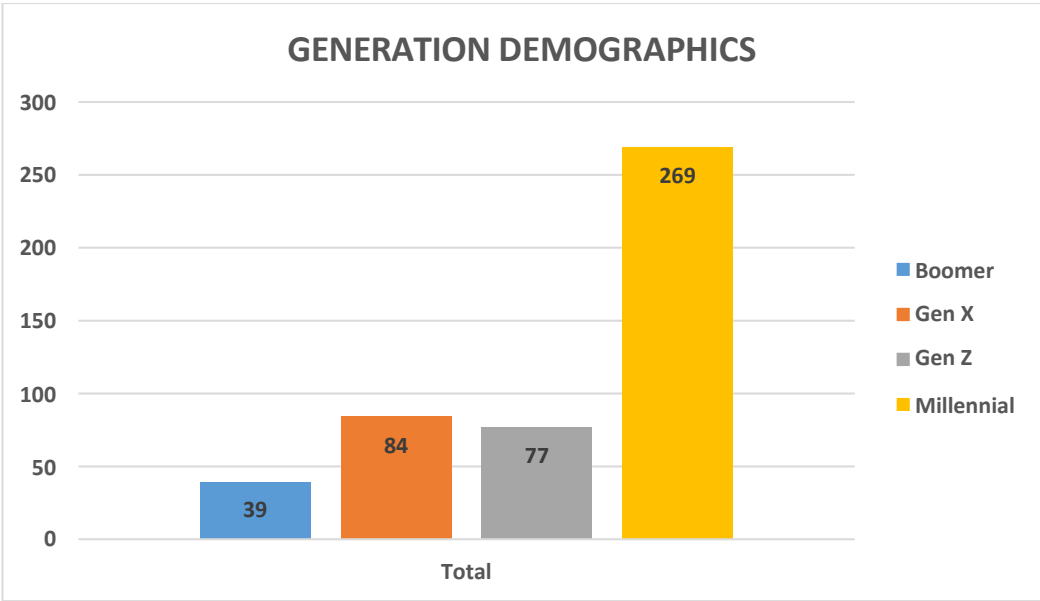
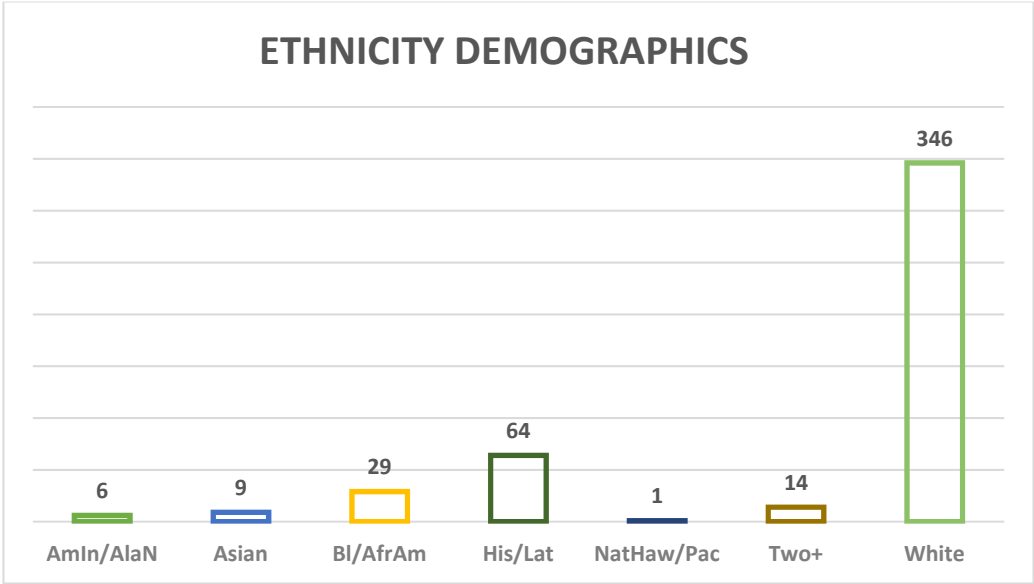
Leaves:

- ☒ 34 employees on FMLA / 7.61% of workforce
 - 27 cases on intermittent
 - 7 case on a block
- ☒ Top request reasons
 - FMLA – Child (7)
 - FMLA – Parent (6)
 - Neurological (5)

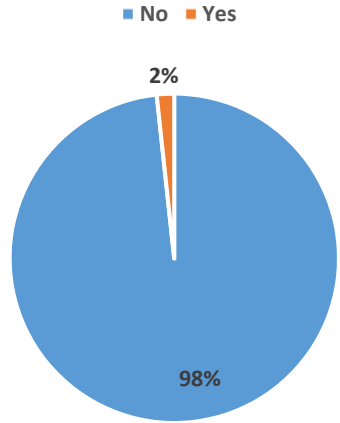
COVID-19:

- ☒ 160 tests conducted
- 25 positive – 15.63% of tested, 5.33% of total employees
- ☒ COVID Administrative Leave
 - 909:28 hours in July
 - 3,232:37 hours to date

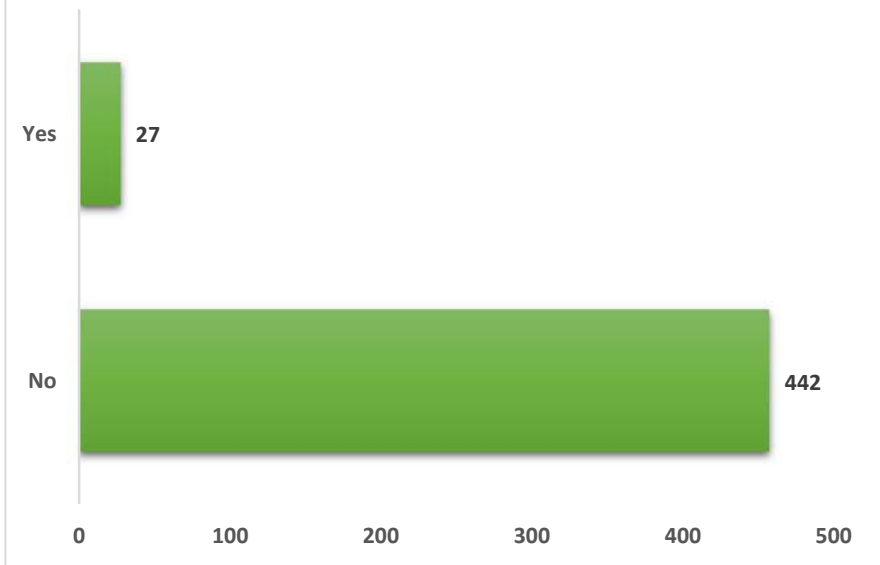
DIVERSITY STATISTICS



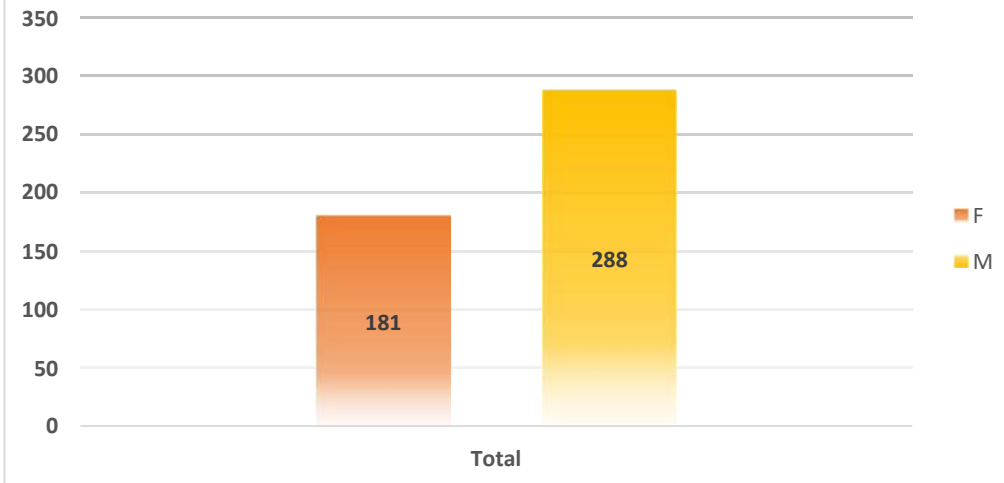
DISABILITY DEMOGRAPHICS



VETERAN DEMOGRAPHICS



GENDER DEMOGRAPHICS



FMLA Leave of Absence (FMLA Detailed Report)
Fiscal Year 10/1/19 - 09/30/2020
Percentages by Department/Conditions

Conditions	
Row Labels	Count of Last
Cardiology	1
FMLA - Child	7
FMLA - Parent	6
FMLA - Spouse	3
Mental Health	4
Neurological	5
Obstetrics	3
Respiratory	1
Orthopedic	4
Grand Total	34

Department	Percentage by Department				
	# of Ees	# on FMLA	% by FTE	% by FMLA	% by Dept HC
Advanced	128	7	1.57%	20.59%	5.47%
Basic	144	9	2.01%	26.47%	6.25%
Business Office	25	7	1.57%	20.59%	28.00%
Communications	36	3	0.67%	8.82%	8.33%
Field Supervisor/Manager	18	1	0.22%	2.94%	5.56%
Mobile Integrated Health	14	2	0.45%	5.88%	14.29%
Support Services - Facilities, Fleet, S.E., Logistics	31	5	1.12%	14.71%	16.13%
Grand Total	396	34			
Total # of Full Time Employees - April 2020	447				
% of Workforce using FMLA	7.61%				
TYPE OF LEAVES UNDER FMLA	# of Ees	% on Leave			
Intermittent Leave	27	79.41%			
Block of Leave	7	20.59%			
Total	34	100.00%			

Light Duty WC for Fiscal Year 2019-2020													
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Goal
Hours/Mo	860:09	519:58	423:16	357:35	44:24	99:05	377:46	188:35	193:53	171:14	0:00	0:00	
FY 19-20	860:09	1380:07	1803:23	2160:58	2205:22	2304:27	2682:13	2870:48	3064:41	3235:55	3235:55	3235:55	5189:07
FY 18-19	350:17	592:25	1117:25	1447:17	1747:31	1964:44	2198:51	2475:11	2694:00	3546:44	4735:28	5765:42	

GOAL: Reduce number of lost hours due to job-related injuries by 10%

Light Duty HR for Fiscal Year 2019-2020													
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Goal
Hours/Mo	674:38	266:21	165:35	0:00	0:00	48:00	417:12	189:50	209:37	132:00	0:00	0:00	
FY 19-20	674:38	940:59	1106:34	1106:34	1106:34	1154:34	1571:46	1761:36	1971:13	2103:13	2103:13	2103:13	0:00
FY 18-19													

Worker's Comp LOA for Fiscal Year 2019-2020													
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Goal
Hours/Mo	7:46	0:00	0:00	0:00	8:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00	
FY 19-20	7:46	7:46	7:46	7:46	15:46	15:46	15:46	15:46	15:46	15:46	15:46	15:46	149:13
FY 18-19	5:10	5:10	21:48	21:48	21:48	21:48	129:48	165:48	165:48	165:48	165:48	165:48	

GOAL: Reduce number of lost hours due to job-related injuries by 10%

FMLA LOA for Fiscal Year 2019-2020													
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
Hours/Mo	2034:59	2051:20	2016:20	877:32	1019:22	1208:26	1368:31	1529:54	1486:55	1320:20	0:00	0:00	1491:21
FY 19-20	2034:59	4086:19	6102:39	6980:11	7999:33	9207:59	10576:30	12106:24	13593:19	14913:39	14913:39	14913:39	
FY 18-19	1693:07	3187:29	4463:04	5841:46	6902:34	8114:18	9213:02	10296:18	11291:28	12442:54	14432:44	16159:57	8669:53

All Other Leave for Fiscal Year 2019-2020*													
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
Hours/Mo	5430:26	5076:15	6183:37	5371:35	5095:56	5746:41	4024:53	4774:57	5785:48	7339:30	0:00	0:00	5482:57
FY 19-20	5430:26	10506:41	16690:18	22061:53	27157:49	32904:30	36929:23	41704:20	47490:08	54829:38	54829:38	54829:38	
FY 18-19													0:00

*includes all other leaves (LOA, MLOA, Vacation, Sick, Jury, etc.)

Military Leave for Fiscal Year 2019-2020													
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
Hours/Mo	95:00	74:00	24:00	48:00	120:00	68:00	180:00	360:00	318:00	332:00	0:00	0:00	161:54
FY 19-20	95:00	169:00	193:00	241:00	361:00	429:00	609:00	969:00	1287:00	1619:00	1619:00	1619:00	
FY 18-19	72:00	120:00	192:00	308:00	367:00	487:00	584:00	750:00	1046:00	1096:00	1096:00	1096:00	109:36

Total Leave Hours													
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
Hours/Mo	9102:58	7987:54	8812:48	6654:42	6287:42	7170:12	6368:22	7043:16	7994:13	9295:04	0:00	0:00	7671:43
FY 19-20	9102:58	17090:52	25903:40	32558:22	38846:04	46016:16	52384:38	59427:54	67422:07	76717:11	76717:11	76717:11	
FY 18-19	2120:34	3905:04	5794:17	7618:51	9038:53	10587:50	12125:41	13687:17	15197:16	17251:26	20430:00	23187:27	1725:08

Summary of Fiscal Year 2019-2020							
	Light Duty- WC	Light Duty - HR	Worker's Comp	FMLA	All Other Leave	Military	Total
YTD	3235:55	2103:13	15:46	14913:39	54829:38	1619:00	76717:11

Goal / Compare	5189:07	0:00	149:13	16159:57	0:00	Revision #2	9/24/2014
						1096:00	22594:18

MedStar Mobile Health Care Separation Statistics - July 2020

Full Time Separations
Part Time Separations
Total Separations

Current Month		
Vol	Invol	Total
2	2	4
4	0	4
6	2	8

Year to Date		
Vol	Invol	Total
39	9	48
20	2	22
59	11	70

Compared to June '19		Headcount
July '19	%	Jul-20
51	-6%	435
37	-41%	34
88	-20%	469

	Full Time	Part Time	Total
Total Turnover %	0.92%	11.76%	1.71%

	Full Time	Part Time	Total
	11.03%	64.71%	14.93%

Separations by Department

Full Time	Current Month		
	Vol	Invol	Total
Administration			
Advanced	1	1	2
Basics	1	0	1
Business Intelligence - Deployment, QI, Scheduler			
Business Office			
Communications	0	1	1
Compliance			
Controller - Payroll, Purchasing, A/P			
Executives			
Field Manager/Supervisors - Operations			
Human Resources			
Information Technology			
Medical Records			
Mobile Integrated Health	0	1	1
MTAC - MedStar Training Academy			
Office of the Medical Director			
Risk and Safety			
Support Services - Facilities, Fleet, S.E., Logistics			
Total	2	3	5

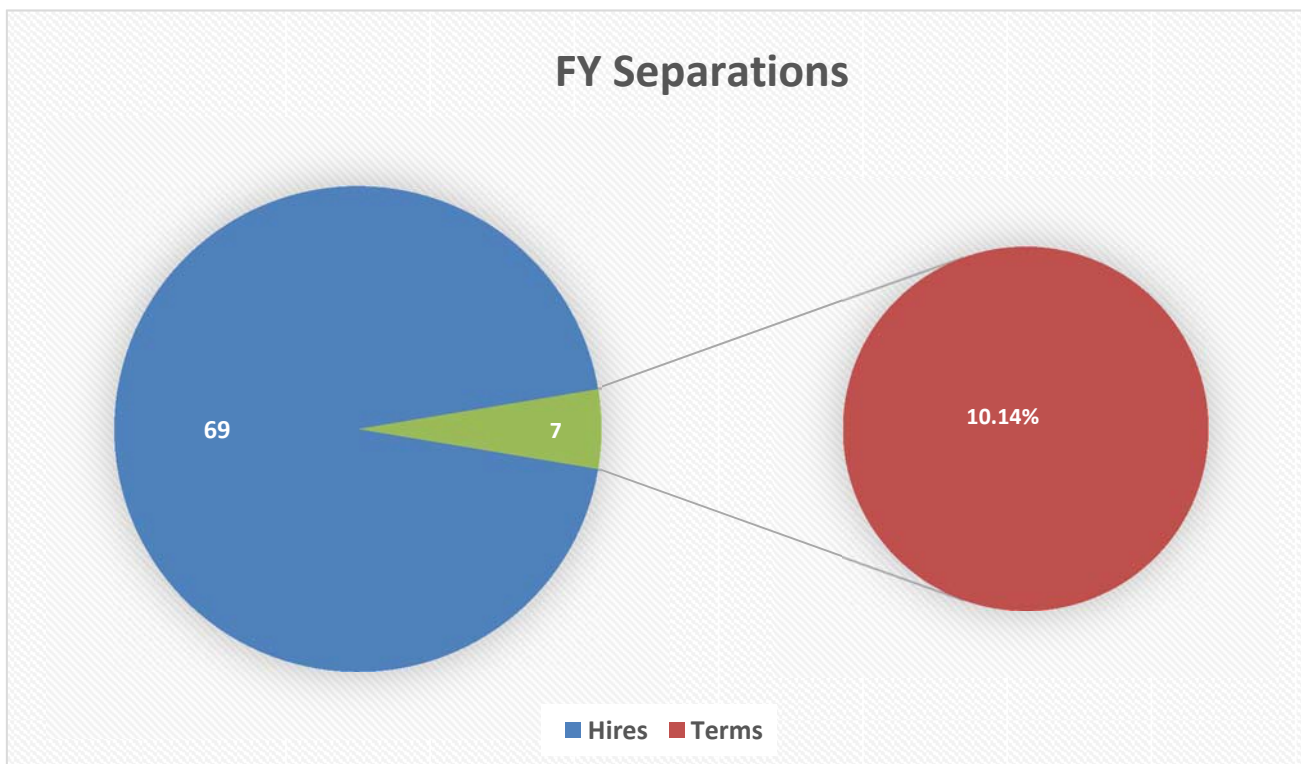
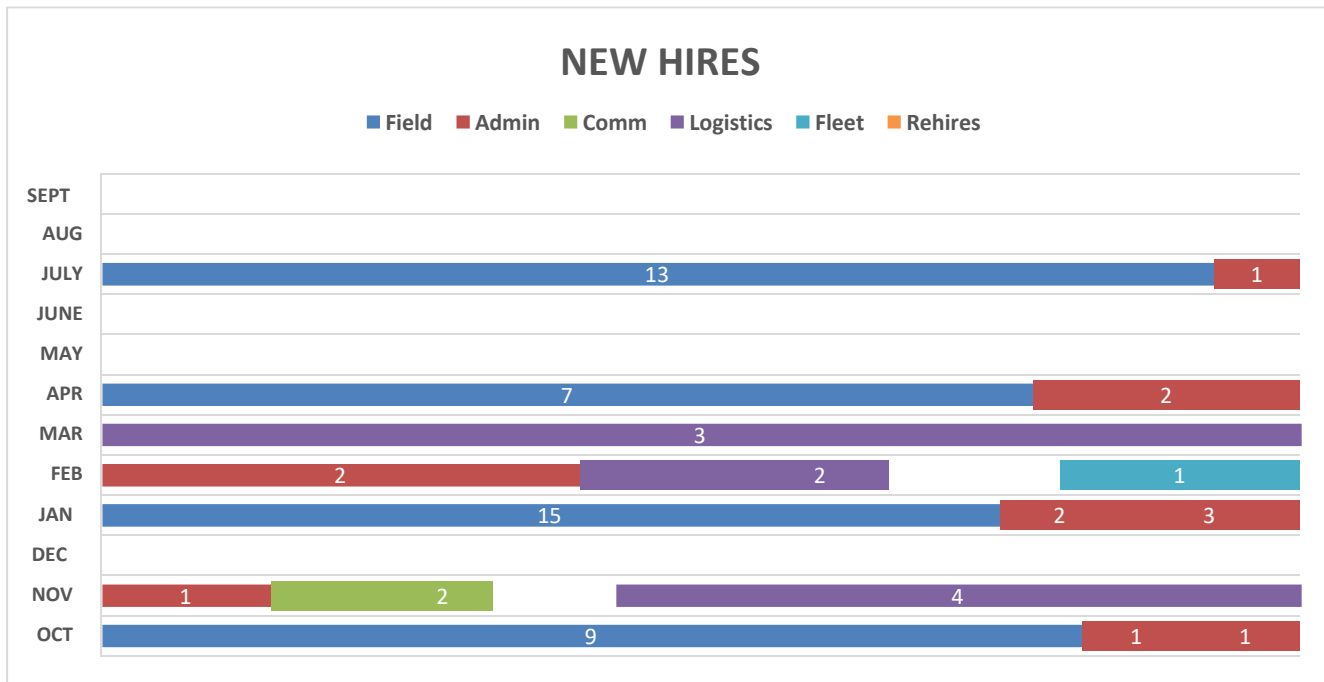
Year to Date			Headcount
Vol	Invol	Total	Jul-20
1	0	1	1
14	2	16	128
13	1	14	144
			3
2	1	3	25
	2	2	36
			1
			4
			7
1	0	1	18
3	0	3	6
			2
			2
0	1	0	14
2	0	2	0
			11
			2
3	2	5	31
39	9	47	435

Part Time	Current Month		
	Vol	Invol	Total
Advanced	2	0	2
Basics	2	0	2
Business Intelligence - Deployment, QI, Scheduler			
Business Office			
Communications			
Compliance			
Controller - Payroll, Purchasing, A/P			
Field Manager/Supervisors - Operations			
Human Resources			
Information Technology			
Medical Records			
Mobile Integrated Health Department			
MTAC - MedStar Training Academy			
Office of the Medical Director			
Risk and Safety			
Support Services - Facilities, Fleet, S.E., Logistics			
Total	4	0	4

Year to Date			Headcount
Vol	Invol	Total	Apr-20
7	0	7	20
12	1	13	7
			1
0	1	1	3
1	0	1	3
20	2	22	34

Recruiting & Staffing Report

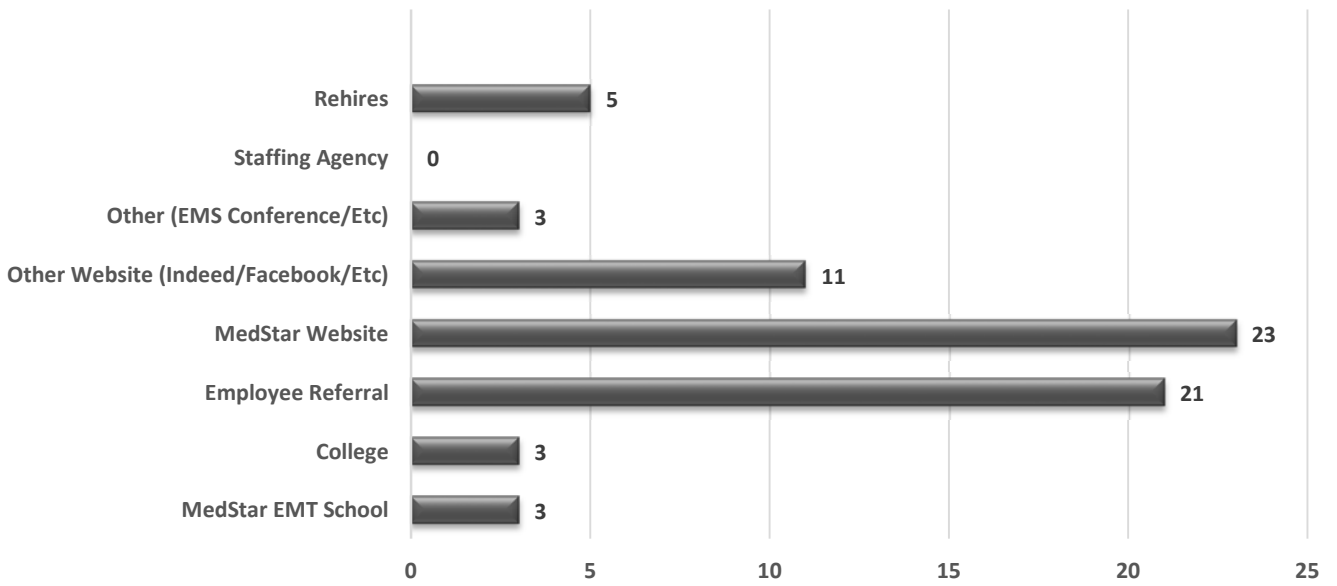
Fiscal Year 2019-2020



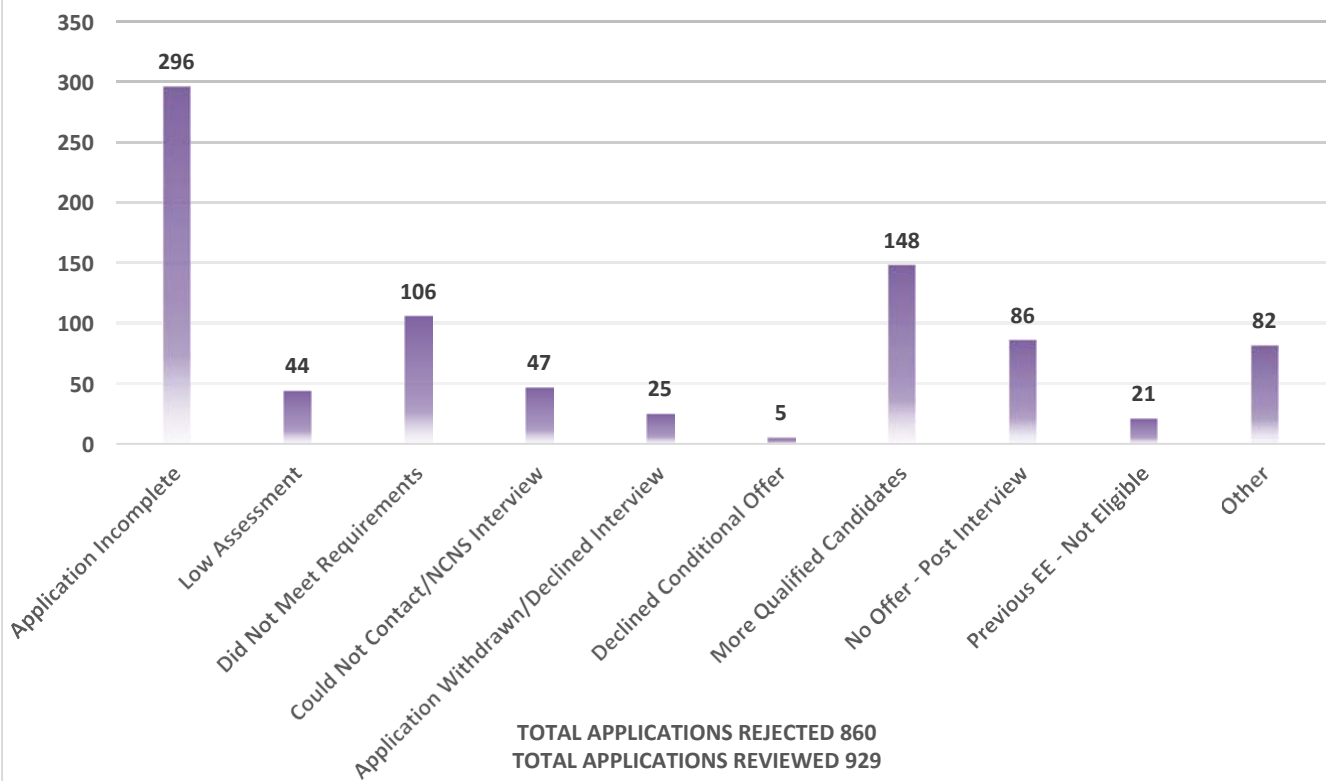
Fiscal Year Statistics
 Total hires to date 69
 Total separations from hires 7

Reasons for Separation
 Another opportunity – 2 Job abandonment – 2 Didn't like working in busy 911 system - 1
 Didn't feel ready to be an EMT – 1 Nursing School - 1

New Hire Referral Source

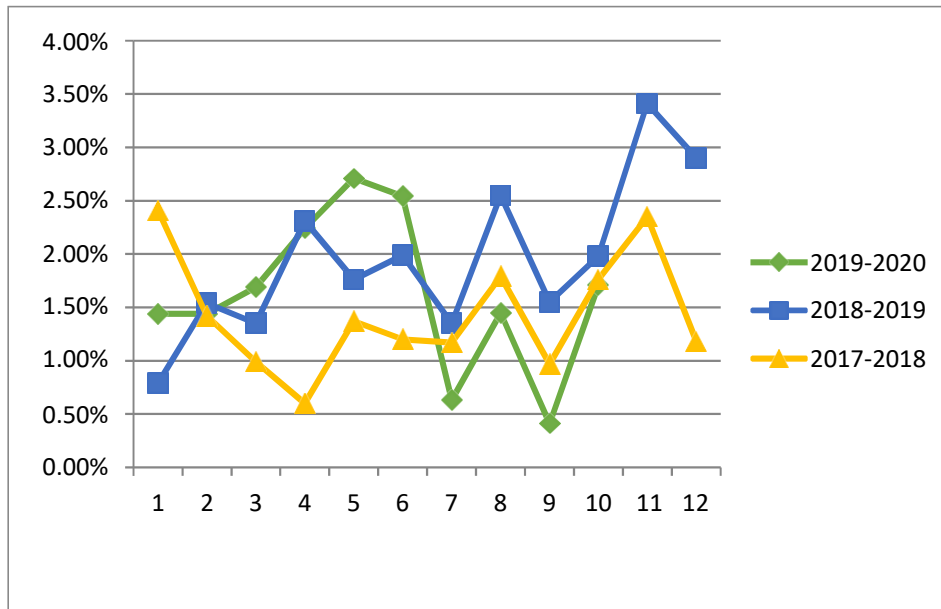


APPLICANT REJECTION REASONS



MedStar Mobile Healthcare Turnover Fiscal Year 2019 - 2020

	Full & Part Time Turnover			Full Time Only
	2019-2020	2018-2019	2017-2018	2019-2020
October	1.44%	0.79%	2.41%	1.59%
November	1.44%	1.54%	1.42%	1.14%
December	1.69%	1.35%	0.99%	1.63%
January	2.24%	2.31%	0.60%	0.89%
February	2.71%	1.76%	1.37%	1.58%
March	2.54%	1.99%	1.20%	2.30%
April	0.63%	1.35%	1.17%	0.46%
May	1.45%	2.55%	1.79%	1.34%
June	0.41%	1.55%	0.97%	0.45%
July	1.71%	1.98%	1.76%	0.92%
August		3.41%	2.35%	
September		2.90%	1.18%	
Actual Turnover	12.60%	24.84%	17.13%	9.62%



Tab E – Compliance and Legal



Compliance Officer's Report July 14, 2020 to August 17, 2020

Compliance Officer General Duties

- ☐ 3 narcotic anomalies occurred during the reporting period:
 1. An empty vial of Fentanyl was not properly disposed of after administration by a Paramedic. The Paramedic involved completed a drug screen.
 2. A Paramedic inadvertently took a narcotics pouch home at the end of shift. The pouch was immediately returned and the Paramedic completed a drug screen.
 3. A Paramedic discovered a broken Fentanyl vial while checking out narcotics provided by Logistics staff at the start of shift.

MedStar's narcotic anomaly process was followed in each occurrence, and no foul play was discovered.

- ☐ Several investigations conducted for compliance, HIPAA, policy violation concerns, and HR matters.
- ☐ Submitted mandatory employee provider roster changes to the DSHS as required by TX Admin. Code 157.

Paralegal General Duties

- ☐ 13 DFPS reports made for suspected patient abuse, neglect, or exploitation
 - 4 Pre-trial virtual meetings held with the Tarrant Co. District Attorney's office
- ☐ 3 Law enforcement agency virtual interviews were conducted
- ☐ 5 Subpoenas for MedStar witness appearances were served and processed accordingly
- ☐ Created, reviewed, and executed multiple outside party agreements with GC as needed

Chad Carr
Compliance Officer
Paralegal- Office of General Counsel
CACO, CAPO, CRC, EMT-P

Tab F – Operations

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Operations Report- July 31, 2020

The following summarizes significant operational items through July of 2020:

Field Operations:

- Call volume has been increasing since March and April lows related to COVID-19
- Working with HR in preparation for next new hire class
- Supporting COVID mitigation activities by providing facility education.
- 9,121 transports completed in July (2% below budget)

Fleet/Logistics:

- Have initiated RFID tracking pilot.
- Secured lower pricing on ambulance chassis for next fiscal year.
- Fuel costs were under budget this year.
- Opened positions that have been left vacant due to hiring freeze.
- Getting positive reviews on vehicle wash at NDC.

Safety & Risk:

- Workers compensation claims remain below average and are trending down slightly.
- Vehicle safety remains a focus with ongoing Drivecam coaching and training.
- Will have Risk & Safety committee meeting in September
- Providing Joint EOC support w/ Fort Worth for COVID related activities and information sharing.

Vehicle Incidents	Metric	FY 19 Avg	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	July 2020
	Total Vehicle Incidents	10.41	12	5	6	11	14	5	10	17	12	11
	Vehicle Incidents >\$1K in Damages per 100K Miles	0.50	0.38	0.00	0.00	0.78	1.21	0.00	0.49	0.47	0.91	0.43
	Preventable Incidents per 100,000 Miles	2.49	4.20	0.76	1.94	2.72	2.42	1.22	4.40	2.81	3.62	2.60

Incidents during a P1 or P2 Response	2	4	2	3	2	7	1	3	3	2	1
Incidents while Backing	1	5	0	1	1	3	0	1	0	4	1
Auto Collision Cost	\$12,155	\$2,267	\$623	\$240	\$1,068	\$1,251	\$5,244	\$1,780	\$6,199	\$568	\$2,499

Health & Medical	Metric	FY 19 Avg	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	July 2020
	Total Incidents	10.33	9	1	8	7	5	18	15	12	16	7
	Total Claims	6.66	8	1	3	3	2	5	10	6	6	3
	Lifting Incidents per 10,000 Scenes Made	2.46	0.80	0.81	0.69	0.75	0	0	3.84	3.52	0	0.78
	Bodily Fluid Exposures per 10,000 Scenes Made	1.68	0	0	2.07	0.75	1.69	2.48	2.88	0.88	3.31	0.78
	Incidents Occurring On-Campus	1.16	1	0	1	0	0	2	1	1	0	0
	Lost Time	565:48	1265:39	969:39	868:41	779:32	437:54	616:42	970:14	877:57	531:33	686:02
	Medical Cost	\$28,733	\$48,403	\$122	\$948	\$2,528	\$230	\$5,152	\$78,044	\$44,791	\$8,000	\$20,574

**Lost time is the total time off duty per month due to work related injury and/or illness

**Medical cost is the total medical cost incurred for the incident documented for the date the injury occurred

Information Technology:

- Implemented a videoconferencing system in all conference rooms and training rooms at the Alta Mere and North Deployment Center campuses
- Replaced the legacy office telephone system with a cloud-based telecommunications system. The new system reduces cost, introduces new collaboration and security features, supports remote office work, and provides enhanced business continuity capabilities.
- Making preparations to begin next approved projects including migration to Office365.

Business Intelligence:

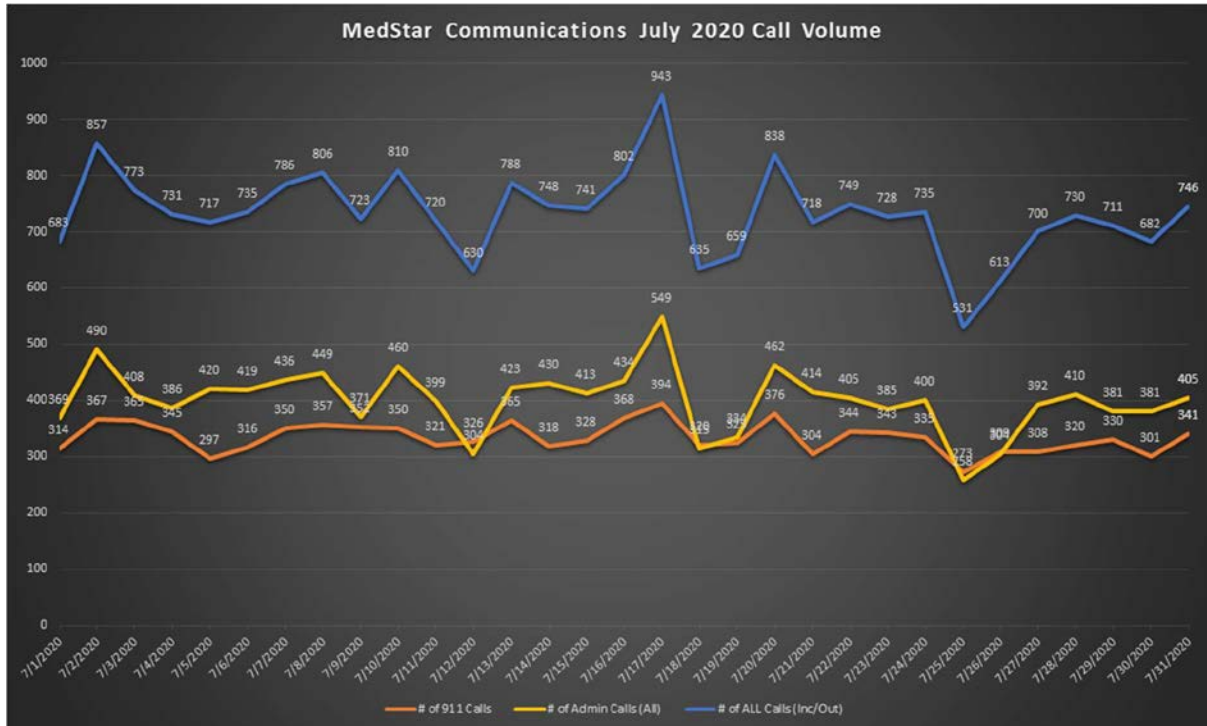
Priority 1 Compliance Summary - 2020

Time	Jan	Feb	*Mar*	*Apr*	*May*	*Jun*	*Jul*
On Time	86.4%	87.0%	84.0%	83.8%	80.1%	78.1%	76.8%
01-15	87.7%	88.1%	85.2%	85.1%	81.5%	79.4%	78.7%
16-30	88.8%	89.0%	86.4%	86.3%	83.1%	80.9%	80.3%
31-45	89.6%	90.0%	87.5%	87.3%	84.6%	82.1%	81.4%
46-60	90.3%	90.8%	88.6%	89.1%	86.1%	83.7%	82.5%
12:01-13:00	93.3%	93.7%	92.2%	92.2%	90.3%	88.4%	87.2%

- Working on granularity of reporting for additional operational level metrics.
- As discussed with FROs the change for additional dispatch screening has increased response times slightly. Taking that additional dispatch time into account we would have still hit the 85% metric.

Communications:

- Working with COFW and TC911 on back-up facility possibilities.
- July 2020 was the busiest month-to-date for 911 calls received. Communications received 10,362 911 calls, surpassing the last record of 10,130 in December 2019.
 - Average per Day (911): 334.26 calls
 - Average per Hour (911): 13.93 calls
 - Answer Time <15 seconds: 94.79% (Goal of 90.00%)
 - Answer Time <20 seconds: 96.58% (Goal of 95.00%)





MedStar Response Time Reliability and AVG Response Time Performance

Period: Jul 2020

Member City	Pri	Current Month							100 Response Compliance Period		
		Calls	On Scene	Avg RT	Late Responses	On Time %	Extended Responses Count	Extended Responses %	Compliance Calculated Responses	Late Responses	On Time %
Blue Mound	1	8	8	00:10:21	2	75.0%	0	0.0%	42	8	81.0%
	2	7	6	00:10:48	2	71.4%	0	0.0%	86	12	86.0%
	3	1	1	00:07:53	0	100.0%	0	0.0%	37	4	89.2%
Total Blue Mound		16	15								
Burleson	1	90	87	00:08:45	20	77.8%	5	5.6%	167	37	77.8%
	2	164	157	00:09:15	29	82.3%	8	4.9%	164	29	82.3%
	3	61	57	00:14:18	16	73.8%	9	14.8%	137	26	81.0%
	4	166	166	00:29:02	14	91.6%	5	3.0%	166	14	91.6%
Total Burleson		481	467								
Edgecliff Village	1	4	4	00:08:17	1	75.0%	0	0.0%	42	3	92.9%
	2	10	10	00:09:47	2	80.0%	1	10.0%	31	5	83.9%
	3	3	2	00:09:51	0	100.0%	0	0.0%	49	3	93.9%
Total Edgecliff Village		17	16								
Forest Hill	1	31	31	00:09:11	5	83.9%	1	3.2%	119	27	77.3%
	2	106	96	00:10:57	26	75.5%	5	4.7%	106	26	75.5%
	3	33	30	00:12:02	5	84.8%	0	0.0%	33	5	84.8%
Total Forest Hill		170	157								
Fort Worth	1	2560	2448	00:09:14	566	77.9%	80	3.1%	2560	566	77.9%
	2	5123	4831	00:10:28	980	80.9%	163	3.2%	5123	980	80.9%
	3	3048	2777	00:12:28	522	82.9%	135	4.4%	3048	522	82.9%
	4	1076	1071	00:31:43	100	90.7%	53	4.9%	1076	100	90.7%
Total Fort Worth		11807	11127								
Haltom City	1	85	81	00:09:51	30	64.7%	1	1.2%	169	62	63.3%
	2	164	153	00:11:14	43	73.8%	5	3.0%	164	43	73.8%
	3	89	79	00:13:26	19	78.7%	2	2.2%	161	35	78.3%
	4	1	1	00:28:42	0	100.0%	0	0.0%	31	0	100.0%
Total Haltom City		339	314								
Haslet	1	3	3	00:08:30	1	66.7%	0	0.0%	100	22	78.0%
	2	11	8	00:07:16	1	90.9%	0	0.0%	67	6	91.0%
	3	7	6	00:09:41	1	85.7%	0	0.0%	72	6	91.7%



MedStar Response Time Reliability and AVG Response Time Performance

Period: Jul 2020

Member City	Pri	Current Month							100 Response Compliance Period		
		Calls	On Scene	Avg RT	Late Responses	On Time %	Extended Responses Count	%	Compliance Calculated Responses	Late Responses	On Time %
Total Haslet		21	17								
Lake Worth	1	27	26	00:09:39	11	59.3%	1	3.7%	83	22	73.5%
	2	68	64	00:10:19	22	67.6%	4	5.9%	68	22	67.6%
	3	23	19	00:15:50	10	56.5%	2	8.7%	95	16	83.2%
	4	19	18	00:15:55	0	100.0%	0	0.0%	32	0	100.0%
Total Lake Worth		137	127								
Lakeside	1	7	7	00:15:24	7	0.0%	3	42.9%	32	17	46.9%
	2	6	5	00:12:20	3	50.0%	1	16.7%	42	22	47.6%
	3	1	1	00:16:49	0	100.0%	0	0.0%	21	3	85.7%
Total Lakeside		14	13								
River Oaks	1	22	22	00:09:00	4	81.8%	1	4.5%	65	11	83.1%
	2	28	26	00:10:50	7	75.0%	1	3.6%	98	21	78.6%
	3	17	14	00:10:54	2	88.2%	0	0.0%	60	6	90.0%
Total River Oaks		67	62								
Saginaw	1	43	42	00:11:28	23	46.5%	4	9.3%	43	23	46.5%
	2	82	74	00:12:52	30	63.4%	3	3.7%	158	53	66.5%
	3	33	20	00:16:00	10	69.7%	4	12.1%	33	10	69.7%
	4	5	4	00:16:09	1	80.0%	1	20.0%	5	1	80.0%
Total Saginaw		163	140								
Sansom Park	1	16	16	00:09:20	3	81.3%	1	6.3%	50	10	80.0%
	2	44	43	00:11:26	11	75.0%	3	6.8%	110	27	75.5%
	3	16	14	00:16:11	6	62.5%	4	25.0%	63	15	76.2%
	4	5	4	00:19:55	0	100.0%	0	0.0%	38	0	100.0%
Total Sansom Park		81	77								
Westover Hills	1	1	1	00:08:39	0	100.0%	0	0.0%	7	1	85.7%
	2	1	1	00:08:22	0	100.0%	0	0.0%	10	2	80.0%
Total Westover Hills		2	2								
Westworth Village	1	9	9	00:12:16	3	66.7%	1	11.1%	103	15	85.4%
	2	20	20	00:12:25	6	70.0%	3	15.0%	105	19	81.9%
	3	10	10	00:15:41	3	70.0%	1	10.0%	42	9	78.6%



MedStar Response Time Reliability and AVG Response Time Performance

Period: Jul 2020

Member City	Pri	Current Month							100 Response Compliance Period		
		Calls	On Scene	Avg RT	Late Responses	On Time %	Extended Responses Count	%	Compliance Calculated Responses	Late Responses	On Time %
Total Westworth Village		39	39								
White Settlement	1	49	47	00:08:12	9	81.6%	2	4.1%	111	20	82.0%
	2	121	117	00:09:48	22	81.8%	4	3.3%	121	22	81.8%
	3	63	58	00:11:02	8	87.3%	2	3.2%	63	8	87.3%
	4	9	9	00:21:34	0	100.0%	0	0.0%	53	0	100.0%
Total White Settlement		242	231								
System Wide	1	2955	2832	00:09:17	685	76.8%	100	3.4%	3693	844	77.1%
	2	5955	5611	00:10:29	1184	80.1%	201	3.4%	6453	1289	80.0%
	3	3405	3088	00:12:33	602	82.3%	159	4.7%	3920	668	83.0%
	4	1281	1273	00:30:53	115	91.0%	59	4.6%	1411	116	91.8%
Total System Wide		13596	12804								

Tab G – FRAB

Tab H – Chief Strategic Integration Officer

Strategic Integration Summary

August 2020

Alternate Payment Models

- ② Working w/Congressional Reps to authorize Medicare reimbursement for Treatment in Place (TIP)
 - Jointly drafted language with other National EMS associations
 - Rep. Axne and others have agreed to sponsor the language
 - Currently in Legislative Council being finalized for House Ways and Means Committee and Senate Finance Committee
- ② HHSC Medicaid Payment for treatment in place (TIP) stalled
 - Issues with Governor's Office
 - Attempting to resolve
 - TAHP, Rep. Klick and Rep. Goldman assisting
- ② Participated in 2nd presentation for Texas Association of Health Plans
 - Alternate payment model education for members
 - Much interest
 - Working through Statewide strategy
- ② Amerigroup approved pilot payment plan for Alternate Dispositions
 - MedStar's largest Medicaid MCO
 - Working on details with Amerigroup and CareMore Clinic
- Working with BCBS, Care 'N Care, CIGNA, Cook Children's Health Plan and JPS on agreement for payment for alternate *dispositions*

Treatment in Place Model – AMA Pilot

- ② Agreement reached with Integrative Emergency Services (IES) to be one of the telemedicine providers
 - ED contracted physician group for JPS and Baylor
- Working with Cook Children's and MHMR as additional resources
- ② Pilot will be for patients who communicate the desire to NOT be transported
 - IES will serve as second opinion to evaluate need for transport
 - Alternate dispositions may be available

Medicaid Ambulance Supplemental Payment Program – ASPP

- ② Still working with HHSC on revised program
 - HHSC primarily focusing on COVID issues
 - Working with PCG, Rep. Klick and Rep. Goldman on encouraging HHSC to make progress on this initiative
- ② Continuing internal work on the charity care component of the program
- ② JPS offering to share info on patients they determine are eligible for charity care

COVID-19 Legislative Activity

- ② Federal
 - Working with several national associations to include EMS specific provisions in COVID IV
 - Priority for PPE, testing and vaccines for EMS workers
 - Funding for lost revenue
 - Role for EMS in vaccine distribution (Flu and COVID)

TCPH Partnership for Flu and COVID Vaccines

- ② TCPH reached to see if we could be part of the distribution of flu and COVID vaccines
 - Agreed to move to discussions

COVID-19 Special Programs & Activities Continue

- Through TCPH - On-site drive thru testing for First Responder and Healthcare workers
- Through TCPH - In-Home testing for First Responder and Healthcare workers
- Through TCPH – Education and PPE training for assisted and independent living facilities
- Through TCPH – Education and PPE training for local businesses
- Through Texas Department of Emergency Management and HHSC - EMTF – Skilled Nursing Facility assessments and testing for staff and patients
- Part of DFW regional collaborative to message risks of NOT calling 9-1-1 or seeking medical care

Paid Consulting Activity

- ② Center for Public Safety Management (*in partnership with ICMA*)
 - Work continues with them on 4 projects
 - County of San Diego, CA – Evaluation of EMS agency performance
 - Paradise Valley, AZ – Ambulance RFP and contracting
 - Steuben, NY – EMS evaluation
- Harris County ESD-11
 - Assisting with education on high-performance, high value EMS and potential transition of EMS provision in the ESD-11 area

Presentations

Event	Date	Attendees
Pinnacle EMS Leadership Summit (<i>virtual</i>)	July 2020	550
National Rural Health Research Center (<i>virtual</i>)	July 2020	100
ICMA (<i>virtual</i>) – EMS/PD Partnerships	July 2020	125
EMS World Expo (<i>virtual</i>)	Sept. 2020	3,000
ICMA UNITE International (<i>virtual</i>)	Sept. 2020	3,500
Texas State EMS Conference (<i>virtual</i>)	Nov. 2020	1,500
National Association of EMS Physicians	January 2021	800
EMS Today	March 2021	1,500

Media

Local –

- ② Cardiac Arrest Call Volume (911 and healthcare safety)
 - FOX 4, NBC 5, ABC 8, CBS 11, Star-Telegram, Fort Worth Business Press
- ② Heat related emergencies
 - FOX 4, NBC 5, ABC 8, CBS 11, Univision, Telemundo, Star-Telegram, WBAP/LKIF, KRLD
- ② Drowning Prevention Tips
 - ABC 8

National –

- ② Cardiac Arrest Call Volume (911 and healthcare safety)
 - Modern Healthcare, Out Front w/Greta Van Susteren

Mobile Integrated Healthcare Report

July 2020 Activity

Hospice:

Vitas: 5 active

- 9-1-1 calls w/CCP on scene: 1

Holy Savior: 6 active

- 9-1-1 calls w/CCP on scene: 0

Embrace: 3 active

- 9-1-1 calls w/CCP on scene: 0

Community: 101 active

- 9-1-1 calls w/CCP on scene: 3

Home Health:

Klarus: 188 active

- total 9-1-1 calls w/CCP on scene: 8

Health Masters: 18 active

- total 9-1-1 calls w/CCP on scene: 1
- in-home, scheduled visits: 1

Readmission Avoidance:

🔍 Baylor: 1

🔍 THR FW: 1

🔍 THR Alliance: 5

🔍 Southwestern Health Resources Clinical Integration Network: 6

🔍 Internal: 3

- 9-1-1 Encounters w/CCP on scene: 1

High Utilizer:

🔍 UTSW NAIP: 16

🔍 Internal/FD: 4

🔍 Southwestern Health Resources: 1

- 9-1-1 Encounters w/CCP on scene: 22

Palliative Care, Southwestern Health Resources:

🔍 36 active

- 9-1-1 Encounters w/CCP on scene: 7
- In-home, scheduled visits: 4

Star Saver Plus:

🔍 360 Active

- 9-1-1 Encounters w/CCP on scene: 4

Detection of Elder Abuse Through Emergency Care Technicians (DETECT) Study:

🔍 Phone interviews completed: 41

- In-person interviews completed: 34

COVID Testing

🔍 TCPH: 569

🔍 MedStar Employees: 100

Food Deliveries for Food Insecure Individuals during COVID

- 272

🔍 76119 area code having the highest delivery rate

9-1-1 Nurse Triage:

🔍 Total calls navigated to RN: 62

🔍 Alternative Care/Destination: 25

- Transportation assistance via Lyft: 9
- Private vehicle: 1

🔍 Alternative Transportation to ED: 3

- Lyft: 2
- POV: 1

StarSaver Report

Membership New / Renewal Comparison														
	2016	Cumulative	2017	Cumulative	% Change	2018	Cumulative	% Change	2019	Cumulative	% Change	2020	Cumulative	% Change
New Households														
January	35	35	37	37	5.7%	38	38	2.7%	21	21	-44.7%	44	44	109.5%
February	58	93	32	69	-25.8%	41	79	14.5%	38	59	-25.3%	34	78	32.2%
March	51	144	48	117	-18.8%	56	135	15.4%	35	94	-30.4%	92	170	80.9%
April	40	184	68	185	0.5%	45	180	-2.7%	44	138	-23.3%	112	282	104.3%
May	48	232	44	229	-1.3%	34	214	-6.6%	27	165	-22.9%	54	336	103.6%
June	24	256	40	269	5.1%	36	250	-7.1%	31	196	-21.6%	55	391	99.5%
July	22	278	29	298	7.2%	31	281	-5.7%	37	233	-17.1%	46	437	87.6%
August	36	314	22	320	1.9%	35	316	-1.3%	31	264	-16.5%	6	443	67.8%
September	42	356	38	358	0.6%	22	338	-5.6%	276	540	59.8%		443	-18.0%
October	53	409	38	396	-3.2%	16	354	-10.6%	3	543	53.4%		443	-18.4%
November	32	441	43	439	-0.5%	25	379	-13.7%	13	556	46.7%		443	-20.3%
December	9	450	19	458	1.8%	40	419	-8.5%	25	581	38.7%		443	-23.8%
Total New Member Households	450		458			419			581			443		
Renewing Households	2016	Cumulative	2017	Cumulative	% Change	2018	Cumulative	% Change	2019	Cumulative	% Change	2020	Cumulative	% Change
January	454	454	344	344	-24.2%	347	347	0.9%	216	216	-37.8%	183	183	-15.3%
February	306	760	117	461	-39.3%	546	893	93.7%	210	426	-52.3%	66	249	-41.5%
March	192	952	78	539	-43.4%	96	989	83.5%	335	761	-23.1%	44	293	-61.5%
April	1137	2089	788	1327	-36.5%	1293	2282	72.0%	954	1715	-24.8%	947	1240	-27.7%
May	910	2999	1493	2820	-6.0%	453	2735	-3.0%	377	2092	-23.5%	321	1561	-25.4%
June	354	3353	521	3341	-0.4%	395	3130	-6.3%	376	2468	-21.2%	474	2035	-17.5%
July	357	3710	172	3513	-5.3%	287	3417	-2.7%	279	2747	-19.6%	360	2395	-12.8%
August	335	4045	437	3950	-2.3%	335	3752	-5.0%	269	3016	-19.6%	82	2477	-17.9%
September	326	4371	163	4113	-5.9%	132	3884	-5.6%	162	3178	-18.2%		2477	-22.1%
October	192	4563	220	4333	-5.0%	269	4153	-4.2%	166	3344	-19.5%		2477	-25.9%
November	165	4728	145	4478	-5.3%	75	4228	-5.6%	75	3419	-19.1%		2477	-27.6%
December	126	4854	249	4727	-2.6%	292	4520	-4.4%	238	3657	-19.1%		2477	-32.3%
Total Renewing Households	4854		4727			4520			3657			2477		
Total Member Households	5304		5185			4939			4238			2920		

247 are Trinity Terrace Members
StarPlus Program

8 are Trinity Terrace Members
StarPlus Program

COMMONLY USED ACRONYMS

A

ACEP – American College of Emergency Physicians
ACEP – American Academy of Pediatrics
ACLS – Advanced Cardiac Life Support
AED – Automated External Defibrillator
ALJ – Administrative Law Judge
ALS – Advance Life Support
ATLS – Advanced Trauma Life Support

B

BLS – Basic Life Support
BVM – Bag-Valve-Mask

C

CAAS – Commission on Accreditation of Ambulance Services (US)
CAD – Computer Aided Dispatch
CAD – Coronary Artery Disease
CCT – Critical Care Transport
CCP – Critical Care Paramedic
CISD – Critical Incident Stress Debriefing
CISM – Critical Incident Stress Management
CMS – Centers for Medicare and Medicaid Services
CMMI - Centers for Medicare and Medicaid Services Innovation
COG – Council of Governments

D

DFPS – Department of Family and Protective Services
DSHS – Department of State Health Services
DNR – Do Not Resuscitate

E

ED – Emergency Department
EKG – ElectroCardioGram
EMD – Emergency Medical Dispatch (protocols)
EMS – Emergency Medical Services
EMT – Emergency Medical Technician
EMTALA – Emergency Medical Treatment and Active Labor Act
EMT – I – Intermediate
EMT – P – Paramedic
ePCR – Electronic Patient Care Record
ER – Emergency Room

F

FFS – Fee for service
FRAB – First Responder Advisory Board
FTE – Full Time Equivalent (position)
FTO – Field Training Officer
FRO – First Responder Organization

G

GCS – Glasgow Coma Scale
GETAC – Governor’s Emergency Trauma Advisory Council

H

HIPAA – Health Insurance Portability & Accountability Act of 1996

I

ICD – 9 – International Classification of Diseases, Ninth Revision
ICD -10 – International Classification of Diseases, Tenth Revision
ICS – Incident Command System

J

JEMS – Journal of Emergency Medical Services

K

L

LMS – Learning Management System

M

MAEMSA – Metropolitan Area EMS Authority
MCI – Mass Casualty Incident
MI – Myocardial Infarction
MICU – Mobile Intensive Care Unit
MIH – Mobile Integrated Healthcare

COMMONLY USED ACRONYMS

N

NAEMSP – National Association of EMS Physicians
NAEMT – National Association of Emergency Medical Technicians
NEMSAC – National EMS Advisory Council (NHTSA)
NEMSIS – National EMS Information System
NFIRS – National Fire Incident Reporting System
NFPA – National Fire Protection Association
NIMS – National Incident Management System

O

OMD – Office of the Medical Director

P

PALS – Pediatric Advanced Life Support
PHTLS – Pre-Hospital Trauma Life Support
PSAP – Public Safety Answering Point (911)
PUM – Public Utility Model

Q

QRV – Quick Response Vehicle

R

ROSC – Return of Spontaneous Circulation
RFQ – Request for Quote
RFP – Request for Proposal

S

SSM – System Status Management
STB – Stop the Bleed
STEMI – ST Elevation Myocardial Infarction

T

U

V

VFIB – Ventricular fibrillation; an EKG rhythm

W

X/Y/Z